Franchise Program

You had expressed interest in the Kelowna Safety Surfacing Franchise program. The website is www.kelownasafetysurfacinginc.com

Kelowna Safety Surfacing is a Business Opportunity, which is like a franchise with a few differences. First and foremost, we have no ongoing royalties, you keep 100% of what you make less CPSI fall zone layouts and testing (built into tender quotes). While we allow you to use the KSS's branding and logo, the business is in your name and you own it. We will show you how to operate your business and cannot dictate you follow our advice. It is 100% your business to operate as you like.

Within this document there are a couple of sections for your review including colors and warranties we offer along with our specifications that we stringently adhere to.

I am currently looking for 1 Franchise in Northern BC, 2 Lower Mainland, 1 Vancouver Island, 1 Edmonton and 1 Calgary. This is our expansion plan for 2020. We believe each area can sustain excellent revenue potential for 1 Franchise per location and we would cap our expansion to that. Franchisee Zones will be dictated by postal codes.

We will train you on the install process. You would travel to our location (Jobsite) and work with the KSS crew for a job or 2 depending on your comfort level. You would utilize our Fall Zone CPSI certified inspector and testing equipment for laying out the fall zone and for approval testing (this would be built into the quotations that accompany any Request for Proposal or Tenders for playgrounds.)

KSS works a lot with certain Play Equipment Companies and we have 8 possible projects with them slated for 2020 already. We also have meetings in the next two weeks with 3 other Playground suppliers that are looking for a good to surfacing company. KSS has built an excellent reputation within the industry and are now being sought out to install for equipment companies. We will be laying out territories for each Franchise.

KSS makes its profit from the sale of materials to the Franchisee at a rate of 5% per kg on the sale. KSS will take this small mark up on all materials that flow through to the Franchisee on our Supply orders. This will allow for the Franchisee to sustain a profitable business model.

KSS reserves the right to first right of refusal (at FMV) the purchase of any Franchise business if the Franchisee choses to leave the industry. Moreover, KSS reserves the right to cancel a Franchisee's membership if the Franchisee doesn't adhere KSS's standards of quality. We encourage the franchisee maintain impeccable standard of Quality/Excellence.

Anticipated Profit for a Franchisee are as follows:
Playgrounds 12% - 18% margin
Pool Decks 18% - 25% margin
Walkways/ Driveways 30% - 45% margin

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^{***}Note these number are driven form historical data on our projects.

Start up Packages A & B.

Package A app \$14,000.00 Can

- (1) Mortar Mixer, 12 cu recommended, 2inch ball hitch.
- (1) Finishing Roller & pull behind tray
- (1) ½ Drill & Paddle
- (1) 6" Angle Grinder
- (1) Push broom
- (1) Spade
- (1) Grain Shovel
- (1) Landscape Rake
- (2) Set of Knee pads
- (2) Utility Knife & Replacements
- (1) 12" measuring wheel
- (1) Wheelbarrow 6ft
- (1) Roller Handle
- (1) Case Roller Sleeves
- (2) Pool Trowel
- (1) Straight Trowel
- (2) Trowel basin
- (1) Caulking gun
- (1) Box of Wax
- (40) 3/8 Schluter Edging White

Package B: app. \$20,000.00 Can

- (1) Mortar Mixer, 12 cu recommended, 2inch ball hitch.
- (1) Compactor 120 lb
- (1) Finishing Roller & pull behind tray
- (1) ½ Drill & Paddle
- (1) 6" Angle Grinder
- (2) Push broom
- (1) Spade
- (1) Grain Shovel
- (2) Landscape Rakes
- (3) Sets Knee pads
- (2) Utility Knife
- (1) 12" measuring wheel
- (1) Wheelbarrow 6ft
- (2) Roller Handle
- (1) Case Roller Sleeves
- (2) Pool Trowel
- (1) Basin
- (2) Caulking gun
- (1) Laser Level & Stand
- (1) Box of Wax
- (80) 3/8 Schluter Edging white

Note:

Neither package includes a trailer or Cube van to work from. One is required for this business.

