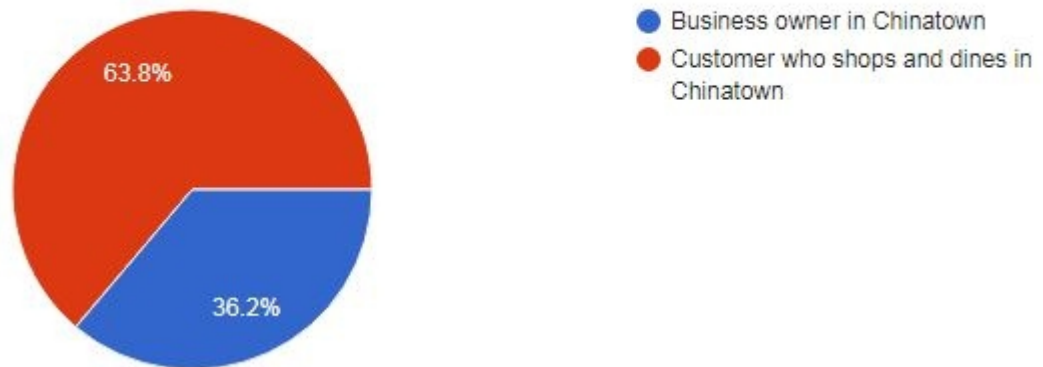


# Survey Impacts of Homelessness in Chinatown September 2020\*

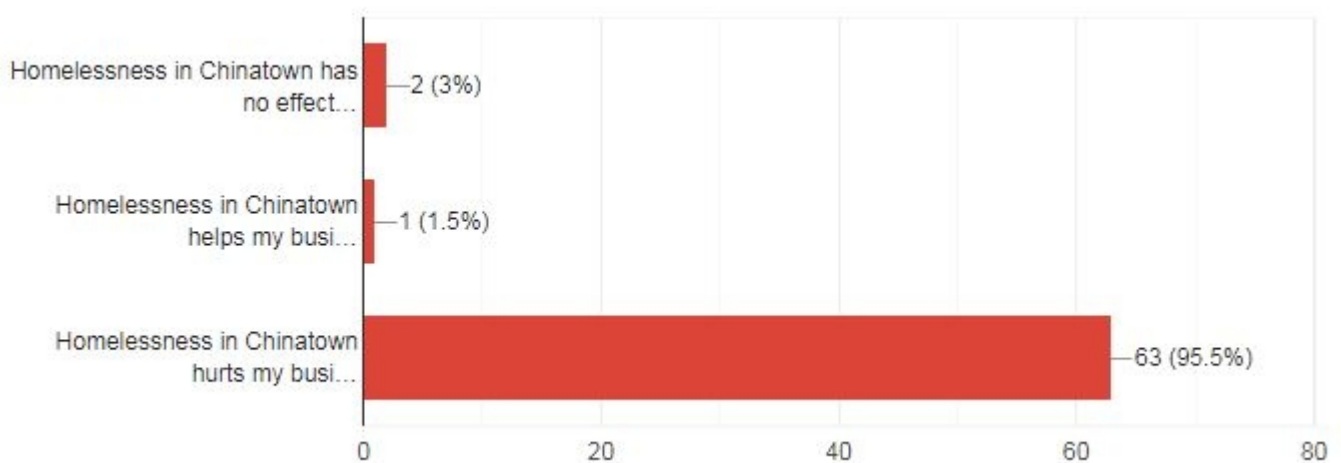
Question 1. I am a

Business owner in Chinatown  
Customer who shops and dines in Chinatown



Question 2. As a business owner in Chinatown

- a. Homelessness in Chinatown has no effect on my business - (3%)
- b. Homelessness in Chinatown helps my business (1.5%)
- c. Homelessness in Chinatown hurts my business (95.5%)



\* These results reflect only the opinions of people who filled out the survey online. An in-person survey was also conducted and added to these results and reported in the September 2020 Neighborhood Board report of Chinatownwatch.com (under resources, neighborhood board reports, September 2020).

### Question 3. Please explain your answer above (optional)

It's obvious, the customers feel unsafe when the homeless are in front of our business! So much for the "No sit, lie law". And we're right in front a police station!

A tenant that just move in to our building decided that the area was not for her after only 3 weeks moving in.

I own [REDACTED] located on [REDACTED]. We consistently have issues with public urination and defecation directly in front of the bar. It is unappealing to my customers to utilize our outdoor patio due to this issue. Additionally, we have had our outdoor plants and patio vandalized several times, and houseless people have threatened and intimidated my customers and staff on numerous occasions.

Many are fear of coming to Chinatown because quite a few of the homeless are mentally unstable. They scream and yell while walking around the neighborhood. No mask with Covid, people don't want to run into them.

