

Car Rental Security Contacts

www.carrentalsecurity.com

This list is divided into two sections; by company and state. The “company” list includes HQ information. The “state” list only includes field security contacts. Unless otherwise noted, all contacts are for corporate locations only but they should be able to provide contact information for licensee / franchise locations, if applicable. Most agencies have a “controlled” fleet meaning that vehicles seen locally with out of state plates are likely on rent locally.

Revised – 09/24/19

Visit www.carrentalsecurity.com for the most current contact list. Please visit www.truckrentalsecurity.com for truck rental/leasing company contacts. Please see footer for additional information.

SECURITY CONTACTS – Company

[ABG](#) [ALAMO](#) [AVIS](#) [AVIS BUDGET GROUP](#) [BUDGET](#) [DOLLAR](#) [DTG/DTAG](#) [EAN](#) [EHI](#)
[ENTERPRISE](#) [FIREFLY](#) [HERTZ](#) [NATIONAL](#) [PAYLESS](#) [PV HOLDING](#) [RENTAL CAR FINANCE](#) [TCL Funding Ltd Partner](#)
[THRIFTY](#) [ZIPCAR](#) [OTHER CAR RENTAL AGENCIES](#) [TRUCK RENTALS](#)

SECURITY CONTACTS – State

[AL](#) [AK](#) [AZ](#) [AR](#) [CA](#) [CO](#) [CT](#) [DE](#) [DC](#) [FL](#) [GA](#) [HI](#) [ID](#) [IL](#) [IN](#) [IA](#)
[KS](#) [KY](#) [LA](#) [ME](#) [MD](#) [MA](#) [MI](#) [MN](#) [MS](#) [MO](#) [MT](#) [NE](#) [NV](#) [NH](#) [NJ](#) [NM](#) [NY](#) [NC](#) [ND](#)
[OH](#) [OK](#) [OR](#) [PA](#) [RI](#) [SC](#) [SD](#) [TN](#) [TX](#) [UT](#) [VT](#) [VA](#) [WA](#) [WV](#) [WI](#) [WY](#)

[CANADA](#)

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Car Rental Security Contacts

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[Top](#)

The Hertz Corporation

Hertz / Dollar / Thrifty / Firefly
8501 Williams Road / Estero, FL 33928-33501

www.hertz.com www.dollar.com www.thrifty.com www.fireflycarrental.com

Vehicle Registrations:

Hertz: “The Hertz Corporation”

Dollar Thrifty: US – “Rental Car Finance”, “Dollar Car Rental”, “Thrifty Car Rental”
Canada – “TCL Funding Limited Partnership”

24 Hour Law Enforcement Assistance

Emergency Roadside Assistance

*** Please Call First**

Hertz 800-654-5060

Dollar: 800-235-9393

Thrifty: 877-435-7650

Corporate Security Managers

*** If no answer from Roadside Service**

Refer to .pdf list for nearest Hertz Corporate Security Manager

HQ Corporate Security Supervisors

***If unable to reach a Corporate Security Manager**

Eastern US - Paul Palombo, Regional Security Manager TEL: 718-995-4121

Email: ppalombo@hertz.com

Western US – Norm Ryan, Regional Security Manager TEL: 206-835-4662

Email: njryan@hertz.com

Hertz Car Control – Oklahoma City, OK

Heather Hampsmire – Supervisor Vehicle Control

Tel: 800-552-8482 x3014 Fax: 405-979-3613

Email: hhampsmire@hertz.com

Subpoena Requests

Attn: Subpoena, Hertz Legal Department, The Hertz Corporation, 8501 Williams Road, 3rd Floor, Estero, FL 33928-3325;

