

Belvoir Home Care

For the Life they Love



LARGE ENOUGH TO COPE
SMALL ENOUGH TO CARE



WWW.BELVOIRHOMECARE.CO.UK

ESTABLISHED IN 2011

CONTENTS PAGE

ABOUT US	2
WHAT MAKES A BELVOIR HOME CARE CARER SPECIAL	3 - 4
HOW DO I KNOW IF I NEED CARE	5
FUNDING YOUR SUPPORT	6
CLIENT TESTIMONIALS	7
CARER TESTIMONIALS	8
ACCOLADES	9
CONTACT US	10

ABOUT US

Established in 2011 Belvoir Home Care Ltd is an award winning, family owned business. BHC aimed to fill the gap in provision across the more rural areas of Nottinghamshire and Leicestershire.

We offer a variety of services to clients including the following:

PERSONAL CARE

- Washing, bathing and dressing
- Toileting and incontinence care
- Meal prep - incl. meals from scratch
- Supporting to eat and drink
- Monitoring of safety
- Medication support and reminders
- Dementia/Alzheimer'a and Palliative care



COMPANIONSHIP

- Offering companionship
- Arrange appointments
- Travel and support for appointments
- Monitor diet and eating
- Reading newspapers, magazines or stories



DOMESTIC

- Shopping
- Pet care
- Help with laundry
- changing/ making beds
- Waste management
- Light housekeeping

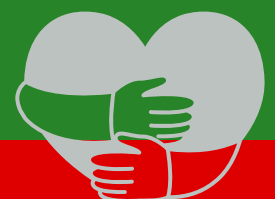


WHAT MAKES A BELVOIR HOME CARE CARER SPECIAL?

All of our care staff are handpicked for the clients we support. We carry out values based, rather than skills based recruitment, adopting the motto that we can teach the staff the skills, but we can't teach them the personality.

We keep our training on-site wherever possible and have a few local providers we have vetted for the more complex courses such as First Aid. Our trainers have a wealth of knowledge and experiences of the care sector, and are able to ensure courses are tailored specifically to the clients we are supporting at that time.

We have a variety of incentive programmes for staff to assist them to grow in their careers with us, we offer accredited training in-house Training, an employee referral scheme, set shift patterns, and a Carer of the Season Award. This helps retain our staffs passion and dedication to go that little bit extra for the clients we support. We also like to bring some fun into the workplace whilst raising money for charity; participating in 'elf day' and the like (this will always bring a smile to our clients faces). At Belvoir Home care, all of our staff are trained to ensure that a holistic approach is maintained, looking at diet, mobility, independence, companionship, etc (the list goes on). Whilst all staff are trained in all areas, different carers have different areas of a person's well-being that they focus on predominantly.

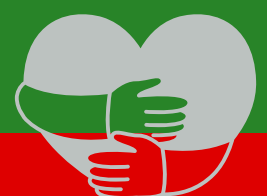


WHAT MAKES A BELVOIR HOME CARE CARER SPECIAL?

This may be due to past experiences, qualifications or interests. We have two Mental Health First Aiders at Belvoir Home Care, a Well-Being Champion and a Falls Champion. Our team have a variety of qualifications and it means we have a lot of valuable resource banks to tap into if needed. This means that we often notice changes and act on them, before they become a problem.



Communication is something we pride ourselves on. With many of our clients' loved ones living away or even abroad, time differences and different working patterns can make communication a challenge. We were one of the first agencies in our area to move over to paperless note recording, and it has been very successful. Consented individuals are able to look at rotas in advance for their loved ones, see the support plans, amendments, risk assessments, and the visit notes in real time as they are completed. This ensures peace of mind and transparency.



HOW DO I KNOW IF I NEED CARE?

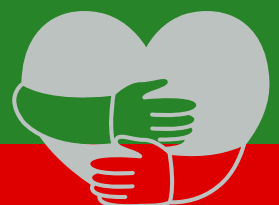
Choosing Care is a very big decision and choosing the right support can be challenging. There is no 'minimum standard' that needs to be met to qualify for support, it is a very personal choice.

-Some of our clients like to set something in place early on in the way of domestic support, so that when the time comes for more personal care, the relationship and trust has been developed with the team and the company.

-Other clients are informed by hospitals of social services that they need to find some support to remain at home, and so care packages are requested at short notice to enable a safe discharge from hospital or respite support.

-Typical signs that may lead us to be called include: memory lapses, low mood, repeated falling, changes to dietary intake and hygiene issues.

Community based domiciliary services like ours, will usually carry out a face to face assessment with any prospective clients and their relatives and / or friends, to see what level of support someone may need, and whether the right resources are in place to meet the persons requirements.



FUNDING YOUR SUPPORT

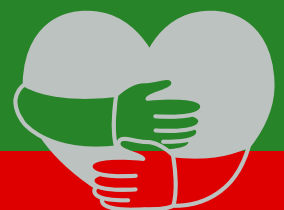
One of the biggest questions we get asked is how the funding for services like ours works.