They are sometimes violent and openly use drugs and use any and every building as their personal bathroom

I am the Senior [REDACTED] Honolulu, we are constantly cleaning our building from despicable acts done by the homeless to our facility.

Bad odor and chronic drug users as well as violent offenders as composite with overall homeless population are a deterrant to both locals and malihini (pre-covid) visiting HNL Chinatown

on a daily basis i have to deal with at least one of the following, if not more. Public feces and urination, at times on my storefront. Sex and masturbation on the sidewalk, in doorways, in front of my business. Open drug dealings and drug use, on the sidewalk and in front of my business. Trash left by homeless. Homeless trying to enter my business with only myself, my staff or with customers inside. Homeless actually entering my business and then we have to gracefully get them to leave, this is not always easy. We lock our doors now, this is sad that we have to do this. We have to walk over and unlock to let customers in and then relock the doors. Homeless completely blocking the sidewalk with their carts, their trash, or passed out on the sidewalk. Sanitation issues associated with homeless poop and pee on sidewalks and storefronts. Customers scared to walk around on the sidewalks because of homeless. Issues with the homeless not wearing masks. Homeless harrassing me or my staff, masturbating at us in front of our windows with customers inside. I've had to get three restraining orders in the last five years for this sort of issue. The time and energy in battling the homeless problems on a daily basis is exhausting and feels hopeless. Businesses have closed because of the inability to deal with the homeless issues and concerns. It scares customers and potential new businesses away. WE NEED HELP WITH THIS ISSUE, AND NOW!

### Question 3. Please explain your answer above (optional) - comments continued

Homeless who congregate in Chinatown frightens and bothers normal citizens who work hard, sometimes holding several jobs, who may wish to enjoy shopping and dining in Chinatown, but homeless people leave a negative impression and impact to the public.

There are many more homeless who sleep right outside my office building as well on streets leading to my building. The urination and sometimes feces detract from my clients comfort in approaching my office. The main issues are leaving their trash around and the urine/fecas smell. We frequently find homeless individuals camped out on our door stoop. Very frequently, we find discarded personal effects, trash, feces and urine. All of this makes it very challenging to invite clients to our office for meetings.

I am an Architect dealing with Clients that will come to my office downtown. Since Chinatown is abutting the business section, it does affect the safety of my clients. Seeing some homeless guy peeing in our bushes is NOT a good impression of my office building.

Sleeping and toilet functions in doorways; loitering and littering on sidewalks, breaking doors/windows

My wife and I do not feel safe with homeless people on the street.

They come in the restaurant bothered customers. Asking for food, drinks. Sometimes they sit right in front of my restaurant blocking customers.

Our patrons tell us they are scared to come to Chinatown because they are harrassed by unsheltered population that lines our streets

Some clients are afraid to come to Chinatown as they fear being accosted by the Homeless. The homeless have vandalized my store numerous times, they've harassed my customers, they've scared my customers and they've scared and threatened me. They camp in front of my store and prevent me from entering my store after a certain time. They sleep in front of my store and hassle me when I ask them to move to open my doors. They often congregate on the sidewalk and in front of my store with no PPE and leave a mess daily.

The amount of trash and debris deposited from the homeless impacts my business, especially when we are allowed to have outdoor dining tables. The mentally unstable create fights in the streets harass customers and use the bathroom wherever they would like. The new young homeless kids are visibly smoking meth at all times of day.

manage several properties in Chinatown. The homeless population threatens the viability of the small businesses in our buildings. Between the personal safety threats and sanitation issues caused (by tearing an leaving trash around), it makes the area uninviting to locals open to shopping and spending their money in the area.

### Question 3. Please explain your answer above (optional) - comments continued

Homeless constantly block entryways. Leave trash, human waste, drugs. We are left to clean up on a daily basis! It is expensive, frustrating, and a biohazard.

I am the President of [REDACTED] Assn. We're a non-profit organization and own a 2 storied building on Maunakea St. Our only tenant is having a hard time being literally next to the Maunakea Liquor Store. She has been blocked & sworn by the Homeless. They urinated & vomited on her door. They broke into her shop twice, stealing her merchandise. Now you have men out from the Prison. Those guys are tough and not afraid of using any kind of weapons. Drug deals in front OT business, harassment coming into our store, solicitation of money, sleeping at entry door, one tried to open up my car door to enter etc

During business hours, frequently need to ask people to move from our doorway. People sleep overnight in doorway.

It's not sanitary. It's not safe.

With River of Life Mission's 3 meal/day service attracting more and more homeless to live on Chinatown's streets, it's dirtier and more dangerous than ever. My staff are afraid to work here. We're constantly interrupted by the psychotic acting out, swearing, fighting we hear daily. As a building owner, I fear for the health & safety of my ground-floor tenants. Their customers are staying away because Chinatown is too filthy and dangerous.