Email: subpoena@hertz.com; Phone: (239) 301-7316; Fax: (239) 319-3263

See Hertz Field Security Contacts on Next Page

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Field Security Contacts

Top Name	Title / Territory	Office	Phone / Fax	Email
Basar, Kemal	Corporate Security Manager – Atlantic Region	Sterling, VA	T: 703-661-8322 X11 F: 800-263-3749	kbasar@hertz.com
Beamer, Doreen	Corporate Security Manager – South Pacific Region	Honolulu, HI	T: 808-952-4288 F: 800-263-3749	dbeamer@hertz.com
Beauvais, Scott	Corporate Security Manager - Central Region	Denver, CO	T: 303-342-3910 F: 800-263-3749	sbeauvais@hertz.com
Burell, Tim	Corporate Security Manager – Southeast Region	Hapeville, GA	T: 404-209-3274 F: 800-263-3749	tburell@hertz.com
Carriker, Michael	Corporate Security Manager – Central Region	D/FW Airport, TX	T: 972-453-4604 F: 800-263-3749	mcarriker@hertz.com
Cliento, Frank	Corporate Security Manager – Atlantic Region	Newark, NJ	T: 973-465-6931 F: 800-263-3749	fcilento@hertz.com
Columbia, John	Corporate Security Manager Northwest Florida	Tampa, FL	T: 813-210-8630 F: 800-263-3749	john.columbia@hertz.com
Endara, Julio C	Corporate Security Manager - South Pacific Region	Newport Beach, CA	T: 949-224-6776 F: 800-263-3749	jendara@hertz.com
Gonzalez, Ruben	Corporate Security Manager – Southeast Region	Orlando, FL	T: 407-888-5470 F: 800-263-3749	ruben.gonzalez@hertz.com
Gray, Clifford	Corporate Security Manager – North Pacific Region	S. San Francisco, CA	T: 650-624-6408 F: 800-263-3749	crgray@hertz.com
Holman, Robert	Corporate Security Manager – Atlantic Region	Jamaica, NY	T: 718-995-4121 F: 800-263-3749	robert.holman@hertz.com
Irwin, Robert	Corporate Security Manager – Atlantic Region	Boston, MA	T: 617-568-5277 F: 800-263-3749	robert.irwin@hertz.com
Kinnebrew, William	Corporate Security Manager – Southeast Region	Miami, FL	T: 305-870-6319 F: 800-263-3749	wkinnebrew@hertz.com
Kuzynowski, James	Corporate Security Manager – Central Region	Des Plaines, IL	T: 847-375-6510 F: 800-263-3749	jkuzynowski@hertz.com
Livingston, Richard	Corporate Security Manager Atlantic Region	Philadelphia, PA	T: 215-492-2902 x17 F: 800-263-3749	rlivingston@hertz.com
Mattox, John	Corporate Security Manager – South Pacific Region	Los Angeles, CA	T: 310-568-5173 F: 800-263-3749	jemattox@hertz.com
Milanovich, Sam	Corporate Security Manager – Central Region	Detroit, MI	T: 734-955-4610 F: 800-263-3749	smilanovich@hertz.com
Knowles, Matthew	Corporate Security Manager – Central Region	Phoenix, AZ	T: 602-267-4992 F: 800-263-3749	matthew.knowles@hertz.com
Palombo, Paul	Corporate Security Manager East – Atlantic Region	Jamaica, NY	T: 718-995-4122 F: 800-263-3749	ppalombo@hertz.com
Paulsen, Stephen	Corporate Security Manager – Northern California	Oakland, CA	T: 510-567-5212 F: 800-263-3749	spaulsen@hertz.com
Ryan, Norman	Corporate Security Manager West – North Pacific Region	Seattle, WA	T: 206-835-4662 F: 800-263-3749	njryan@hertz.com
Scandizzo, Karen	Corporate Security Manager – Southeast Region	Fort Lauderdale, FL	T: 954-377-8591 F: 800-263-3749	kscandizzo@hertz.com
Zimmerhanel, Mark	Corporate Security Manager – Central Region	Humble, TX	T: 281-548-7709 F: 800-263-3749	william.zimmerhanel@hertz.com
Top Name	Title / Territory	Office	Phone / Fax	Email