We are a private company, so we don't have any social services contracts, we do however work with them, the palliative care team and the continuing care team on a regular basis to help source care provision.

Typically, because we are private, the care we provide is funded using

- pension schemes
- disability allowance
- PIP
- Savings
- Equity release on a home.

However, some of our clients are below the threshold of £23,250 (as of 2019) and so they undergo a financial assessment and a needs assessment with social services, who then make a contribution towards their care costs through something called a direct payment.



CLIENT TESTIMONIALS

Review from Jocelyn R (Daughter of Client) published on 6 April 2021

Submitted via Website • Report • Jocelyn R is Extremely Likely to recommend Belvoir Home Care Ltd.

Average Rating: ★★★★★ 5

My mother has dementia and wants to stay in her own home for as long as possible. Carers from Belvoir Home Care Ltd have been coming to her twice a day for a year now and I've been so grateful for the wonderful care and service they provide. I am able to keep track of the visits via a very useful app, which is updated twice a day. All the carers have been professional, friendly, hardworking and enable my mum to be safe and comfortable in her house. Without their help this would simply not be possible now. I would recommend Belvoir Home Care Ltd without hesitation to anyone who wants a friendly local service.

REVIEW FROM
OUR HOMECARE.CO.UK SITE

REVIEW FROM OUR
TRUSTPILOT SITE

DC

David Cram

1 review GB

★★★★★

11 Feb 2021

Thanks for great service

Belvoir Care Home began looking after my elderly brother Leslie about a year ago. I cannot thank them enough for the support they gave him, both with his physical needs and also the company, encouragement and security their regular visits gave him.

The team was very well trained and efficient but also flexible, and able to assess and respond to changing needs as they arose. They helped him enormously in coping with the stress of living alone in lockdown and supported us all when his illness made it necessary to move to residential care.

To anybody making the difficult decision about care for a relative at home, I can warmly recommend Belvoir Home Care.

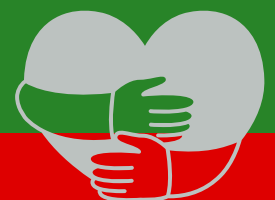


Lindsay HM recommends Belvoir Home Care Ltd.

8 December 2020

My parents have carers from Belvoir Home Care. They are reliable as a company and all the employees are lovely. They are conscientious about completing the agreed tasks and have endless kindness and patience. The ladies have become friends and I would recommend to anybody worried about their elderly relatives.

REVIEW FROM
OUR COMPANY
FACEBOOK PAGE



CARER TESTIMONIALS

REVIEW ON OUR
COMPANY GOOGLE
PROFILE


 **Lucy Kerr**
1 review

★★★★★ 2 months ago

I started working at Belvoir Home Care last year and had very little experience. Belvoir Home Care were very efficient and thorough in my training and I soon felt like I was a part of the team. The office are very supportive and quick to help with any problem. The other carers are a pleasure to know and work with. As my first job in care, I couldn't recommend a better company to work for than Belvoir Home Care.

 Reply  Like

REVIEW FROM OUR TRUST
PILOT PROFILE

 **Ella**
1 review GB


★★★★★ Updated 14 Sept 2019

A great company to work for

A great company to work for! Supported me through my marketing apprenticeship and they were there even when I decided the subject wasn't for me. So glad I stumbled across this company. They look after both their staff and clients with the highest standard of care and I would recommend them to anyone looking for their type of service or a career in homecare. Hope they are continuing to grow and achieve all their future objectives!

5.0 Friendly and supportive.

★★★★★ [Community Care Worker](#) (Current Employee) - [Newark and Southwell](#) - 26 November 2018

 **Indeed featured review**
The most useful review selected by Indeed

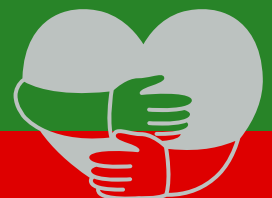
Have worked for the company for about 3 years now. Every promise they gave when I applied they followed through with. They have worked with my home commitments and don't hound me on days off like other agencies.

The manager and the office team are very supportive and do a lot to ensure we are happy in our roles.

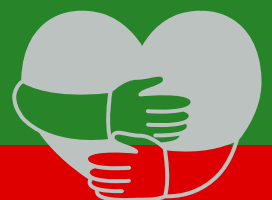
I have a contract that allows me to have loans etc rather than the usual 0 hour and my clients are lovely.

Really has a family feel.

REVIEW FROM OUR INDEED
PROFILE



ACCOLADES



CONTACT US



IF YOU ARE INTERESTED IN FINDING OUT
MORE INFORMATION, PLEASE CONTACT US:

CALL

01949829307

EMAIL

claire@belvoirhomecare.co.uk

POST

Barn 2 Shackerdale Farm, Fosse Road,
Car Colston, Nottingham NG13 8JB

CONNECT WITH US ON SOCIALS
[@BELVOIRHOMECARE](#)