For 20+ years I have to clean up after them as they sleep in my alcove. Some of the mentally ill can be scary.

One of our tenants provides services to homeless

On a daily basis dealing with the homeless in Chinatown entails: Homeless persons passed out on the sidewalk blocking business doorways and walkways. Urine and feces on the street, sidewalk and on the side of business buildings. I have had to clean up disgusting piles of human feces on the side of my business entrance. Homeless persons publicly masturbating, walking around naked and having sex on the street in the open. Drugs are big problem, a lot of homeless are on drugs or mentally troubled and self medicating with drugs which makes them unpredictable and unsafe. Drug deals are done in the open with no threat of being arrested. To try and predicted what a homeless person will do is impossible, and leads to an unsafe interactions and violence. There have been random stabbings and murder on Fort street. Health is a concern, a lot of them do not wear mask, because they are homeless they have a free pass to break laws because even the police do not want to deal with them on a constant basis. All these issues make it unsafe and undesirable for people to come to Chinatown.

Its simple, my clients are scared to come to my offices.

### Question 3. Please explain your answer above (optional) - comments continued

Although there is a lot of homeless people around Chinatown, I believe that it doesn't stop us from getting business. All of our customers know we are located in Chinatown (where there are a lot of homeless), but still come to dine-in or call pick up orders. We also are located across the Chinatown police station. Therefore, if we happen to come across an unstable person, we can have the cops deal with it. There are some occasions where we have to kick out homeless people that come into our store, but I believe we can deal with it with just a few words and some patience.

I have had some clients that do not feel safe coming to my office, especially in the evenings, when there are less people around and more homeless people out and about. My client's have compassion for the homeless, but as some are clearly struggling with mental health and/or substance abuse issues, they do not always appear predictable or safe.

The biggest way homelessness negatively affects my business is people's sense of safety. Besides the lack of cleanliness many people do not feel safe in Chinatown.

The Homeless that are abundant in Chinatown has definitely hurt my business. I have lost customers due to the fact that they do not feel safe coming to Chinatown. The homeless enters my place of business which in turns scaring any or all of my clients away.

The large numbers of homeless in the Downtown/Chinatown discourages people from coming to the community to shop or dine out.

Homelessness hurts my business because it is a deterrent for customers, it jeopardizes the safety of my customers and staff, and it is a financial burden due to vandalism and sanitation.

it's obvious why, no explanation required

The homeless in Chinatown are disgusting and ill. Each day I arrive at my Pilates studio I have no idea what I will find. VOMIT, POOP, MY DOOR BROKEN, A HOMELESS PERSON LIVING THERE? If you would like photos Ive been documenting what has been happening since the beginning of MARCH! I am outraged at how I cannot operate my business yet it is perfectly fine for homeless people to vomit, pee, poop, live in my doorway and the police do NOTHING! Shame on the city of Honolulu. Shame on the police department. Did I mention the blood I've personally cleaned out of my doorway? Did I mention my 80 year old client one appointment walking over vomit, the next time poop, the next time our front door glass was broking. That was all in the past month. THE smell of the streets of urine and feces is unbelievable. I could go on but I will stop. I don't know who is in charge but if COVID 19 is as bad as people are saying why are the homeless able to go about Chinatown freely yet I am closed? I am disgusted with the city and all of the lawmakers. The police are useless.

No one wants to come to your establishment when there's homeless people lingering around your store front.

### Question 3. Please explain your answer above (optional) - comments continued

I am often hesitant to walk to the businesses in Chinatown due to the scary mentally ill that have been abandoned on our streets.

The impact is severe on all three tenants in the building. Feces on the door and in the street, urine running under the door on our carpet, screaming, vandalism, drug taking and drinking all happen to us on a regular basis and we are only one short block from the police substation. The ongoing problem of homelessness has caused many problems with the perceived safety of Chinatown, and pre-covid was already an issue in convincing customers to come and try out the offering in Chinatown, now in the midst of the pandemic, the influx of homeless on the street has made it worse, and the perception is that Chinatown is a dirty place, and not somewhere safe and clean to come and support businesses.

Homeless panhandle customers, Urinate & Defecate anywhere at anytime, Smelly body odor so bad even behind closed front doors. And finally they constantly looking for opportunities to eat without paying. Really bad for any business.

The homeless often beg from my customers; some are mentally ill and cause disturbances such as yelling obscenities, etc.

I own the [REDACTED] building at [REDACTED] King St. Homeless people have slept in our alcoves for years and have prevented tenants and leasing agents from accessing the premises.

The Homeless are constantly using the vestibule of my office building as a toilet. Must more often in the last 6 months.

