

Car Rental Security Contacts

www.carrentalsecurity.com

This list is divided into two sections; by company and state. The “company” list includes HQ information. The “state” list only includes field security contacts. Unless otherwise noted, all contacts are for corporate locations only but they should be able to provide contact information for licensee / franchise locations, if applicable. Most agencies have a “controlled” fleet meaning that vehicles seen locally with out of state plates are likely on rent locally.

Revised – 5/19/2020

sit www.carrentalsecurity.com for the most current contact list. Please visit www.truckrentalsecurity.com for truck rental/leasing company contacts. Please see footer for additional information.

SECURITY CONTACTS – Company

[ABG](#) [ALAMO](#) [AVIS](#) [AVIS BUDGET GROUP](#) [BUDGET](#) [DOLLAR](#) [DTG/DTAG](#) [EAN](#) [EHI](#)
[ENTERPRISE](#) [FIREFLY](#) [HERTZ](#) [NATIONAL](#) [PAYLESS](#) [PV HOLDING](#) [RENTAL CAR FINANCE](#) [TCL Funding Ltd Partner](#)
[THRIFTY](#) [ZIPCAR](#) [OTHER CAR RENTAL AGENCIES](#) [TRUCK RENTALS](#)

SECURITY CONTACTS – State

[AL](#) [AK](#) [AZ](#) [AR](#) [CA](#) [CO](#) [CT](#) [DE](#) [DC](#) [FL](#) [GA](#) [HI](#) [ID](#) [IL](#) [IN](#) [IA](#)
[KS](#) [KY](#) [LA](#) [ME](#) [MD](#) [MA](#) [MI](#) [MN](#) [MS](#) [MO](#) [MT](#) [NE](#) [NV](#) [NH](#) [NJ](#) [NM](#) [NY](#) [NC](#) [ND](#)
[OH](#) [OK](#) [OR](#) [PA](#) [RI](#) [SC](#) [SD](#) [TN](#) [TX](#) [UT](#) [VT](#) [VA](#) [WA](#) [WV](#) [WI](#) [WY](#)

[CANADA](#)

Truck Rental/Leasing Companies

www.truckrentalsecurity.com

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Car Rental Security Contacts

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The Hertz Corporation

Hertz / Dollar / Thrifty / Firefly
8501 Williams Road / Estero, FL 33928-33501

www.hertz.com www.dollar.com www.thrifty.com www.fireflycarrental.com

Vehicle Registrations:

Hertz: “The Hertz Corporation”

Dollar Thrifty: US – “Rental Car Finance”, “Dollar Car Rental”, “Thrifty Car Rental”
Canada – “TCL Funding Limited Partnership”

24 Hour Law Enforcement Assistance

Emergency Roadside Assistance

*** Please Call First**

Hertz 800-654-5060

Dollar: 800-235-9393

Thrifty: 877-435-7650

Corporate Security Managers

*** If no answer from Roadside Service**

Refer to .pdf list for nearest Hertz Corporate Security Manager

HQ Corporate Security Supervisors

***If unable to reach a Corporate Security Manager**

Eastern US - Paul Palombo, Regional Security Manager TEL: 718-995-4121

Email: ppalombo@hertz.com

Western US – Norm Ryan, Regional Security Manager TEL: 206-835-4662

Email: njryan@hertz.com

Hertz Car Control – Oklahoma City, OK

Heather Hampsmire – Supervisor Vehicle Control

Tel: 800-552-8482 x3014 Fax: 405-979-3613

Email: hhampsmire@hertz.com

Subpoena Requests

Attn: Subpoena, Hertz Legal Department, The Hertz Corporation, 8501 Williams Road, 3rd Floor, Estero, FL 33928-3325;

