

GRAND CAYMAN

CAYMAN ISLANDS

Position: Bellman/Valet

Reporting Relationship: Front office management and Director of Rooms

Location: ONE GT, Grand Cayman - Goring Avenue Grand Cayman, Cayman Islands KY1-1105

Work Type: 100% On-Site

Position Summary: The Bellman / Valet is responsible for creating a warm first impression by assisting guests with luggage, valet parking, and other arrival/departure services. This role requires attentiveness, efficiency, and professionalism in ensuring guests feel welcomed and cared for. The Bellman / Valet also supports the Front Office team by providing concierge-style assistance, delivering items to rooms, and ensuring smooth guest movement throughout the property.

About ONE GT (Grand Cayman): Expected to open by the end of 2025, ONE GT is Grand Cayman's premier luxury urban residential resort. Located in the heart of George Town, our 10-story landmark features the island's only rooftop infinite-edge pool, high-end dining options, a pastry café, and stunning 360-degree views. The resort is steps away from luxury shopping, gourmet dining, and cultural landmarks, offering a seamless balance of productivity and relaxation. ONE GT has been awarded the 5-star winner and nominee for several regional awards and won Best Hotel Architecture Cayman Islands and Best New Hotel Construction & Design.

About Remington Hospitality: ONE GT, Grand Cayman is managed by Remington Hospitality. When you build a career at Remington, you achieve success, growth, and friendships. We offer endless opportunities and so many reasons to stay with us. As a team, we roll up our sleeves to take care of our guests and celebrate success together. Expectations are clear, collaboration is encouraged, and opportunity is there-if you reach for it. Come join us and succeed in our dynamic culture where you are valued and appreciated.

Core Responsibilities:

- Greet all guests warmly upon arrival and departure, embodying the "Caymankind" spirit.
- Assist guests with car doors and directions for safe parking
- Assist guests with luggage, ensuring safe handling and delivery to rooms.
- Provide valet parking services, including safe driving and handling of guest vehicles.
- Escort guests to their rooms, explaining hotel amenities, services, and local highlights.
- Deliver guest items such as packages, amenities, or requested supplies promptly.
- Offer assistance with directions, dining recommendations, and local attractions.
- Maintain organization of the bell desk, luggage storage area, and valet key log.
- Assist with room moves, group arrivals, and VIP guest services.
- Support the Front Desk team during busy periods by managing queues and answering basic guest questions.
- Ensure trolleys, bell carts, and valet stands are clean and in good condition.
- Drive and park guest vehicles safely in accordance with Cayman Islands traffic laws.
- Ensure compliance with hotel security and guest confidentiality standards.
- Report accidents, damage, or unsafe conditions immediately to the supervisor.
- Adhere to hotel grooming standards and professional appearance requirements.



Knowledge, Skills, and Competencies:

- High school diploma or equivalent (required).
- Valid Cayman Islands driver's license with clean driving record (required).
- Minimum 1 year of customer service or hospitality experience.
- Experience as a Bellman, Valet, or Guest Services Attendant (preferred).
- Experience driving luxury or high-value vehicles is an asset.
- Strong interpersonal and communication skills.
- Ability to lift and carry heavy luggage safely.
- Excellent driving skills and vehicle handling abilities.
- Strong organizational and multitasking abilities.
- Professional appearance and courteous demeanor.
- Knowledge of the local area, roads and locations of attractions, businesses, etc..

Additional Requirements: This job description is not an exhaustive list of all job functions required for this position. Additional duties may be assigned as needed based on business demands.

Preference will be given to Caymanians and Permanent Resident Holders (P.R. & RERC Holder)