I often have homeless people in front of my shop, either sleeping or doing drugs or yelling. Occassionally they enter the store as well and it becomes a safety issue for myself and my customers as most of Chinatown's homelsss also suffer from mental illness as well. I'm constantly spending time calling the police over disturbances or petty theft. And officers seem to have grown tired of it as well and almost "given up". My customers know this is an issue in the area so it deters a good amount of people from venturing into the neighborhood at all. I believe it's not just the fact that homeless are in our neighborhood but its also that these homeless come with issues of mental illness and sometimes crime and drug abuse as well which further intensifies the challenges.

Please remove all seating in the park at Hotel/Nuuanu sad but needs to be done. My clients have to walk through the crowds of mental patients not wearing masks. This change would help lower the drugs, drinking, and unsafe activities. Cheap and easy to do.

they make people uncomfortable and mess up the streets.

Question 3. Please explain your answer above (optional) - comments continued

Am especially concerned that the homeless people seem to have taken such a hold on the Chinatown area. It has just gotten worst with the businesses that have to close down because of the constant lock downs. They seem to be everywhere panhandling and blocking the sidewalks. Have avoided shopping in Chinatown although the prices are better for Asian products.

The homeless crisis in Chinatown has exploded over the last several years. [REDACTED] [REDACTED] has been at this [REDACTED] Pauahi Street since 1999. I have witnessed increased violence over the past several months. Sexual Assaults, fights, drug use, nudity, urinating and defecating in public areas, screaming and obviously mentally ill people wandering aimlessly are all encountered on a daily basis. The filth and trash left behind by the homeless every day is absolutely disgusting. I have been notified by customers that they will not come to our store out of fear of the homeless. More homeless are openly carrying sticks, bats and other weapons and it is very intimidating because you don't know the condition of their mental health and when they will attack. The River of Live is a main contributor to this problem. The homeless congregate in this area waiting to be fed, then wander away and discard the food containers anywhere they please, on the sidewalks, streets and in doorways. The only positive action I have seen over all these years is the City providing the businesses with garbage bins. This has had a huge impact in decreasing the rummaging of trash on the sidewalks and streets. It appears that HPD does what it can to keep homeless moving, but it is a constant battle that they can never win. The only viable solution is to relocate the services for homeless outside of Chinatown into an area that does not affect local business.

Customers are scared to visit. We had to install a buzz in system on the door so they don't come in. Many are on drugs.

It's a day-to-day problem that's been unattended for far too long. We can do better.

They park around my facility, trash, and crap over my doorway and windows

the area is dirty, smelly, and unsafe. people don't like coming down and shy away from coming to the business in fear and disgust.

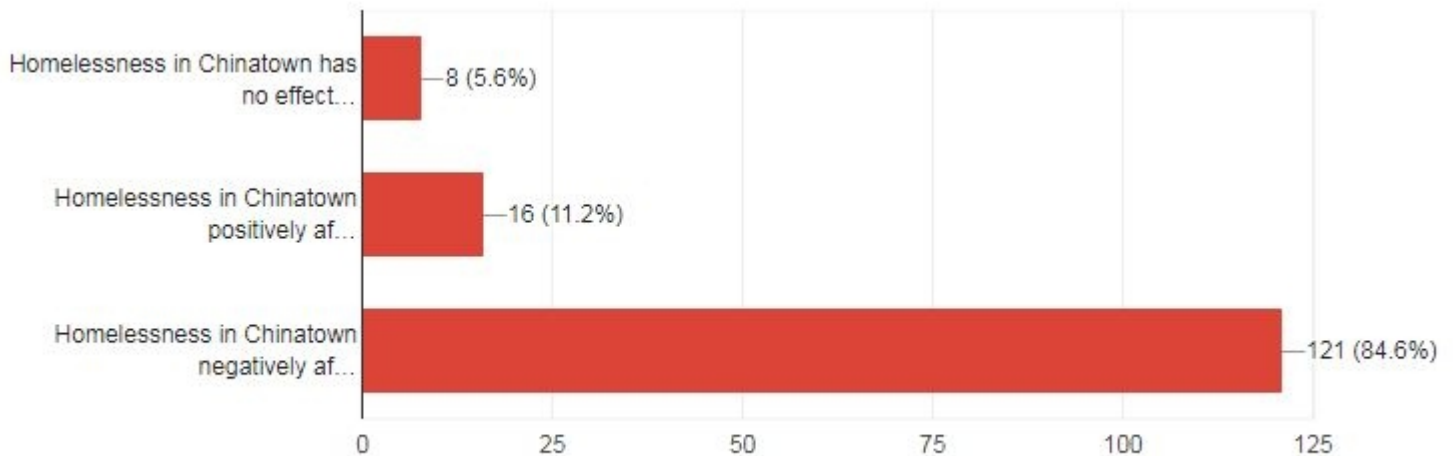
The homeless camp in front of my door making it difficult

Actually it seems to have gotten much worse

Question 4. As a customer who shops and dines in Chinatown

- a. Homelessness in Chinatown has no affect on my decision to visit Chinatown. (5.6%)
- b. Homelessness in Chinatown positively affects my decision to visit Chinatown. (11.2%\*)
- c. Homelessness in Chinatown negatively affects my decision to visit Chinatown. (84.6%)

\*includes false positives



Question 5. Please explain your answer above (optional)

I do not feel safe walking even one block.

