
Questions people actually ask

If yours is not here, call 818-705-8453.

How long is the shower out of use?

A leak repair can be a day or two. A mud shower with a new pan is usually a couple of weeks of wet-area work, plus dry time before glass. A full bath is longer. Dates are on the estimate, not a guess on the phone.

Can we stay in the house?

Usually yes. You lose that bathroom. Dust protection and floor protection go down. Water gets shut off in windows I tell you about. Dogs and kids stay out of the room.

Who is in my house every day?

Me. I do not send a crew you have never met and disappear. If a specialist is needed — glass, slab fabrication — you meet them through me.

What do you warranty?

Workmanship on what I installed. Five years on my tile, mud, pan, and the fixtures I set. The factory covers the product. See the warranty page.

Do I pick tile with you?

Yes. The tile-shop walk is no charge. Bring photos or the measure sheet if you have one. I will tell you if the tile is wrong for a floor or a shower pan.

What if you open a wall and find rot?

I stop. I show you. We write a change order — price and time — before I go further. I do not bury surprise dollars at the end.

How do I pay?

California law: down payment is \$1,000 or 10 percent of the contract, whichever is less. After that, pay for work done and material on site. I do not take half up front.

Do you finance?

I do not run a finance office. If you use a home-equity line or a lender, I fill out what they need. The contract and the payment schedule stay the same.

Who pulls the permit?

I do. Simple express permits I pull at no charge and I meet the inspector. Layout changes and commercial go through plan check. That cost is separate and I tell you first.

What is not in the number?

Whatever the estimate lists as out: glass measured after tile, slab fabrication, fixtures you have not bought, hidden rot, dump overage beyond the haul line. If it is not on the page, ask.

Do you use backer board in showers?

No. Mud walls. AVM 700 pan unless the job requires hot mop, which I sell at cost.

Can I live with a patch instead of a rebuild?

Sometimes. If the pan is dead I will not sell you caulk. The leaking-shower guide on this site is the short version.

Call 818-705-8453 · Text photos 818-517-2883 · bryan@valleytile.com