

Kelley's Helpful Hands

Website Terms of Service

These Website Terms of Service outline general policies for Kelley's Helpful Hands – Pet Sitting & Senior Concierge Services. **Payments**

Invoices are issued after completion of services unless otherwise arranged. Payment is due upon receipt of invoice.

Cancellations

A 24-hour notice is required for cancellations. Same-day cancellations may be charged in full.

Pet Sitting Disclaimer

Clients acknowledge pets may act unpredictably. Kelley's Helpful Hands is not responsible for illness, injury, or escape due to age, health, or behavior.

Senior Concierge Disclaimer

Services are non-medical. No nursing or personal care is provided.

Full Agreement

A full Client Service Agreement is provided prior to the start of services and governs all bookings.