Email: subpoena@hertz.com; Phone: (239) 301-7316; Fax: (239) 319-3263

See Hertz Field Security Contacts on Next Page

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Field Security Contacts

| Top Name | Title / Territory | Office | Phone / Fax | Email |
|---------------------|--|----------------------|---|--|
| Basar, Kemal | Corporate Security Manager – Atlantic Region | Sterling, VA | T: 703-661-8322 X11 F: 800-263-3749 | kbasar@hertz.com |
| Beamer, Doreen | Corporate Security Manager – South Pacific Region | Honolulu, HI | T: 808-952-4288 F: 800-263-3749 | dbeamer@hertz.com |
| Beauvais, Scott | Corporate Security Manager - Central Region | Denver, CO | T: 303-342-3910 F: 800-263-3749 | sbeauvais@hertz.com |
| Burell, Tim | Corporate Security Manager – Southeast Region | Hapeville, GA | T: 404-209-3274 F: 800-263-3749 | tburell@hertz.com |
| Carriker, Michael | Corporate Security Manager – Central Region | D/FW Airport, TX | T: 972-453-4604 F: 800-263-3749 | mcarriker@hertz.com |
| Cliento, Frank | Corporate Security Manager – Atlantic Region | Newark, NJ | T: 973-465-6931 F: 800-263-3749 | fcilento@hertz.com |
| Columbia, John | Corporate Security Manager Northwest Florida | Tampa, FL | T: 813-210-8630 F: 800-263-3749 | john.columbia@hertz.com |
| Endara, Julio C | Corporate Security Manager - South Pacific Region | Newport Beach, CA | T: 949-224-6776 F: 800-263-3749 | jendara@hertz.com |
| Gonzalez, Ruben | Corporate Security Manager – Southeast Region | Orlando, FL | T: 407-888-5470 F: 800-263-3749 | ruben.gonzalez@hertz.com |
| Gray, Clifford | Corporate Security Manager – North Pacific Region | S. San Francisco, CA | T: 650-624-6408 F: 800-263-3749 | crgray@hertz.com |
| Holman, Robert | Corporate Security Manager – Atlantic Region | Jamaica, NY | T: 718-995-4121 F: 800-263-3749 | robert.holman@hertz.com |
| Irwin, Robert | Corporate Security Manager – Atlantic Region | Boston, MA | T: 617-568-5277 F: 800-263-3749 | robert.irwin@hertz.com |
| Kinnebrew, William | Corporate Security Manager – Southeast Region | Miami, FL | T: 305-870-6319 F: 800-263-3749 | wkinnebrew@hertz.com |
| Kuzynowski, James | Corporate Security Manager – Central Region | Des Plaines, IL | T: 847-375-6510 F: 800-263-3749 | jkuzynowski@hertz.com |
| Livingston, Richard | Corporate Security Manager Atlantic Region | Philadelphia, PA | T: 215-492-2902 x17 F: 800-263-3749 | rlivingston@hertz.com |
| Mattox, John | Corporate Security Manager – South Pacific Region | Los Angeles, CA | T: 310-568-5173 F: 800-263-3749 | jemattox@hertz.com |
| Milanovich, Sam | Corporate Security Manager – Central Region | Detroit, MI | T: 734-955-4610 F: 800-263-3749 | smilanovich@hertz.com |
| Knowles, Matthew | Corporate Security Manager – Central Region | Phoenix, AZ | T: 602-267-4992 F: 800-263-3749 | matthew.knowles@hertz.com |
| Palombo, Paul | Corporate Security Manager East – Atlantic Region | Jamaica, NY | T: 718-995-4122 F: 800-263-3749 | ppalombo@hertz.com |
| Paulsen, Stephen | Corporate Security Manager – Northern California | Oakland, CA | T: 510-567-5212 F: 800-263-3749 | spaulsen@hertz.com |
| Ryan, Norman | Corporate Security Manager West – North Pacific Region | Seattle, WA | T: 206-835-4662 F: 800-263-3749 | njryan@hertz.com |
| Scandizzo, Karen | Corporate Security Manager – Southeast Region | Fort Lauderdale, FL | T: 954-377-8591 F: 800-263-3749 | kscandizzo@hertz.com |
| Zimmerhanel, Mark | Corporate Security Manager – Central Region | Humble, TX | T: 281-548-7709 F: 800-263-3749 | william.zimmerhanel@hertz.com |
| Top Name | Title / Territory | Office | Phone / Fax | Email |

