

## **TRCA Community Management Support Transition as of 5/1/26**

Dear Troon Ridge Homeowners –

In its 4/16/26 Special Open Session, the Troon Ridge Community Association's Board of Directors unanimously approved a motion to approve [City Property Management Company](#) as TRCA's going-forward community management company as of May 1, 2026.

An accelerated transition is currently underway from Arizona Community Management Services (AZCMS), who will terminate its direct support for TRCA as of close of business on April 30, 2026.

Troon Ridge's and City Property's shared primary goal is to make this handoff as seamless as possible for the Troon Ridge community. The Board of Directors expects to build a strong partnership with City Property and achieve responsive services and support to Troon Ridge's Homeowners.

The City Property Board and Homeowner portals will be available for access as of May 1<sup>st</sup>, but will lack property and account history until AZCMS information is successfully transferred and loaded.

In the coming week, please watch for:

- ❖ A welcome letter, via U.S. Postal Service, from City Property with basic welcome/introductory information, including: Phone and email contact information for City Property Management's primary support team for Troon Ridge, comprised of a Community Manager, Administrative Assistant, Accounting Representative, and Account Services Representative.
- ❖ Flyers on Troon Ridge Community mail kiosks.
- ❖ Additional transition information on the Troon Ridge website (URL: <https://troonridge.net>) as details clarify.

Thank you to those Homeowners who participated in the multiple Special Open Sessions held to learn about potential alternative community services providers and to select City Property Management as the best fit to support Troon Ridge and its Homeowners, and to all Homeowners for your patience and support during this transition to TRCA's new partner in serving you.

Thanks & regards,  
Troon Ridge Board of Directors

President - Kathy Trontell / Vice President - Herb Siegel / Secretary - Jeff Potter /  
Treasurer - Paul Danielson / Director At Large - Craig Phillips