



*Purrfect Paws Boarding Cattery*

## **Terms and Conditions of Boarding**

Purrfect Paws Boarding Cattery is run in a friendly and flexible manner, but for insurance and legal reasons and for the safety of our clients we need to state our terms, which owners are deemed to have accepted by placing their cats here to board.

### **Visits**

We want you to be certain that our cattery is the perfect choice for you and your cat/s and are pleased to offer viewings prior to booking. To ensure security privacy of our boarding guests visits are strictly by appointment only and to be arranged with the owner directly.

### **Opening Times**

Our opening times are as follows:

- Monday to Saturday: 09:00 to 12:30 (appointment only)
- Sundays by appointment only
- Closed all Bank Holidays

Collection and delivery of cats outside of the opening hours must be by prior arrangement. While the we understand holidays plans or problems happen, we know appointment times may have to be altered at short notice. We request that owners contact us as soon as possible by phone, text or email if they will not be arriving at the arranged time, whether early or late. Please note any extra days over the booked time will be charged at the daily rate.

We are closed on **all bank holidays** for arrivals and departures. Please ensure your cat is transported in a secure pet carrier in which they can remain until settled within their suite. You are welcome to settle your cat into their accommodation. Please allow plenty of time when bringing your cat to us for the first time and complete the booking form prior to arrival, which we will then use to confirm details with you to ensure we fully understand your cat's needs. If cats are not collected within 10 days of the date on which he/she is due to leave the cattery and no communication is received from the owner, a decision to rehome the cat/s will be made at the cattery owner's discretion.

### **Insurance**

Purrfect Paws Boarding Cattery is fully insured through Pet Plan Sanctuary.

### **Prices and Payment Terms**

One cat £12.

Two cats (from the same family) £17

Three cats (from the same family) £22

Four cats (from the same family) £25

Prices are per day and include food, heating, grooming, insurance and administration of medication. Sharing cats can only be accepted from the same household. A deposit of £40 is required to secure the booking this is non-refundable and will be deducted from the final balance payable upon arrival.

Drop-off and collection days are charged as full days.

We require 10 days' notice of cancellation, any less will result in the total cost being payable unless we are able to rebook the suite.

We accept cash, cheque or bank transfer (please ask for bank details) Bookings may be made by email or phone. Please ensure that you have had a reply confirming your booking.



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**Health and Well-being**

In accordance with animal welfare, a condition of boarding is that your pet is in a fit and healthy condition and has proof of vaccination. All medical conditions must be declared upon arrival and clearly stated on the booking form. All cats must be fully vaccinated against feline enteritis and Feline influenza. Vaccination must have been in the past 12 months and not less than 14 days prior to boarding. A valid and up to date vaccination card signed by a veterinary surgeon is required to be presented at check in. The owner reserves the right to refuse boarding the cat should the vaccination card not be given or is out of date.

Cats must also have been treated for fleas and worms at least one week prior to boarding. If cats are shown to have fleas or worms during their stay they will be treated at the local vets and the cost charged to the owner upon departure.

Unneutered toms over the age of 6 months will not be accepted for boarding.

For safety reasons please remove collars prior to your cats stay (flea collars are not deemed as suitable flea control).

In the interest of health and hygiene to all our guests the owner reserves the right to refuse entry to any cat which we believe to be unvaccinated, carrying an infectious illness or appear unfit for boarding.

If your cat should become unwell during their stay, we will contact the vet. We also have a very well respected veterinary practice with out of hours care a short drive away should we be unable to contact your vet. Any fees incurred will be the responsibility of the owner and must be paid for on collection. We will ask you to complete the Authorisation for veterinary treatment form.

If your cat requires medication to be administered during their stay, full details of the medication and its method of administration must be made clear on the booking form. Sufficient medication to last the length of booked stay must be provided by the owner. All details of medication, dosage, method of administration etc must be made clear on the booking form and will be clarified with the owner on arrival when the cat is booked in.

Cats are boarded at the sole risk of the owner and whilst every care will be taken Purrfect Paws Boarding Cattery cannot be liable for illness, injury or death of any animal in their care.

**Comfort and Food**

Bedding, scratching posts and a variety of toys are provided but owners are encouraged to bring any items that will help the cat settle in (within reason and subject to size and cleanliness). All bedding must be washed and clean prior to arrival.

Whiskas and Felix wet food, dry biscuits and fresh water is provided as part of the boarding cost. If cats require a prescribed diet, sufficient amounts of the food to last the length of the cats stay must be provided by the owner.

Name of Cat/s: .....

Owner Signature: .....

As the owner of the above cat(s) I agree to the terms and conditions and associated forms which apply to this and all subsequent stays at Purrfect Paws Boarding Cattery (subject to updating personal/medical information at each stay)