# James W. Bluefield

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### Award-Winning Outside Sales Representative for 20+ Years Driving Revenue Growth, Territory Expansion and Client Retention

# **Professional Summary**

Skilled at expanding territories and building long-term client relationships across B2B markets. Proven record of consistently exceeding sales quotas, winning multiple "President's Club" awards, and managing large multi-state territories. Strong track record of success in new business development, consultative sales presentations, account management, and CRM utilization (Salesforce). Recognized for mentoring sales teams, developing client-focused solutions, and increasing profitability through strategic relationship-building.

## **Core Competencies**

- New Business Development & Prospecting / Territory & Account Management
- Client Retention & Upselling / Contract Negotiation & Closing
- Solution-Based Sales Presentations / Pipeline & Forecast Management
- Tradeshow & Event Representation / Relationship Building & Networking
- Market Research & Competitive Analysis / Salesforce (CRM), MS Word, Excel, PowerPoint

## **Professional Experience**

Sambient Sales & Distribution Company – Laurens, SC Outside Sales Representative | 05/2004 – Present

- Manage sales of packaging products across SC, NC, and GA, driving revenue growth and expanding market share.
- Develop and implement strategic sales plans to penetrate new markets and retain existing clients.
- Prospect and acquire new clients through cold calls, referrals, and networking, increasing account portfolio by 34 (from 40 to 74) since 2005.

- Conduct clients need assessments, create solution-focused proposals, and deliver persuasive sales presentations.
- Collaborate with internal teams to enhance customer experience and streamline order fulfillment.
- Designed and launched the company website, enabling customers to reorder products online and improving efficiency.
- Mentor and train new sales representatives, with all mentees surpassing quotas in their first year.

#### Key Achievements:

- Recaptured four lost accounts in first year, adding \$290K in revenue.
- Selected as Regional Trainer in 2016 for new Managers-in-Training.
- Selected as Speaker for the National Convention in 2018.
- Recipient of President's Club Award for exceptional sales performance in 2023, 2020, 2019, 2017, 2016, 2012, 2008, 2007, 2006, 2005.
- Recognized as Salesman of the Month 42 times.
- Winner of Trip to Barbados based on increased sales in 2012.
- Winner of Trip to Florida based on cost savings achieved in 2014.
- Received Employee Retention Award in 2010.
- Secured "Most New Accounts" in 2018 out of 14 peers, earning a cash bonus.
- Winner of 2012 sales contest, earning an all-expenses-paid trip to Hawaii.
- Selected as Speaker for the National Convention. In 2009.
- Promoted to Outside Sales Representative after 2 months from Inside Sales Representative based on job performance.

# Jay's Food Brokerage & Warehousing – Greenville, SC Account Executive | 06/1996 – 05/2004

- Managed sales of 15,000+ food products to restaurants, hospitals, and universities across Upstate South Carolina.
- Prospected new clients while strengthening and upselling existing accounts.
- Organized product sampling events and tastings to introduce and promote new items.
- Delivered consultative sales solutions tailored to customer needs, ensuring client satisfaction and repeat business.
- Key Achievements:

- Promoted to Account Executive in 1997 (from Sales Support).
- Earned Diamond Club Award for record-breaking sales in 1998, 1999, 2001, 2003.
- Won 2000 company-wide sales contest, awarded trip to Bermuda.
- Secured placement of food products in Bentley's Steakhouse, leading to a national account with 46+ locations.

#### **Education**

**University of South Carolina Upstate** – Spartanburg, SC Bachelor of Science in Communication, Minor in Marketing

• Dean's List | Marketing Club

**Greenville Technical College** – Greenville, SC Associate of Science – Transfer Degree

President's List

## **Training**

- John Dexter Restaurant Management Training, St. Louis, Missouri
- How to Reduce Food Costs Effectively, B.R. Horton Company, Seattle, Washington
- Meeting Customer Expectations, Dawson Institute, Akron, Ohio

## **Core Strengths**

- Communication Skills The ability to clearly explain value, listen actively, and adapt messaging to different audiences.
- **Relationship-Building** A natural talent for establishing trust, rapport, and long-term connections with clients and colleagues.
- Resilience and Persistence Staying motivated through rejection and setbacks, while maintaining enthusiasm and focus on goals.
- **Empathy and Emotional Intelligence** Understanding customers' needs, emotions, and motivations to tailor solutions effectively.
- **Goal Orientation and Self-Motivation** A strong internal drive to achieve targets, measure progress, and continuously improve performance.