

Position: Housekeeping Supervisor

Reporting Relationship: Housekeeper (Executive)

Location: ONE GT, Grand Cayman - Goring Avenue Grand Cayman, Cayman Islands KY1-1105

Work Type: 100% On-Site

Position Summary: The Housekeeping Supervisor is responsible for leading shifts and areas within housekeeping in support of the Housekeeper(executive) or in the absence of them. Inspecting and assisting in maintaining the cleanliness, comfort, and overall appearance of guest rooms and public areas in line with hotel standards. This role ensures that all tasks from a specific Housekeeping shift are completed to the highest level of cleanliness and presentation, contributing directly to guest satisfaction and the reputation of the hotel.

About ONE GT (Grand Cayman): Expected to open by the end of 2025, ONE GT is Grand Cayman's premier luxury urban residential resort. Located in the heart of George Town, our 10-story landmark features the island's only rooftop infinite-edge pool, high-end dining options, a pastry café, and stunning 360-degree views. The resort is steps away from luxury shopping, gourmet dining, and cultural landmarks, offering a seamless balance of productivity and relaxation. ONE GT has been awarded the 5-star winner and nominee for several regional awards and won Best Hotel Architecture Cayman Islands and Best New Hotel Construction & Design.

About Remington Hospitality: ONE GT, Grand Cayman is managed by Remington Hospitality. When you build a career at Remington, you achieve success, growth, and friendships. We offer endless opportunities and so many reasons to stay with us. As a team, we roll up our sleeves to take care of our guests and celebrate success together. Expectations are clear, collaboration is encouraged, and opportunity is there-if you reach for it. Come join us and succeed in our dynamic culture where you are valued and appreciated.

Core Responsibilities:

- Supervisor the cleaning of assigned guest rooms, including making beds, changing linens, dusting, vacuuming, sanitizing bathrooms, and detailing kitchens, appliances, and outdoor room spaces.
- Assist with the assigning of Room rotas, side duties and special projects
- Oversea the tasks of the Public area attendants
- Coordinate priority cleans and vip cleans with Front desk
- Ensure all Housekeeping storage areas, landings and equipment are well maintained and in good working order.
- Coordinate with Maintenance on issues, preventive maintenance, and deep cleans
- Report maintenance issues, damage, or missing items promptly
- Ensure guest requests are handled quickly and courteously.
- Assist team members with deep-cleaning projects when required.
- Use cleaning chemicals and equipment safely in line with hotel and Department of Environmental Health (DEH) guidelines.
- Adhere to hotel security standards when accessing guest rooms.
- Collaborate with other housekeeping staff to ensure efficient room turnover.
- Communicate effectively with the Front Desk regarding room status updates.
- Assist with Monthly inventory counts



Knowledge, Skills, and Competencies:

- High school diploma or equivalent
- Housekeeping training or certification (an asset).
- Previous housekeeping experience 5+ years and supervisor experience in a hotel or resort
- Experience in a luxury or boutique environment is an advantage.
- Strong attention to detail and cleanliness.
- Good time management skills to complete tasks within shift timelines.
- Ability to work independently with minimal supervision.
- Physically fit to perform cleaning tasks, including lifting, bending, and standing for long periods

Additional Requirements: This job description is not an exhaustive list of all job functions required for this position. Additional duties may be assigned as needed based on business demands.

Preference will be given to Caymanians and Permanent Resident Holders (P.R. & RERC Holder)