[Top](#)

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Car Rental Security Contacts

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Avis Budget Group

6 Sylvan Way - Parsippany, NJ 07054

www.avis.com www.budget.com www.budgettruck.com www.zipcar.com www.paylesscar.com

Toll-Free 24-Hour Police Hotline: 800-533-9056
Vehicle Registration: "PV Holding Corp", "Avis", "Budget"

Corporate Security:

Parsippany, NJ

Thomas Coyle

Director Corporate Investigations,

Compliance and Security

Tel: 973-496-4158

tom.coyle@avisbudget.com

Tom Nowak, Corporate Security Analyst

Tel: 973-496-2895 Fax: 973-496-1010

thomas.nowak@avisbudget.com

ZipCar

Michael Vanchieri, Corporate Security Manager

Boston, MA

Tel: 617-999-3655

mvanchieri@zipcar.com

Loss Prevention Department:

Virginia Beach, VA

Nathan Whybrew, Loss Prevention Manager

Tel: 757-687-2334 Fax: 757-687-2270

nathan.whybrew@avisbudget.com

Lisa Currier – Loss Prevention - Security Coordinator

Tel: 757-687-2556 Fax: 757-687-2394

lisa.currier@avisbudget.com

Budget Truck

John Wotton, National Security Manager

Tel: 407-857-6641

john.wotton@avisbudget.com

Payless Car Rental

Tom Nowak, Corporate Security Analyst

Tel: 973-496-2895

thomas.nowak@avisbudget.com

Law Enforcement Inquiries

1-800-533-9056

All Law Enforcement Subpoena or Warrants for Avis, Budget or Payless to:

subpoena.compliance@avisbudget.com

Or by fax at 1-757-493-6503

Contact Number: 757-687-2556 or 973-496-2895

All Law Enforcement Subpoena or Warrants for ZipCar to:

subpoena@zipcar.com Primary Contact Chris Hayes

Citations / Parking Tickets

800-587-1188 or citation.department@avisbudget.com

See ABG Field Security Contacts on Next Page

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Avis Budget Field Security Contacts

Top Name	Title / Territory	Office	Phone / Fax	Email
Campbell, R. Chris	Security Manager – MD, VA/DC Ops & W. VA	Springfield, VA	T: 703-256-3300 F: 703-941-0776	chris.campbell@avisbudget.com
Connors, Mike	Area Security Manager – Southeast Area	Dania, FL	T: 954-924-1302	michael.connors@avisbudget.com
Duca, Peter	Security Manager – South Piedmont	Atlanta, GA	T: 404-766-6889 F: 404-767-7980	peter.duca@avisbudget.com
Garcia, Farrah	Security - Las Vegas Budget Licensee	Las Vegas, NV	T: 702-730-0180 F: 702-736-5064	security@budgetlasvegas.com
Hamstra, Guy	Area Security Manager – Northeast Area	East Elmhurst, NY	T: 917-299-1486	guy.hamstra@avisbudget.com
Johnson, Carlene	Security Manager – So CA (SAN, SNA), AZ, NM, El Paso, TX	Phoenix, AZ	C: 619-247-4792	carlene.johnson@avisbudget.com
Lindsey, Ricky	Security / Loss Prevention Manager Budget Car and Truck Rental of Atlanta (Licensee)	Marietta, GA	T: 770-240-3315 F: 770-240-3343	rickyl@budgetatl.com
Little, Greg	Security Manager North/South Central Region	Chicago, IL	T: 773-825-4620 F: 773-694-0284	greg.little@avisbudget.com
Myers, Jeff ZipCar & ABG	Security Manager – Zip Car – West Area ABG – John Wayne, Long Beach, Ontario, Palm Springs	Los Angeles	T: 310-258-6982 F: 757-493-6518	jeff.myers@avisbudget.com
Ortega, John	Security Manager – North Florida	Tampa, FL	T: 813-387-9712 C: 813-468-5139 F: 813-387-9724	john.ortega@avisbudget.com
Pozner, Rick	Security Manager – Boston Ops	East Boston, MA	T: 617-561-3625 F: 617-561-3691	rick.pozner@avisbudget.com
Piarulli, John	Security Manager – NY & NJ	East Elmhurst, NY	T: 973-578-8722	john.piarulli@avisbudget.com
Reid, Doug	Area Security Manager – West Area	Los Angeles, CA	T: 310-642-4552 F: 757-687-3769	douglas.reid@avisbudget.com
Russell, Gary	Security Manager Nor CA, OR, WA, UT, ID, WY, Reno NV, MT	San Francisco	T: 650-616-0148 F: 303-824-2898	garyrussell@avisbudget.com
Sabri, Lidia	Security Manager – South Florida	Miami, FL	T: 305-876-1827 F: 305-871-6957	lidia.sabri@avisbudget.com
Open	Area Security Manager – Central Area	D/FW Airport, TX		
Teefey, Thomas	Regional Security Manager North Central Region	Detroit, MI	T: 734-229-3704 F: 734-229-3782	thomas.teefey@avisbudget.com
Vanchieri, Michael ZipCar	Corporate Security Manager ZipCar	Boston, MA	T: 617.999.3655	mvanchieri@zipcar.com
Wotton, John	National Security Manager – Local Market Car & Trucks	Orlando, FL	T: 407-857-6641 F: 407-926-0783	john.wotton@avisbudget.com
Top Name	Title / Territory	Office	Phone / Fax	Email