I am feared to walk around because they blocked the sidewalks and they yell a lot.

Open drug use and verbal assaults from homeless.

I do not always feel my physical safety as a consumer is guaranteed, especially during the evenings. While the majority of homeless traffic that loiter the streets at night are harmless, some do pose a physical threat and vandalize businesses as well as properties.

I'm afraid to shop and dine in Chinatown because something scary seems to always happen!! The homeless situation has gotten out of of hand. I used to own an Interior Design and Import business on Bethel Street 20 years ago, and I thought it was bad then, but now it's even worse?? How can that happen?? Terrible.

Homelessness create sanitary conditions and more rubbish on the streets. It is not comfortable to walk next to someone who is drunk or on drugs, and is talking loudly or yelling to themself. When i am off work and think of where I will go out to eat, etc, i think of having to deal with the homeless sometimes choose to not come back to chinatown because it's just too much to deal with.



Question 5. Please explain your answer above (optional) - continued

Very negative for non daylight visits. Some negative to early morning and late afternoon too. Sanitation, human waste issues and smell at all hours.

I dont feel safe. There are many drug addicts and/or mental illness individuals roaming the streets. Many areas are filthy and smell of urine. I grew up here and used to shop the markets and stores in Chinatown weekly. Lucky if I go once in 6 months now. It has become an unsafe and unpleasant place to shop!!!

Same answer as above

Most of the time, they do not bother me

They're grately affect visiting and also shopping at Chinatown because they're everywhere, making loud noise and they're not even using face mask, no social distancing as well..they're presence brings fear to visit this place.

i infrequently chose to dine in Chinatown because the homeless have become increasingly more possessive of "their territory."

Some of them makes me afraid to go near the stores I want to go in

I am a homeowner in the Chinatown district and work at a media company on Hotel street. Before Covid, In fact, I walked to work daily. I've also been a patron of Chinatown's thriving arts and culture scene since 1999 and homelessness has had zero effect on any of these interests. In my humble opinion, homelessness has benefited the organic gentrification of the area subsequently the rents of most shops, restaurants, galleries and theaters who thrived in the area. I am ashamed that we treat houseless peoples with such disdain not focusing on problem solving and not having the proper resources to answer other issues such as mental illness, marginalization, joblessness, and drug addiction to name a few.

I don't feel safe and it's become such an unfortunate distraction when I walk around or dine in the establishments. Its the constant yelling and smell that becomes problematic for the businesses I won't go to Chinatown without my boyfriend or someone else. Homeless always approach me for money and I do not feel safe especially around the younger guys.

I have been working in Downtown Honolulu for the past 48 years, I have seen the progressing deterioration of Chinatown as caused by the homeless. I have personally witnessed a homeless guy "shooting up" publicly at Union Square. I have "first-hand" knowledge from my friends and clients that the homeless have greatly affected Chinatown's businesses. All these deteriorated conditions are linked directly to our Elected Officials in Honolulu. They never practice ..... "prevention is better than the cure". They just let the homeless problem deteriorated to a level that is very hard to reverse or solve.

Concerned about my wife's safety as we have friends who have been attacked or hassaled by the homeless

Question 5. Please explain your answer above (optional) - continued

Shop in Chinatown 4-5 times/year, mid-morning, 1 hour tops. Most recent was March 2020 for takeout.

Same as above.

I have been spit at, urinated on, chased, threatened and daily have to clean up trash and feces left in our doorways, by unsheltered individuals many of whom are drug abusers or mentally ill. As I think of leaving my business on Maunakea and going to pick up lunch or shop, honestly it occurs to me, "will I have to sidestep a homeless person, will someone confront me".

Filthy surroundings among the street people. Also being asked for money or they try to start a conversation which could lead to trouble.

It makes me not want to go to chinatown and support the businesses I love because of the homeless. I dont feel safe.

I do not feel safe walking through Chinatown

Due to the rash of purse snatchings, stabbings, and filthy conditions, I no longer visit Chinatown except for business activity when required.

It is dangerous anytime of the day. Drug users, homeless blocking sidewalks. And the mental stability of some homeless can be a threat.

Homeless have migrated beyond Chinatown w/o any active services to help them. They are not receiving treatment they need to prevent/minimize destruction of property or harm of oneself or to others. Will avoid Chinatown unless there are improvements to prevent walking into harms way. Very scary and unstable environment.