WARRANTY PROGRAM

Environment and Sustainability:

Base layer is to be recycled tires (SBR) sourced from a BC provider (Western Rubber) if it is Granted project. If not, a Tire Stewardship Granted project then KSS is free to source other suppliers.

Ease of Maintenance and Ability to Patch/Repair:

Kelowna Safety Surfacing is offering a patch / repair program for KSS installed playgrounds for a **10-year** period that is no charge to the owner. This is on the product only. Travel costs to the location would be paid by owner.

Maintenance for the system is simply a hose down as required. It is recommended that a high-pressure hose is not used closer than 24 inches at a 2200 psi as potential damage may occur any closer.

If blow out was to occur due to high-pressure hose this would not be covered under warranty and depending upon the severity of the damage, it may or may not fall under maintenance repair program.

Top-Coat Program:

Please note that KSS recommends that a top-coat roll be done at about the 7 to 8-year mark to extend the life of the surface. This is **NOT** part of the patch & repair program but if the owner would like to prepurchase this program, we would offer that at time of contract for ½ price on today's pricing. Cost is calculated on square footage and material cost.

Surface Quality and Warranty:

Kelowna Safety Surfacing will warranty the surface for a **5-year** term against improper installation and manufacture's defects. Kelowna Safety Surfacing will not warranty anything that is deemed to be abuse or normal wear and tear. Kelowna Safety Surfacing will keep the blend record on file indefinitely and offer a repair KSS installed playground program for **10 years** at no charge on material only, not including travel costs (see previous section).

Kelowna Safety Surfacing is one of a few companies in Western Canada that owns a TRAIX impact testing machine, we are including a yearly testing at no charge for **5 years**. Normally we will charge this out at a \$1,000.00 per day consulting fee plus all travel expenses.

MSDS Sheets to available upon award.

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KSS Color Chart



Product: Milos

Note: Milos product line is a premier line of color and adds some increase to the costs, also need to verify availability on orders, could be 8 weeks delivery.

Standard colours I Special colours



Standard colours



¹ The RAL colour specifications are non-binding approximations Differences in colour of the images are due to printing process.

KSS Specification Sheet

SPECIFICATIONS FOR POURED IN PLACE RUBBER SAFETY SURFACING

1.0 General

- 1.1 Section Includes: Resilient playground surfacing Poured-in Place system
- 1.2 Related Work: Sub-base and playground equipment
- 1.3 Description: Provide all material, equipment, and labour for the installation of the poured-inplace playground surfacing
- 1.4 Quality Assurance: The manufacturer shall have installed poured in place rubber surfacing for playgrounds for a minimum of five years collectively in the province of British Columbia. Manufacturer shall provide Two (2) BC playground installation references. Manufacturer shall have independent fall height data according to ASTM 1292 & or CAS Z614, and all installations shall be done by manufacturer certified technicians, under the guidance of our PM who is Canadian Playground Safety Institute (CPSI) certified.
- 1.5 Installers: Rubber surfacing installer shall be a Canadian Certified Playground Inspector (CCPI) and be present on site at time of installation. (Job site Foreman)

2.0 Submittals

2.1 Manufacturer product literature, installation specifications, fall height testing, and MSDS Sheets

3.0 Products

- 3.1 Product: SafeZone
- 3.2 Manufacturer: Kelowna Safety Surfacing, Kelowna BC, 778 581 2761
- 3.3 Description: A rubberized safety surface, which consists of a base layer and a wearing course. The base layer is composed of recycled rubber and the wearing course is composed of 1-3mm rubber (EPDM) granulars. Both the base layer and the wearing course are bound together by a 100% MDI moisture cured polyurethane binder.
- 3.4 Materials: SafeZone is manufactured from SBR and EPDM rubber, which is mixed with 100% MDI moisture cured polyurethane binder.