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Car Rental Security Contacts

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Avis Budget Group

6 Sylvan Way - Parsippany, NJ 07054

www.avis.com www.budget.com www.budgettruck.com www.zipcar.com www.paylesscar.com

Toll-Free 24-Hour Police Hotline: 800-533-9056
Vehicle Registration: "PV Holding Corp", "Avis", "Budget"

Loss Prevention Department: Virginia Beach, VA

Nathan Whybrew, Loss Prevention Manager

Tel: 757-687-2334 Fax: 757-687-2270

nathan.whybrew@avisbudget.com

Lisa Currier – Loss Prevention - Security Coordinator

Tel: 757-687-2556 Fax: 757-687-2394

lisa.currier@avisbudget.com

ZipCar

Aaron Auclair, North America Security Manager

Tel: 617-336-4523

aaclair@zipcar.com

Budget Truck

John Wotton, National Security Manager

Tel: 407-857-6641

john.wotton@avisbudget.com

Law Enforcement Inquiries

1-800-533-9056

All Law Enforcement Subpoena or Warrants for Avis, Budget or Payless to:

subpoena.compliance@avisbudget.com

Or by fax at 1-757-493-6503

Contact Number: 757-687-2556 or 973-496-2895

All Law Enforcement Subpoena or Warrants for ZipCar to:

subpoena@zipcar.com Primary Contact Aaron Auclair

Citations / Parking Tickets

800-587-1188 or citation.department@avisbudget.com

See ABG Field Security Contacts on Next Page

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Avis Budget Field Security Contacts

| Top Name | Title / Territory | Office | Phone / Fax | Email |
|--|---|----------------------|---|--|
| Auclair, Aaron ZipCar | North America Security Mgr. | Boston, MA | T: 617-336-4523 | aaclair@zipcar.com |
| Campbell, R. Chris | Security Manager – MD, VA/DC Ops & W. VA | Springfield, VA | T: 703-256-3300 F: 703-941-0776 | chris.campbell@avisbudget.com |
| Connors, Mike | Area Security Manager – Southeast Area | Dania, FL | T: 954-924-1302 | michael.connors@avisbudget.com |
| Contreras, James ZipCar | Area Security Manager | Boston, MA | T: 617-336-4523 | jcontreras@zipcar.com |
| Duca, Peter | Security Manager – South Piedmont | Atlanta, GA | T: 404-766-6889 F: 404-767-7980 | peter.duca@avisbudget.com |
| Garcia, Farrah | Security - Las Vegas Budget Licensee | Las Vegas, NV | T: 702-730-0180 F: 702-736-5064 | security@budgetlasvegas.com |
| Hamstra, Guy | Area Security Manager – Northeast Area | East Elmhurst, NY | T: 917-299-1486 | guy.hamstra@avisbudget.com |
| Johnson, Carlene | Security Manager – So CA (SAN, SNA), AZ, NM, El Paso, TX | Phoenix, AZ | C: 619-247-4792 | carlene.johnson@avisbudget.com |
| Linden, Matthew | Area Security Manager – Central Area | DFW Airport, TX | T: 972-453-4430 | matthew.linden@avisbudget.com |
| Lindsey, Ricky | Security / Loss Prevention Manager Budget Car and Truck Rental of Atlanta (Licensee) | Marietta, GA | T: 770-240-3315 F: 770-240-3343 | ricky1@budgetatl.com |
| Myers, Jeff ZipCar & ABG | Security Manager – Zip Car – West Area ABG – John Wayne, Long Beach, Ontario, Palm Springs | Los Angeles | T: 310-258-6982 F: 757-493-6518 | jeff.myers@avisbudget.com |
| Ortega, John | Security Manager – North Florida | Tampa, FL | T: 813-387-9712 C: 813-468-5139 F: 813-387-9724 | john.ortega@avisbudget.com |
| Pozner, Rick | Security Manager – Boston Ops | East Boston, MA | T: 617-561-3625 F: 617-561-3691 | rick.pozner@avisbudget.com |
| Piarulli, John | Security Manager – NY & NJ | East Elmhurst, NY | T: 973-578-8722 | john.piarulli@avisbudget.com |
| Reid, Doug | Area Security Manager – West Area | Los Angeles, CA | T: 310-642-4552 F: 757-687-3769 | douglas.reid@avisbudget.com |
| Russell, Gary | Security Manager Nor CA, OR, WA, UT, ID, WY, Reno NV, MT | San Francisco | T: 650-616-0148 F: 303-824-2898 | garyrussell@avisbudget.com |
| Sabri, Lidia | Security Manager – South Florida | Miami, FL | T: 305-876-1827 F: 305-871-6957 | lidia.sabri@avisbudget.com |
| Teefey, Thomas | Regional Security Manager North Central Region | Detroit, MI | T: 734-229-3704 F: 734-229-3782 | thomas.teefey@avisbudget.com |
| Wotton, John | National Security Manager – Local Market Car & Trucks | Orlando, FL | T: 407-857-6641 F: 407-926-0783 | john.wotton@avisbudget.com |
| Top Name | Title / Territory | Office | Phone / Fax | Email |

