

Patrick Duff

Luxury Hotel & Resort General Manager

Phuket, Thailand | patrickduff@outlook.co.th | +66 94 807 3223

Patrick Duff is a senior luxury hospitality executive with over two decades of international leadership experience across ultra-luxury hotels and resorts in Asia, the Middle East, and global resort destinations. He is widely recognized for driving operational excellence, financial performance, and service culture transformation within complex, high-profile luxury environments.

Throughout his career, Patrick has held senior executive roles including Acting General Manager, Resort Manager, Director of Operations, and Executive Assistant Manager across globally respected brands such as Fairmont, Shangri-La, W Hotels, Dusit Thani, Ritz-Carlton, and Accor.

Patrick is the Founder and Managing Director of Cutting Edge Consults, delivering executive stabilization, performance turnarounds, and pre-opening leadership for luxury hotel owners and brands.

Known for combining strong commercial acumen with hands-on leadership, Patrick consistently improves profitability, service excellence, and leadership performance.

Based in Thailand, Patrick remains active across Southeast Asia and international luxury resort markets.

Leadership Highlights

- Executive leadership across luxury hotels and resorts in 13 countries
- Multiple pre-openings and brand repositionings
- Consistent profitability and GOP improvement
- Revenue growth through commercial and F&B strategy
- Leadership of 300+ associates across operations
- Operational stabilization during ownership transitions
- Executive team development and mentoring
- Luxury service culture excellence