4.0 Installation

- 4.1 Base layer: Recycled rubber is mixed in a mechanical mixer with the polyurethane binder. The mixing ratio of binder to rubber is to 14% by weight. The mixed product is then trawled to depth (thickness of rubber will depend on fall height requirements) on a prepared sub-base.
 4.2 Wearing Course: Rubber granulars are mixed in a mechanical mixer with the binder. The mixing ratio of binder to rubber is to 20% by weight. The mixed product is trawled on top of the base mat, which has been primed with a 2-1 binder-acetone mixer, to a depth of 12mm. Colour choices and blend ratios to be selected by the Owner.
- 4.3 Quality Control: The surface level shall not vary more than 5mm over 3m and the rubber blend shall be even and consistent

5.0 Warranty & Maintenance

5.1 Environment and Sustainability:

Base layer is to be recycle tires (SBR) sourced from a BC provider (Western Rubber) if Granted project, if not granted then KSS is free to source other suppliers.

5.2 Ease of Maintenance and Ability to Patch / Repair:

Kelowna Safety Surfacing is offering a patch / repair program for KSS installed playgrounds for a (10 year) period, that is no charge to the owner. on the product, only travel cost to the location.

Maintenance for the system is simply a hose down as required, it is recommended that a highpressure hose is not used closer than 24 inches at a 2200 psi as there may be a potential damage occurred any closer.

If blow out was to occur due to high-pressure hose this would not be considered a warranty issue and depending upon the severity of the damage, it may or may not fall under maintenance repair program.

5.3 Top-Coat Program:

Please note that KSS recommends that a top-coat roll be done at about the 7 to 8 year mark to extend the life of the surface, this is **NOT** part of the patch & repair program, but if the ownership would like to pre-purchase this program we would offer that at time of contract for ½ price on today's pricing. Cost is calculated on square footage and material cost.

5.4 Surface Quality and Warranty:

Kelowna Safety Surfacing will warranty the surface for a (**5 year**) term against delaminating, premature wear, and colorfastness. Kelowna Safety Surfacing will not warranty anything that is deemed to be abuse or normal wear and tear. Kelowna Safety Surfacing will keep the blend record on file indefinitely and offer a repair KSS installed playground program for (**10 years**) at no charge on material only travel costs (see previous section).

Kelowna Safety Surfacing is one of a few companies in Western Canada that owns a TRAIX impact testing machine, we are including a yearly testing at no charge for (**5 years**). Notable; (We charge this out at a \$1,000.00 per day consulting fee and all travel expenses.)

MSDS Sheets to available upon award.

FAQ

CAN I HIRE SOMEONE TO DO THE WORK AND I MANAGE THE BUSINESS?

Yes, we recommend you run a crew of 3 or 4, we have all our guys as contractors, so we don't have any direct employees.

DO YOU RECOMMEND A VAN OR TRAILER?

This is truly a matter of personal preference; our crew runs a cube van as our site truck. They each come with pros and cons and we'll be happy to discuss these in detail.

DO I GET MY OWN TERRITORY?

Yes, territories will be assigned by postal code.

WHAT ABOUT TRAVEL AND ACCOMMODATIONS?

That is typically handled through Live out allowance and factored into the quotation at time of bidding the project.

DO YOU OFFER FINANCING?

No, we don't have a financing option in place.

HOW DO YOU DEAL WITH COLD WEATHER?

This is an outside seasonal opportunity, we typically we close around Nov 1st in the Okanagan and that will differ amongst geographical regions. We don't work under 5 degrees Celsius.

CAN I COME FOR A VISIT BEFORE COMMITTING?

You can, but we work from home offices, so it would be better to visit a jobsite or project that have been completed.

We look forward to hearing from you.

Regards, Dean Mandryk Kelowna Safety Surfacing 778 581 2761

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