[Top](#)

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Car Rental Security Contacts

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Enterprise Holdings

Enterprise, Alamo, National

600 Corporate Park Drive - Clayton, MO 63105

www.enterprise.com

www.alamo.com

www.nationalcar.com

Vehicle Registration: EAN Holdings, LLC out of Tulsa, OK

24-Hour Law Enforcement Inquiries: (314) 587-4653

[Top](#)

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Car Rental Security Contacts

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Other Rental Agencies

ACE Rent A Car - 317-248-5690 / 877-822-3872 - acerentalcar.com

Advantage Rent A Car – see AEZ Rental

AEZ Rental Car (Advantage & E-Z) - 800-777-5500 - advantage.com / e-zrentacar.com

Affiliated Car Rental - 732-290-8300 / 800-631-2290 - sensiblecarrental.com

Alamo - see Enterprise Holdings

Bandago Van Rental

Bandago - 415-401-7659 - security@bandago.com - Bandago.com

Digby Adler Group LLC - 415-401-7659 - security@bandago.com - Bandago.com

EAN or EHI - See Enterprise Holdings

Economy Rent A Car - 786-975-2222 / 877-326-7368 - economyrentalcar.com

E-Z Rent A Car - see AEZ Rental Car

Firefly Car Rental - see The Hertz Corporation

Fox Rent A Car - 310-641-3838 / 800-225-4369 - foxrentacar.com

International Franchise Systems

240-581-1357 / 877-877-0700 - interfransystems.com

National Car Rental - see Enterprise Holdings

Payless Car Rental - see Avis Budget Group

PV Holding - see Avis Budget Group

Rental Car Finance - see The Hertz Corporation (Dollar Thrifty)

Silvercar - 512-298-1901 / 855-359-2227 - silvercar.com

Sixt Rent A Car, LLC – 800-SIXT CAR (749 8227) - sixt.com

Jenny Burkert, Director - Corporate Security US 888-942-7498 x4011 jenny.burkert@sixt.com
Security Dept. - Law Enforcement / Records Inquiries 954-707-4110 security-us@sixt.com

U-Save Car & Truck Rental. - 601-713-4333 / 800-438-2300 - usave.com

ZipCar - see Avis Budget Group

[Top](#)

