

## SentientIQ<sup>™</sup> Technical Architecture Overview

System Architecture: 6-Layer Autonomous Multi-Agent Intelligence SentientIQ<sup>™</sup> deploys a sophisticated 6-layer architecture with 8 specialized AI agents working in coordinated harmony to transform real-time emotional signals into actionable marketing insights.

# Layer 1: Data Collection

#### Social Data Agent

- Ingests multi-channel data streams from social media, CTV platforms, website interactions, and CRM touch points
- Performs real-time data normalization and enrichment with 81% success rate
- Processes 350+ data signals daily with automated anomaly detection
- Identifies high-intent signals with 78% average confidence

# Layer 2: Sentiment Detection

#### Predictive Sentiment Agent

- Applies advanced NLP to perform real-time sentiment analysis across text, voice, and engagement metrics
- Maintains 88% accuracy in sentiment prediction with 76% average confidence
- Forecasts sentiment spikes/drops with 15-18 predictive events tracked
- Detects subtle emotional shifts 43% earlier than conventional analytics



## Layer 3: Decision Intelligence

## **Budget Allocation Agent**

- Optimizes cross-channel budget allocation with 67% success rate
- Dynamically redistributes resources based on real-time performance metrics
- Maintains 76% average confidence across 33+ allocation decisions
- Reduces CAC by 38% compared to traditional allocation methods

#### Audience Segmentation Agent

- Creates dynamic audience segments using behavioral clustering algorithms
- Performs target opportunity analysis across 12 primary vertical markets
- Identifies high-performing audience cohorts with 85% precision
- Automatically detects segment overlap and cannibalization risk

#### Micro Audience Agent

- Identifies and segments micro-audiences of 37 users on average
- Maintains 89% targeting efficiency and 93% segment precision
- Recognizes 143 distinct micro-segments across market verticals
- Detects segment differentiation patterns with 12% audience overlap

## Layer 4: Activation

#### Creative Mutation Agent

- Performs A/B testing on creative assets across channels
- Generates optimized creative variations based on performance data
- Achieves 41% engagement lift through technical spec-focused content
- Adapts messaging based on audience segment response patterns



# Layer 5: Sentiment-Aware Attribution & Reporting

## Attribution Analyzer Agent

- Performs multi-touch attribution with 600+ touchpoint analysis
- Correlates sentiment shifts with attribution pathway effectiveness
- Evaluates fractional attribution across digital and traditional channels
- Generates contribution scoring for lead sources with 82% confidence

# Layer 6: Orchestration

### Orchestration Agent

- Coordinates cross-system agent intelligence with 93% confidence
- Performs consensus-based decision validation across all agents
- Identifies 92% of critical opportunities through cross-agent consensus
- Generates executive-ready strategic recommendations with transparent reasoning

# **System Capabilities**

- **Real-time Processing:** Sub-20ms response time for critical lead signals
- **Explainable AI:** Every agent decision includes detailed reasoning and confidence scoring
- *Human-in-the-Loop Design:* Consensus Call interface for human approval of critical recommendations
- **Database Architecture:** PostgreSQL for structured data with Redis for real-time signal processing
- **Learning Curve:** 2-week learning period before agents begin generating recommendations
- *Micro-Segmentation:* Dynamic identification of high-value micro-segments with precise targeting parameters
- **Cross-Channel Intelligence:** Unified analysis across 15+ marketing channels and touch points



## **Key Technical Differentiators**

- 1. *Multi-Agent Consensus:* Recommendations require agreement across multiple specialized agents
- 2. *Transparent Decision Making:* Clear visualization of each agent's reasoning and confidence score
- 3. *Micro-Audience Intelligence:* Identification of valuable audience segments as small as 37 users
- 4. **Creative Optimization:** Al-driven creative asset optimization for specific audience segments
- 5. **Predictive Capabilities:** Forward-looking sentiment analysis to anticipate market shifts
- 6. Low Signal Requirements: Can operate effectively with minimal data through progressive learning
- 7. **Cross-Layer Transparency:** Full visibility into all layers via the Agent System Architecture Map
- 8. *Human Oversight:* Designed for augmented intelligence with human decision-makers for critical actions

This multi-agent architecture ensures SentientIQ<sup>™</sup> delivers intelligence that is both powerful and explainable, making it an ideal solution for marketing teams demanding both performance and transparency.