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Car Rental Security Contacts

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Enterprise Holdings

Enterprise, Alamo, National

600 Corporate Park Drive - Clayton, MO 63105

www.enterprise.com

www.alamo.com

www.nationalcar.com

Vehicle Registration: EAN Holdings, LLC out of Tulsa, OK

24-Hour Law Enforcement Inquiries: (314) 587-4653

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Car Rental Security Contacts

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Other Rental Agencies

ACE Rent A Car - 317-248-5690 / 877-822-3872 - acerentalcar.com

Advantage Rent A Car – see AEZ Rental

AEZ Rental Car (Advantage & E-Z) - 800-777-5500 - advantage.com / e-zrentacar.com

Affiliated Car Rental - 732-290-8300 / 800-631-2290 - sensiblecarrental.com

Alamo - see Enterprise Holdings

Bandago Van Rental

Bandago - 415-401-7659 - security@bandago.com - Bandago.com

Digby Adler Group LLC - 415-401-7659 - security@bandago.com - Bandago.com

EAN or EHI - See Enterprise Holdings

Economy Rent A Car - 786-975-2222 / 877-326-7368 - economyrentalcar.com

E-Z Rent A Car - see AEZ Rental Car

Firefly Car Rental - see The Hertz Corporation

Fox Rent A Car - 310-641-3838 / 800-225-4369 - foxrentacar.com

International Franchise Systems

240-581-1357 / 877-877-0700 - interfransystems.com

National Car Rental - see Enterprise Holdings

Payless Car Rental - see Avis Budget Group

PV Holding - see Avis Budget Group

Rental Car Finance - see The Hertz Corporation (Dollar Thrifty)

Silvercar - 512-298-1901 / 855-359-2227 - silvercar.com

Sixt Rent A Car, LLC – 800-SIXT CAR (749 8227) - sixt.com

Jenny Burkert, Director - Corporate Security US 888-942-7498 x4011 jenny.burkert@sixt.com
Security Dept. - Law Enforcement / Records Inquiries 954-707-4110 security-us@sixt.com

U-Save Car & Truck Rental. - 601-713-4333 / 800-438-2300 - usave.com

ZipCar - see Avis Budget Group

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Truck Rental/Leasing Companies

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Car Rental Security Contacts