Truck Rental/Leasing Companies

www.truckrentalsecurity.com

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Car Rental Security Contacts

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Field Security by State

Top	Enterprise / Alamo / National	Hertz / Dollar / Thrifty	Avis / Budget / Payless / ZipCar
AL	Enterprise Holdings (314) 587-4653	Tim Burell	Peter Duca
AK	Enterprise Holdings (314) 587-4653	Norman Ryan	Doug Reid
AZ	Enterprise Holdings (314) 587-4653	Matthew Knowles	Carlene Johnson
AR	Enterprise Holdings (314) 587-4653	Mike Carriker	Peter Duca East AR Open West AR
CA	Enterprise Holdings (314) 587-4653	South Julio Endara Orange County to Mexico John Mattox South of Bakersfield including LAX and LA County Clifford Gray Stephen Paulsen Northern CA (beginning at Bakersfield)	Carlene Johnson San Diego, Santa Ana Gary Russell Los Angeles, Burbank, Fresno, North CA Jeff Myers – ZipCar West Area Also Avis Budget - John Wayne, Long Beach, Ontario, Palm Springs Doug Reid
CO	Enterprise Holdings (314) 587-4653	Scott Beauvis	Greg Little
CT	Enterprise Holdings (314) 587-4653	Robert Irwin North of New Haven Paul Palombo New Haven and South	Guy Hamstra John Piarulli Rick Pozner Northern CT
DE	Enterprise Holdings (314) 587-4653	Richard Livingston	John Piarulli
DC	Enterprise Holdings (314) 587-4653	Kemal Basar	Chris Campbell
FL	Enterprise Holdings (314) 587-4653	Ruben Gonzalez Orlando & North including Ft. Pierce and North of Ft. Meyers Karen Scandizzo Ft. Lauderdale and Central FL William Kinnebrew Miami, Ft. Meyers and South John Columbia Tampa, South to Sarasota; North and West to Florida state line	John Ortega North Lidia Sabri South
GA	Enterprise Holdings (314) 587-4653	Tim Burell	Avis Atlanta Savannah Peter Duca Budget Atlanta - Licensee Ricky Lindsey
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HI	Enterprise Holdings (314) 587-4653	Doreen Beamer	Doug Reid
ID	Enterprise Holdings (314) 587-4653	Norman Ryan	Gary Russell
IL	Enterprise Holdings (314) 587-4653	James Kuzynowski	Greg Little
IN	Enterprise Holdings (314) 587-4653	Sam Milanovich	Thomas Teefey Greg Little South Bend
IA	Enterprise Holdings (314) 587-4653	James Kuzynowski	Greg Little
KS	Enterprise Holdings (314) 587-4653	James Kuzynowski	Greg Little Open Avis Wichita
KY	Enterprise Holdings (314) 587-4653	Sam Milanovich	Thomas Teefey
LA	Enterprise Holdings (314) 587-4653	Mark Zimmerhazel New Orleans and South Mike Carriker Alexandria and North	Peter Duca
ME	Enterprise Holdings (314) 587-4653	Robert Irwin	Guy Hamstra Rick Pozner
MD	Enterprise Holdings (314) 587-4653	Kemal Basar	Chris Campbell
MA	Enterprise Holdings (314) 587-4653	Robert Irwin	Rick Pozner Zip Car Michael Vanchieri
MI	Enterprise Holdings (314) 587-4653	Sam Milanovich	Thomas Teefey
MN	Enterprise Holdings (314) 587-4653	James Kuzynowski	Thomas Teefey
MS	Enterprise Holdings (314) 587-4653	Mike Carriker	Peter Duca
MO	Enterprise Holdings (314) 587-4653	Sam Milanovich St. Louis and East James Kuzynowski Kansas City and West	Greg Little
MT	Enterprise Holdings (314) 587-4653	Scott Beauvis	Gary Russell
Top	Enterprise / Alamo / National	Hertz / Dollar / Thrifty	Avis / Budget / Payless / ZipCar