We do not come to Chinatown for dinner or shopping anymore because of the homeless getting out of hand. My young kids are afraid to walk through the streets with me.

I really have to be alert when I go to Chinatown. Not only the homeless sit & block the sidewalks, the doors of some of the businesses. They smell. They urinate. They beg for money or a smoke. Then there kids who knock down the elderly women & steal their handbags. I witnessed one a few feet ahead of me. Too bad I'm old & slow. I couldn't run fast enough.

I don't like the smell of their urine, etc., nor do I like to have to walk around them when they occupy the sidewalk.

Same as above

### Question 5. Please explain your answer above (optional) - continued

I'm often a little afraid to go shopping in Chinatown unless I am with my husband. I also don't like to go to Chinatown unless its in the morning when many people are also in Chinatown. The homeless like to hang out and sleep in empty store fronts and I get nervous walking past them because some lack the mental health support they need.

The homeless often lay or sit in front of the establishments I want to enter. Some are loud which can be scary.

I do shop in Chinatown, but not as often because of people on streets and smell of urine in doorways.

Although I am not a business owner in Chinatown, I am an avid customer. There's a lot of homeless who camp out in front of restaurants or block sidewalks to allow a pathway for pedestrians. I don't have anything against those less fortunate but as a customer, I would not go into a restaurant or store with a homeless person sleeping in front. Aside from that, there's some homeless that are clearly on drugs and scream at by-passers.

Self explanatory

The vagrants are so filthy and aggressive (even more so with the pandemic). I'm tired of watching where I step (feces all over the sidewalks and needles)

When I go out to eat, I don't want to step in poo or get my car broken into, or have a homeless person with no mask get up in my face begging for money to buy beer. As much as I love Chinatown, it's not worth the risk. So many people now feel this way, and our small businesses are dying. Our City government has let homeless people and their enablers like River of Life Mission take over Chinatown despite the obvious damage to our community. What a horror show for all the folks who live and work here legitimately!

It's not safe anymore with the homeless because many have mental issues and they could harm the innocent shopper. I also belong to an organization in Chinatown located diagonally from The River of Life and our members don't want to come out to our meetings because it's unsafe. There are homeless everywhere and worry of safety walking through.

There's a foul odor at almost every corner due to urine and occasionally feces. I feel unsafe as some of the homeless in Chinatown constantly ask for money or have psychological issues. Creepy, scary, unsafe and unsanitary

For some stores. If there's a homeless enclave on the sidewalk on the way to a store, we will likely postpone the visit. The sit-lie laws have been beneficial, but they are not uniformly enforced.

### Question 5. Please explain your answer above (optional) - continued

Urine, feces odor and bodies littering sidewalks & streets is not very appetizing when one is thinking of visiting our favorite restaurants in Chinatown!!!! We have been 20 yr+ residents in Chinatown and 45 year residents in Hawaii. We are now definitely leaving the island and perhaps the state because of the homeless problem in our Chinatown neighborhood and the island of Oahu. I have also owned a business for more than 15 years in Iwilei (a community neighboring Chinatown). Traveling the corridor to and from work thru Chinatown disgusts me daily. Please fix this growing major problem.

On a daily basis dealing with the homeless in Chinatown entails: Homeless persons passed out on the sidewalk blocking business doorways and walkways. Urine and feces on the street, sidewalk and on the side of business buildings. I have had to clean up disgusting piles of human feces on the side of my business entrance. Homeless persons publicly masterbating, walking around naked and having sex on the street in the open. Drugs are a big problem, a lot of homeless are on drugs or mentally troubled and self medicating with drugs which makes them unpredictable and unsafe. Drug deals are done in the open with no threat of being arrested. To try and predicted what a homeless person will do is impossible, and leads to an unsafe interactions and violence. There have been random stabbings and murder on Fort street. Health is a concern, a lot of them do not wear mask, because they are homeless they have a free pass to break laws because even the police do not want to deal with them on a constant basis. All these issues make it unsafe and undesirable for people to come into Chinatown.

People and their belongings are sprawled in doorways and on the sidewalk. The sidewalks and streets are used as a toilet. Homeless people have approached me, touched me, yelled in my face. It's frightening and unsafe. It was such a charming neighborhood, and has now been given over to the homeless. Sadly, I now avoid the area as much as possible.

Our family used to eat at many different restaurants in Chinatown. I would also often take clients and mainland colleagues to dim sum business lunches. I have stopped going Chinatown for years now as the place has VISIBLE drugs and drug dealing. There and 'unstable' people on the streets. The place used to be very clean as well, now it is incredibly dirty and smelly.

It is obvious that homeless individuals are seeking the protection they find in Chinatown. I would rather see people in homes. In this case Chinatown is home.

