



220 Overocker Rd, Poughkeepsie, NY 12603  
 empirefuelny.com | 845-297-8007 | 845-691-2662

## COMPREHENSIVE SERVICE PLAN 2023-2024

### Coverage Options

*Boiler or Warm Air Furnace \$350.00 + Sales Tax \$28.44 = Total \$378.44*

*Oil Fired Hot Water Heater \$199.00 + Sales Tax \$16.17 = Total \$215.17*

### PARTS TO BE COVERED

(One each per year)

*No labor charge on covered parts. Labor charged on parts not covered, at the prevailing rate listed below*

Oil Burner Motor	Porcelains and Electrodes
Oil Pump	Flame Retention Head
Burner Coupling	End Cone
Burner Fan	Nozzle (one per year)
Ignition Transformer	Oil Filter (one per year)
Primary Cad Cell Control	Oil Pump Strainer & Gasket (one per year)
Cad Cell Eye (with wires)	Ignition Lead
Jet Oil Line	Nozzle Adapter
Fan Limit Control	Delayed Oil Valve
Draft Regulator	Blower Belt
Blast Tube	Circulator Coupling
Burner Switch	1 - Standard Honeywell Thermostat
Air Vent (one per year)	

*This service agreement includes 1- Annual Tune Up of your heating equipment*

### Hours of Coverage

#### Winter

October 15th - April 15th

Monday - Friday, 24 hours / 7 Days a week

Includes Weekends and Holidays

#### Summer

April 16th - October 14th

Monday - Friday, 8:00am - 4:00pm

### Labor Charges

#### Daytime Service Call

\$155.00 + Tax plus additional parts & labor

#### After Hours Service Call

\$185.00 + Tax plus additional parts & labor

### Coverage does not extend to the following items and their labor:

Zone Valves, Electronic Relays, digital thermostats, circuit boards, Buderus computerized control head and controls specific to the system 2000. Items used in connection with Air Conditioning. Blown Fuse, a switch in the off position, frozen oil lines or water lines. Combination control, dual or triple acting aquastats. Blower motors and humidifiers, electronic air cleaners, any and all plumbing work. Riello Oil burners and power venter. Any Electronic Circuit boards or any control malfunction. Any issues directly related to the installation or use of Google Nest thermostats.

## Terms and Conditions 2023-2024

1. We reserve the right to inspect the equipment covered before accepting this agreement and the right to charge for parts and labor within the first 30 days after acceptance.
2. This agreement is void if the buyer permits any person other than our employees to perform services to the equipment except as instructed by one of our technicians or if the customer is past due in payments due to Empire Fuel.
3. This agreement DOES NOT cover discontinued parts or labor of parts damaged by water, fire, accident, tampering or abuse, power failure, or an act of God.
4. This agreement is only valid to customers that purchase home heating fuel from Empire Fuel.
5. Our obligation to furnish parts is subject to their availability through normal sources of supply.
6. This agreement includes any repairs or replacement of parts specifically listed which are defective due to normal wear.
7. This agreement does not include equipment failures from customer's lack of oil.
8. This agreement does not cover liability for injury or damage resulting from defects of the operation or non-operation of customers oil burner or its appurtenance or any other equipment nor does it cover liability from loss or damage resulting from delay or failure to perform hereunder due wholly or partially to labor disturbances, fire, lack of material, governmental regulation, or any cause beyond our control.
9. Effective date of this agreement, for existing service plan customers, shall be the date of receipt by the company of customer's signed application and full payment.
10. This agreement does not permit billing, all services are to be collected on a COD basis (unless other arrangements have been made).
11. This agreement contains the entire agreement of the parties thereof and there are no promises, terms and conditions, or obligations other than printed herein and may be terminated by either party at any time in writing. Prices are subject to change at any time without notice. (no monies shall be refunded).
12. Empire Fuel is not liable for damage to unoccupied dwelling or building.
13. This agreement is non-transferable and non-refundable after 3 days of the effect of the agreement.
14. This agreement starts 30 days after receiving payment (for new customers only) this agreement does not cover pre-existing issues or problems with your unit.
15. This agreement shall be renewed automatically unless either party gives written notice to the other at least thirty (30) days prior to the expiration of its term.



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CUSTOMER INFORMATION

Billing Information		ACCOUNT INFORMATION	Service Information	
Billing Contact			Service Contact	
Billing Address			Service Address	
Billing City, State, Zip			Service City, State, Zip	
Billing Phone			Service Phone	
Billing Email			Service Email	
Account#				

Equipment to be covered:

Please check box for your equipment  
(you can add Hot Water coverage in addition to your main heating unit)

**Boiler**

\$350.00  
+ Sales Tax \$28.44 =  
Total \$378.44

**Warm Air Furnace**

\$350.00  
+ Sales Tax \$28.44 =  
Total \$378.44

**Hot Water Heater**

\$199.00  
+ Sales Tax \$16.17 =  
Total \$215.17

All changes to this agreement must be made in writing.  
Cancellation of this agreement can be made at any time by either party.

Please sign and return this form with your payment to:

Empire Fuel  
PO Box 492  
Wappingers Falls, NY 12590

Signature

Date

Authorized Signature

Date