



February 1st, 2023

Re: Recommendation Letter for Patrick Duff

Cutting Edge Consults, Thailand

To Whom It May Concern

It was a privilege to work with Patrick Duff from September 2022 to February 2023 at Shangri-La Yanuca Island, Fiji. During this time, he has worked under pressure due to hotel being extremely busy with operations assisting guest and colleagues with high standard. Patrick is a hard-working team player who always goes above and beyond what is asked of him. He goes extra mile to solve guest issues to resolve a problem and to ensure guest is very happy. Patrick interacted very well with both guests and colleagues to optimize their stay and to assist in hotel projects, tasks and improving quality standards resort wide.

Patrick has extraordinary communication skills and is an individual who demonstrates utmost professionalism and integrity. He is very organized responsible, knowledgeable, and diligent about resolving and assisting colleagues with any issues that arise.

Patrick was an asset to our Shangri-La Yanuca Island, Fiji and our company as whole, I wholeheartedly recommend Patrick for a position with any organization and wish him all the best in his future endeavors!

Please feel free to contact me with additional questions at francis.lee@shangri-la.com

Sincerely,

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Francis Lee

General Manager

Shangri-La Yancua Island, Fiji

(679) 6520155