I still go to Chinatown because of the variety and prices of the produce. The food is also great and prices are reasonable.

This is especially true with the lockdown and quarantines. With fewer people around, it's more frightening to walk past someone who is unstable, especially if they're displaying signs of severe mental illness. And the spread of disease is a big concern. Most are incapable of maintaining a level of cleanliness that would prevent the spread of COVID. It's a serious health risk.

I live in Chinatown so it's a never ending issue.

Question 5. Please explain your answer above (optional) - continued

With so many Now clustered in groups, and with mental illness, I am afraid for my personal safety when walking near them I feel uneasy, unsafe. Why is the problem at that scale in Chinatown and not in, say Kahala, or Kailua?

its so sad to see homeless people who need help with substance abuse and mental illnesses are not being addressed. merchants should not have to ask a homeless person to step away from the doorway when they arrive to their shop. merchants have to clean up the mess and when I come to shop it's still smells, so disgusting. I don't shop as much as before since COVID-19 because so many homeless are hanging around with no mask or worse is they are filthy and touching everything.

There are several things that cause us to not want to come as often: the filth and sidewalks blocked, possible run-in with homeless wanting cash, feeling insecure.

I live across from the Chinese Cultural Plaza and walk in the area every day, with occasional visits to shop in Chinatown. The presence of homeless people is unfortunate but some (there are many...) individuals who display disturbing actions, including aggressiveness, that cause concerns for safety.

The stench of piss and poop is disgusting. The trash left by the homeless around the neighborhood is out of control. And we as residents are left to clean it up daily. The homeless don't care about keeping the neighborhood clean. Their excrements are on the walls of buildings and on the sidewalks. Sleeping on the sidewalks during the day and night makes people have to walk in the streets. Broken liquor/beer bottles in the streets/sidewalks. Can't maintain social distancing because of their sleeping on sidewalks... There is irregular patrol by HPD to keep the sidewalks free of homeless. They are creating a mess. They don't belong here. They don't pay property taxes here like we as residents who have purchased into this community. I live here and don't want to walk around Chinatown because of the filth and how homeless are begging money from you. Who wants to go eat food and smell urine and poop on the way or outside of some restaurant? Not me. Some homeless walk around Chinatown and downtown naked. They were the major influence in taking away a nice park on the makai side of the Hawaii Theatre. Why? It was a really nice park... And the City's answer? Take the park away. Stupid move. The valuation of property is compromised because the CITY doesn't take an active interest in making Chinatown a great community. We hear of plans for many years to refurbish Chinatown and we see NOTHING happening. The city is placating the homeless and forgetting about we who live here. Take all the homeless and put them in the old Hilo Hattie Building... Create bathrooms/showers there. Get them OFF the street!!

I was assaulted by a homeless man while walking in Chinatown one evening. He hit me in the face, which left a cut on my face and destroyed my glasses. As a result I have substantially curtailed my activities in Chinatown whether for dining, shopping or walking in general because I have felt uneasy when I see homeless people in Chinatown now. Until the attach, I was very comfortable walking in Chinatown even when homeless people were around the area.

Question 5. Please explain your answer above (optional) - continued

Have to put more thought into whether or not it is safe for me to walk by myself to and from my car to the destination. If parking is too far, I may opt for going someplace else, particularly in the evening.

Do not always feel safe while walking

Until recently, it has no impact. However, last week while shopping in Chinatown, I did feel a little uneasy and was more attentive to my surrounding.

You see some pretty disturbing stuff on a regular basis. I do not mean disturbing in the sense of merely being homeless, struggling, or in physical/mental pain, bc I do sympathize with them as fellow humans and community, but I mean "disturbing" in that I regularly see homeless people: masturbating in public, defecating/urinating in plain sight (not even facing a wall), public nudity, drug use, and drug dealing, and worse...

I was going to take my visiting daughter to Fete until we saw a homeless man urinating on the sidewalk in front of the door. I never go to Chinatown after 400pm. I've had too many experiences with being followed and harassed by the homeless. The entire area smells worse than any gas station bathroom I've ever been in.

The large numbers of homeless in the Downtown/Chinatown area discourages people from coming to the area to shop or dine out.

I try to avoid the homeless people when I see them in Chinatown.

We've stopped going to Chinatown for dinner (When restaurants are open) or take out to avoid any problems.

Prefer to go to Chinatown during the day so that I can see where I'm going and what obstacles, like homeless people sleeping on sidewalks, to avoid.

I am a single mom of a teenage girl. We don't leave the house on foot after dark.

Unpleasant to take family and friends along when visiting Chinatown with homeless crowding the sidewalks.

