

GRAND CAYMAN

CAYMAN ISLANDS

Position: F&B Server

Reporting Relationship: Restaurant Manager

Location: ONE GT, Grand Cayman - Goring Avenue Grand Cayman, Cayman Islands KY1-1105

Work Type: 100% On-Site

Position Summary: The Food & Beverage Server is responsible for delivering exceptional dining experiences through professional, courteous, and efficient service. This role involves taking and serving food and beverage orders, ensuring guest satisfaction, promoting upselling opportunities, and maintaining cleanliness and organization in the dining area. The Server plays a key role in representing the hotel's service values and ensuring that every guest interaction reflects the spirit of "Caymankind."

About ONE GT (Grand Cayman): Expected to open by the end of 2025, ONE GT is Grand Cayman's premier luxury urban residential resort. Located in the heart of George Town, our 10-story landmark features the island's only rooftop infinite-edge pool, high-end dining options, a pastry café, and stunning 360-degree views. The resort is steps away from luxury shopping, gourmet dining, and cultural landmarks, offering a seamless balance of productivity and relaxation. ONE GT has been awarded the 5-star winner and nominee for several regional awards and won Best Hotel Architecture Cayman Islands and Best New Hotel Construction & Design.

About Remington Hospitality: ONE GT, Grand Cayman is managed by Remington Hospitality. When you build a career at Remington, you achieve success, growth, and friendships. We offer endless opportunities and so many reasons to stay with us. As a team, we roll up our sleeves to take care of our guests and celebrate success together. Expectations are clear, collaboration is encouraged, and opportunity is there-if you reach for it. Come join us and succeed in our dynamic culture where you are valued and appreciated.

Core Responsibilities:

- Greet customers promptly as they take a seat in the restaurant.
- Share any specials or make recommendations from the menu for the customer.
- Control service Flow, Guest experience, and check satisfaction throughout the meal.
- Adhere to the restaurant's steps of service and sequence of service to a "T", ensuring every guest interaction is consistent.
- Read guests, and adjust your interaction to accommodate the occasion and the guest's needs.
- Upsell Food and Beverage throughout the experience, driving restaurant top-line sales and average spend.
- Ensure Food and Beverage product knowledge is maintained and expanded on to be up to date with trends.
- Ensure guest safety by confirming and communicating any guest allergies and dietary restrictions.
- Assist team members, including hosts, bussers, runners, and bartenders, to ensure all aspects of the restaurant run smoothly and efficiently.
- Maintain clear communication with team members and the kitchen at all times
- Update guest profiles for dining preferences and special occasions.
- Secure drink orders and take food orders in an efficient manner.
- Inspect food for accuracy and presentation prior to delivery.
- Maintain a clean table and assist with any refills or requests as needed.
- Complete all side station work and maintain a clean safe environment.



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Knowledge, Skills, and Competencies:

- High school diploma or equivalent (required).
- Food & Beverage or hospitality certification (preferred).
- WSET or Equivalent Wine and beverage education preferred
- 2 year previous service experience in a restaurant, hotel, or F&B setting
- Experience using POS systems and handling cash/credit transactions.
- Strong communication and interpersonal skills.
- Excellent customer service skills with a friendly, approachable demeanor.
- Ability to multitask and perform under pressure in a fast-paced environment.
- Attention to detail and ability to maintain high service standards.
- Team player with a positive attitude and willingness to assist in other areas when needed.

Additional Requirements: This job description is not an exhaustive list of all job functions required for this position. Additional duties may be assigned as needed based on business demands.

Preference will be given to Caymanians and Permanent Resident Holders (P.R. & RERC Holder)