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Field Security by State

| Top | Enterprise / Alamo / National | Hertz / Dollar / Thrifty | Avis / Budget / Payless / ZipCar |
|---------------------|---|---|---|
| AL | Enterprise Holdings (314) 587-4653 | Tim Burell | Peter Duca |
| AK | Enterprise Holdings (314) 587-4653 | Norman Ryan | Doug Reid |
| AZ | Enterprise Holdings (314) 587-4653 | Matthew Knowles | Carlene Johnson |
| AR | Enterprise Holdings (314) 587-4653 | Mike Carriker | Peter Duca East AR Matthew Linden West AR |
| CA | Enterprise Holdings (314) 587-4653 | South Julio Endara Orange County to Mexico John Mattox South of Bakersfield including LAX and LA County Clifford Gray Stephen Paulsen Northern CA (beginning at Bakersfield) | Carlene Johnson San Diego, Santa Ana Gary Russell Los Angeles, Burbank, Fresno, North CA Jeff Myers – ZipCar West Area Also Avis Budget - John Wayne, Long Beach, Ontario, Palm Springs Doug Reid |
| CO | Enterprise Holdings (314) 587-4653 | Scott Beauvis | Matthew Linden |
| CT | Enterprise Holdings (314) 587-4653 | Robert Irwin North of New Haven Paul Palombo New Haven and South | Guy Hamstra John Piarulli Rick Pozner Northern CT |
| DE | Enterprise Holdings (314) 587-4653 | Richard Livingston | John Piarulli |
| DC | Enterprise Holdings (314) 587-4653 | Kemal Basar | Chris Campbell |
| FL | Enterprise Holdings (314) 587-4653 | Ruben Gonzalez Orlando & North including Ft. Pierce and North of Ft. Meyers Karen Scandizzo Ft. Lauderdale and Central FL William Kinnebrew Miami, Ft. Meyers and South John Columbia Tampa, South to Sarasota; North and West to Florida state line | John Ortega North Lidia Sabri South |
| GA | Enterprise Holdings (314) 587-4653 | Tim Burell | Avis Atlanta Savannah Peter Duca Budget Atlanta - Licensee Ricky Lindsey |
| Top | Enterprise / Alamo / National | Hertz / Dollar / Thrifty | Avis / Budget / Payless / ZipCar |