I used to spend lots of time in Chinatown now I avoid it if I can. I'm appalled how Chinatown has declined in the last 5 years. We need to solve homelessness, without further damage to our once thriving, safe community. I feel less safe on the streets and am shocked at the growing numbers of people who live and sleep on our soiled and trashed sidewalks. So many of the homeless are mentally ill and drug addicted. These people deserve adequate treatment and support outside of our neighborhoods.

Question 5. Please explain your answer above (optional) - continued

It's hard to walk on the sidewalks because so many people are laying on them. They are much sicker (physically) with health issues than in past. Chinatown is dirty and smells of urine. They stink, don't wear masks, and block the sidewalk so people have to walk on the road. I use the public parking lots, smell the smells, and shop as quickly and effectively as I can. The shops carry items I can not get elsewhere.

They stink, don't wear masks, and block the sidewalk so people have to walk on the road.

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It is heartbreaking to have to step over at least 8-10 humans between Harbor Court and our Nu'uuanu Street Office as well as in the evening for dinner/socializing.

I don't want to take my children to Chinatown any more due to ongoing issue with some of the homeless whether be (mental behavior issue, drug users, drug dealers and drunks), just ain't safe. Don't forget graffiti and human feces/urine on the sidewalks and doorways of businesses, JUST AWFUL & DISGUSTING! I don't want my children seeing this or trip and fall on the sidewalk or doorways and catch something like MRSA as an example or worse, be attacked. Chinatown is outdated, filthy and unsafe. This homeless issue put a negative point of view about Chinatown and makes me and my family to positively avoid Chinatown.

I used to go to China Town for meals and to shop. Often I was approached by homeless people for handouts. It was unpleasant, and occasionally I felt threatening. I have stopped going except when I was with a group.

IT'S DISGUSTING! IT SMELLS LIKE AN OUTHOUSE.

Love Chinatown but bad situation with home less and dirty and not safe pls pls clean it up Chinatown is such great place to go to dine and shop and perhaps safe to socialize

FEAR

After a certain time, I don't like being in chinatown. I feel even less safe about bringing my family and friends to the area; not because of its appearance, but its lack of safety.

Walking downtown to dine out in the evening no longer feels safe; many homeless sleeping in doorways & on the sidewalks, defecating and urinating in public, some ranting & begging. I was recently grabbed by a homeless person while walking and am now reluctant to walk alone in the evenings.

I live in Chinatown and often get in my car and go to Kakaako, which seems safer, than shop here in my own neighborhood.

Question 5. Please explain your answer above (optional) - continued

I don't go to chinatown after 5PM because of how aggressive the homeless population is after that time.

I used to enjoy going out to have dinner in Chinatown. Now it's dangerous and pilau and the city does nothing.

I am a senior female. I have previously been verbally attacked, and almost had my purse taken. I don't feel safe.

I often feel threatened by many of the homeless individuals in the area. The screaming, swinging objects that could be used as weapons as well as coming towards me when walking in the area make me very unsafe. Also, it's a very filthy area because of public urination, defecating and garbage left behind from their overnight illegal camping on sidewalks and private property, such as the condo building I live in.

It does affect my decision to visit during the evening hours due to some of the homeless that looks a little volatile.

The groups of homeless folks along Smith Street and some on Maunakea and Pauahi discourage pedestrian traffic and dining in Chinatown— especially when the sun goes down.

Safety and cleanliness are big issues that affect my decision.

Nobody wants to walk thru and around the homeless population laying on the sidewalks...especially during the Covid crisis.

We live and work in Chinatown, but we cannot go out after dark. The risk is too great. We hear the homeless screaming and swearing all night, right outside our condo. It appears the homeless have more rights than property and business owners.

Dirty conditions, fearful of homeless who may be on drugs, drunk or mentally unstable.

I will not go to restaurants at night

I do not enjoy the sight of the filth left everywhere by homeless

Not safe and definitely not clean!

We are also residents of downtown, at the Harbor Court building since 2001 and we see the negative impact in our neighborhood on a daily basis / it has deteriorated to the point that we are thinking of selling while we can and moving to the Big Island permanently...



Question 5. Please explain your answer above (optional) - continued

I no longer feel safe to walk with my eleven year old son in Chinatown. We have seen homeless injecting drugs into their arms, been verbally assaulted, witnessed violent arguments between homeless, have to hold our noses when walking on many streets, seen human feces on the street. Sadly I now avoid the area and am considering moving my residence away from downtown and its homeless issue.

During the day safety is not a major concern but is in the evenings. The sidewalks are filthy most of the time.

It's never improve it never will as long as homeless is there and not remove it's is their place not the people's place for a long time

I'm a resident. Homeless situation worsen, they're yelling and fighting especially at night, they create disturbance and fear for the elders....they increase in numbers as well.

Question 6. Do you think the homelessness situation in Chinatown has improved over the last 3 years?