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NE	Enterprise Holdings (314) 587-4653	James Kuzynowski	Greg Little
NV	Enterprise Holdings (314) 587-4653	Cliff Gray North Julio Endara South	Doug Reid Gary Russell Reno
NH	Enterprise Holdings (314) 587-4653	Robert Irwin	Guy Hamstra
NJ	Enterprise Holdings (314) 587-4653	Frank Cilento Northern NJ to Atlantic City Richard Livingston Southern NJ including Atlantic City South and West	Guy Hamstra John Piarulli
NM	Enterprise Holdings (314) 587-4653	Matthew Knowles Scott Beauvis Albuquerque	Carlene Johnson
NY	Enterprise Holdings (314) 587-4653	Paul Palombo New York City Robert Holman Long Island, JFK, LGA, Orange & Dutchess County including Poughkeepsie Frank Cilento Rockland County Robert Irwin Northern NY State including Binghamton, Albany, Syracuse Rochester & Buffalo	Guy Hamstra John Piarulli Rick Pozner Upstate NY ZipCar Michael Vanchieri
NC	Enterprise Holdings (314) 587-4653	Kemal Basar East including Raleigh Tim Burell West including Charlotte	Peter Duca
ND	Enterprise Holdings (314) 587-4653	Scott Beauvis	Thomas Teeffey
OH	Enterprise Holdings (314) 587-4653	Sam Milanovich	Thomas Teeffey
OK	Enterprise Holdings (314) 587-4653	Mike Carriker Including Corp Offices in OKC	Open
OR	Enterprise Holdings (314) 587-4653	Norman Ryan	Gary Russell
PA	Enterprise Holdings (314) 587-4653	Richard Livingston Including Pittsburg and to the Ohio border Frank Cilento Northeast PA	Guy Hamstra
RI	Enterprise Holdings (314) 587-4653	Robert Irwin	Rick Pozner
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SC	Enterprise Holdings (314) 587-4653	Tim Burell	Peter Duca
SD	Enterprise Holdings (314) 587-4653	Scott Beauvis	Thomas Teeffey
TN	Enterprise Holdings (314) 587-4653	Tim Burell	Peter Duca
TX	Enterprise Holdings (314) 587-4653	Mark Zimmerhanel Houston, South TX Mike Carriker Dallas, Northern TX Matthew Knowles El Paso, West TX	Open Carlene Johnson El Paso
UT	Enterprise Holdings (314) 587-4653	Scott Beauvis	Gary Russell
VT	Enterprise Holdings (314) 587-4653	Robert Irwin	Rick Pozner
VA	Enterprise Holdings (314) 587-4653	Kemal Basar	Chris Campbell
WA	Enterprise Holdings (314) 587-4653	Norman Ryan	Gary Russell
WV	Enterprise Holdings (314) 587-4653	Kemal Basar	Chris Campbell Guy Hamstra Western
WI	Enterprise Holdings (314) 587-4653	James Kuzynowski	Greg Little
WY	Enterprise Holdings (314) 587-4653	Scott Beauvis	Gary Russell Greg Little Casper / Cheyenne
Top	Enterprise / Alamo / National	Hertz / Dollar / Thrifty	Avis / Budget / Payless / ZipCar

CANADA

Enterprise / Alamo / National	Hertz / Dollar / Thrifty	Avis / Budget / Payless / ZipCar
Enterprise Holdings (314) 587-4653	Sam Milanovich Ontario / Ottawa / Toronto Norman Ryan British Columbia / Vancouver Scott Beauvis Alberta /Edmonton / Calgary / Ft. McMurray James Kuzynowski Saskatchewan / Manitoba / Winnipeg Robert Irwin Quebec / Montreal / Nova Scotia / Newfoundland / New Brunswick	John Wotton Zip Car Michael Vanchieri

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