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|---------------------|---|--|--|
| HI | Enterprise Holdings (314) 587-4653 | Doreen Beamer | Doug Reid |
| ID | Enterprise Holdings (314) 587-4653 | Norman Ryan | Gary Russell |
| IL | Enterprise Holdings (314) 587-4653 | James Kuzynowski | Matthew Linden |
| IN | Enterprise Holdings (314) 587-4653 | Sam Milanovich | Thomas Teefey Matthew Linden South Bend |
| IA | Enterprise Holdings (314) 587-4653 | James Kuzynowski | Matthew Linden |
| KS | Enterprise Holdings (314) 587-4653 | James Kuzynowski | Matthew Linden |
| KY | Enterprise Holdings (314) 587-4653 | Sam Milanovich | Thomas Teefey |
| LA | Enterprise Holdings (314) 587-4653 | Mark Zimmerhazel New Orleans and South Mike Carriker Alexandria and North | Peter Duca |
| ME | Enterprise Holdings (314) 587-4653 | Robert Irwin | Guy Hamstra Rick Pozner |
| MD | Enterprise Holdings (314) 587-4653 | Kemal Basar | Chris Campbell |
| MA | Enterprise Holdings (314) 587-4653 | Robert Irwin | Rick Pozner Zip Car Aaron Auclair James Contreras |
| MI | Enterprise Holdings (314) 587-4653 | Sam Milanovich | Thomas Teefey |
| MN | Enterprise Holdings (314) 587-4653 | James Kuzynowski | Thomas Teefey |
| MS | Enterprise Holdings (314) 587-4653 | Mike Carriker | Peter Duca |
| MO | Enterprise Holdings (314) 587-4653 | Sam Milanovich St. Louis and East James Kuzynowski Kansas City and West | Matthew Linden |
| MT | Enterprise Holdings (314) 587-4653 | Scott Beauvis | Gary Russell |
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|---------------------|---|--|--|
| NE | Enterprise Holdings (314) 587-4653 | James Kuzynowski | Matthew Linden |
| NV | Enterprise Holdings (314) 587-4653 | Cliff Gray North Julio Endara South | Doug Reid Gary Russell Reno |
| NH | Enterprise Holdings (314) 587-4653 | Robert Irwin | Guy Hamstra |
| NJ | Enterprise Holdings (314) 587-4653 | Frank Cilento Northern NJ to Atlantic City Richard Livingston Southern NJ including Atlantic City South and West | Guy Hamstra John Piarulli |
| NM | Enterprise Holdings (314) 587-4653 | Matthew Knowles Scott Beauvis Albuquerque | Carlene Johnson |
| NY | Enterprise Holdings (314) 587-4653 | Paul Palombo New York City Robert Holman Long Island, JFK, LGA, Orange & Dutchess County including Poughkeepsie Frank Cilento Rockland County Robert Irwin Northern NY State including Binghamton, Albany, Syracuse Rochester & Buffalo | Guy Hamstra John Piarulli Rick Pozner Upstate NY ZipCar Aaron Auclair |
| NC | Enterprise Holdings (314) 587-4653 | Kemal Basar East including Raleigh Tim Burell West including Charlotte | Peter Duca |
| ND | Enterprise Holdings (314) 587-4653 | Scott Beauvis | Thomas Teeffey |
| OH | Enterprise Holdings (314) 587-4653 | Sam Milanovich | Thomas Teeffey |
| OK | Enterprise Holdings (314) 587-4653 | Mike Carriker Including Corp Offices in OKC | Matthew Linden |
| OR | Enterprise Holdings (314) 587-4653 | Norman Ryan | Gary Russell |
| PA | Enterprise Holdings (314) 587-4653 | Richard Livingston Including Pittsburg and to the Ohio border Frank Cilento Northeast PA | Guy Hamstra |
| RI | Enterprise Holdings (314) 587-4653 | Robert Irwin | Rick Pozner |
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|---------------------|---|--|---|
| SC | Enterprise Holdings (314) 587-4653 | Tim Burell | Peter Duca |
| SD | Enterprise Holdings (314) 587-4653 | Scott Beauvis | Thomas Teefey |
| TN | Enterprise Holdings (314) 587-4653 | Tim Burell | Peter Duca |
| TX | Enterprise Holdings (314) 587-4653 | Mark Zimmerhanzel Houston, South TX Mike Carriker Dallas, North TX Matthew Knowles El Paso, West TX | Matthew Linden Carlene Johnson El Paso |
| UT | Enterprise Holdings (314) 587-4653 | Scott Beauvis | Gary Russell |
| VT | Enterprise Holdings (314) 587-4653 | Robert Irwin | Rick Pozner |
| VA | Enterprise Holdings (314) 587-4653 | Kemal Basar | Chris Campbell |
| WA | Enterprise Holdings (314) 587-4653 | Norman Ryan | Gary Russell |
| WV | Enterprise Holdings (314) 587-4653 | Kemal Basar | Chris Campbell Guy Hamstra Western |
| WI | Enterprise Holdings (314) 587-4653 | James Kuzynowski | Matthew Linden |
| WY | Enterprise Holdings (314) 587-4653 | Scott Beauvis | Gary Russell Matthew Linden Casper / Cheyenne |
| Top | Enterprise / Alamo / National | Hertz / Dollar / Thrifty | Avis / Budget / Payless / ZipCar |

CANADA

| Enterprise / Alamo / National | Hertz / Dollar / Thrifty | Avis / Budget / Payless / ZipCar |
|---|--|---|
| Enterprise Holdings (314) 587-4653 | Sam Milanovich Ontario / Ottawa / Toronto Norman Ryan British Columbia / Vancouver Scott Beauvis Alberta /Edmonton / Calgary / Ft. McMurray James Kuzynowski Saskatchewan / Manitoba / Winnipeg Robert Irwin Quebec / Montreal / Nova Scotia / Newfoundland / New Brunswick | John Wotton Zip Car Aaron Auclair |

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