

**Position:** F&B Server assistant (Busser)

**Reporting Relationship:** Restaurant Manager

**Location:** ONE GT, Grand Cayman - Goring Avenue Grand Cayman, Cayman Islands KY1-1105

**Work Type:** 100% On-Site

**Position Summary:** The Food & Beverage Server assistant ( busser) assists with all aspects of service for the dining experiences. Through professional, courteous, and efficient service. This role involves supporting the F&B server by taking and serving food and beverage orders, ensuring prompt upselling opportunities, and maintaining cleanliness and organization in the dining area. The Server assistant (busser) plays a key role in representing the hotel's service values and ensuring that every guest interaction reflects the spirit of "Caymankind."

**About ONE GT (Grand Cayman):** Expected to open by the end of 2025, ONE GT is Grand Cayman's premier luxury urban residential resort. Located in the heart of George Town, our 10-story landmark features the island's only rooftop infinite-edge pool, high-end dining options, a pastry café, and stunning 360-degree views. The resort is steps away from luxury shopping, gourmet dining, and cultural landmarks, offering a seamless balance of productivity and relaxation. ONE GT has been awarded the 5-star winner and nominee for several regional awards and won Best Hotel Architecture Cayman Islands and Best New Hotel Construction & Design.

**About Remington Hospitality:** ONE GT, Grand Cayman is managed by Remington Hospitality. When you build a career at Remington, you achieve success, growth, and friendships. We offer endless opportunities and so many reasons to stay with us. As a team, we roll up our sleeves to take care of our guests and celebrate success together. Expectations are clear, collaboration is encouraged, and opportunity is there-if you reach for it. Come join us and succeed in our dynamic culture where you are valued and appreciated.

### Core Responsibilities:

- Greet customers promptly as they take a seat in the restaurant.
- Following servers direction, complete water and bread service and detail table for any extra settings
- Adhere to the restaurant's steps of service and sequence of service to a "T", ensuring every guest interaction is consistent.
- Read guests, and adjust your interaction to accommodate the occasion and the guest's needs.
- Upsell Food and Beverage throughout the experience, driving restaurant top-line sales and average spend.
- Ensure Food and Beverage product knowledge is maintained and expanded on to be up to date with trends.
- Ensure guest safety by confirming and communicating any guest allergies and dietary restrictions.
- Assist team members, including hosts, servers, runners, and bartenders, to ensure all aspects of the restaurant run smoothly and efficiently.
- Maintain clear communication with team members and the kitchen at all times
- Inspect food for accuracy and presentation prior to delivery.
- Clear and re-set tables as directed
- Complete any in service restaurant cleaning of chairs, floor, tables
- Maintain a clean table and assist with any refills or requests as needed.
- Complete all side station work and maintain a clean safe environment.



**Knowledge, Skills, and Competencies:**

- High school diploma or equivalent (required).
- Food & Beverage or hospitality certification (preferred).
- 1 year previous service experience in a restaurant, hotel, or F&B setting
- Strong communication and interpersonal skills.
- Excellent customer service skills with a friendly, approachable demeanor.
- Ability to multitask and perform under pressure in a fast-paced environment.
- Attention to detail and ability to maintain high service standards.
- Team player with a positive attitude and willingness to assist in other areas when needed.

**Additional Requirements:** This job description is not an exhaustive list of all job functions required for this position. Additional duties may be assigned as needed based on business demands.

*\*\*Preference will be given to Caymanians and Permanent Resident Holders (P.R. & RERC Holder)\*\**

