

# Privacy Policy 2026

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Prospira Solutions



PROSPIRA  
SOLUTIONS

PRACTICALITY. MOMENTUM. SUSTAINABLE.

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# 1. PRIVACY POLICY

**Effective Date:** 2026

**Business Name:** Prospira Solutions

**Website:** <https://prospirasolutions.com.au>

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## 1.1 Overview

Prospira Solutions ("we", "us", "our") is committed to protecting your privacy and handling personal information in accordance with the *Privacy Act 1988 (Cth)*, the Australian Privacy Principles (APPs), and, where applicable, international privacy standards including the General Data Protection Regulation (GDPR).

By using our website, you consent to the practices outlined in this policy.

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## 1.2 Information We Collect

We may collect:

**Personal Information:**

- **Full name**
- **Email address**
- **Phone number**
- **Business details**
- **Billing/payment details**
- **Any information submitted via forms, consultations, or correspondence**

**Non-Personal Information:**

- **IP address**
  - **Browser/device information**
  - **Website usage data**
  - **Cookies and tracking data**
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## 1.3 How We Collect Information

We collect information when you:

- **Submit forms or enquiries**
- **Engage our services**
- **Subscribe to communications**
- **Interact with our website**
- **Communicate via email, phone, or social platforms**

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## 1.4 Purpose of Collection

We use your information to:

- **Deliver services and fulfil contracts**
- **Communicate with you**
- **Provide updates, marketing, and insights (opt-out available)**
- **Improve website functionality and user experience**
- **Maintain internal records**
- **Comply with legal obligations**

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## 1.5 Legal Basis (GDPR Alignment)

Where applicable, we rely on:

- **Consent**
- **Contractual necessity**
- **Legal obligations**
- **Legitimate business interests**

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## 1.6 Disclosure of Information

We may disclose information to:

- **Contractors and service providers**
- **Payment processors**

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- **IT and system providers**
  - **Legal or regulatory authorities**

We do **not sell or rent** your personal data.

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## 1.7 International Data Transfers

Your data may be stored or processed outside Australia. We take reasonable steps to ensure appropriate safeguards are in place.

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## 1.8 Data Security

We implement reasonable administrative, technical, and physical safeguards. However, no system is 100% secure.

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## 1.9 Data Retention

We retain personal information only as long as necessary to:

- **Provide services**
  - **Meet legal obligations**
  - **Resolve disputes**
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## 1.10 Your Rights

You may:

- **Request access to your data**
  - **Request correction**
  - **Request deletion (where applicable)**
  - **Withdraw consent**
  - **Lodge a complaint**
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## 1.11 Cookies & Tracking

See our Cookie Policy below for full details.

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## 1.12 Third-Party Links

We are not responsible for external websites linked from our site.

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## 1.13 Updates to This Policy

We may update this policy at any time. Continued use of the website constitutes acceptance.

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# 2. WEBSITE TERMS & CONDITIONS

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## 2.1 Acceptance of Terms

By accessing this website, you agree to comply with these Terms & Conditions.

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## 2.2 Services

We provide business consultancy, systems, compliance, WHS and related advisory services. All services are subject to separate agreements where applicable.

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## 2.3 Use of Website

You agree not to:

- **Use the website unlawfully**
  - **Attempt to breach security**
  - **Copy or exploit content without permission**
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## 2.4 Intellectual Property

All content (text, branding, frameworks, documents, systems) is owned by Prospira Solutions © 2025 all rights reserved.

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You may not reproduce, distribute, or commercialise any material without written consent.

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## 2.5 User Submissions

Any information submitted:

- **Must be accurate**
  - **Must not be unlawful or misleading**
  - **May be used to respond to enquiries**
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## 2.6 Limitation of Liability

To the maximum extent permitted by law:

- **We are not liable for indirect or consequential loss**
  - **We do not guarantee outcomes from use of our services or website**
  - **Use of this website is at your own risk**
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## 2.7 Third-Party Services

We are not responsible for third-party platforms, tools, or integrations linked to or used alongside our services.

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## 2.8 Termination

We reserve the right to restrict or terminate access to the website at any time without notice.

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## 2.9 Governing Law

These Terms are governed by the laws of the Australian Capital Territory, Australia.

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## 3. WEBSITE DISCLAIMER

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### 3.1 General Information Only

All content provided on this website is for general informational purposes only.

It does **not constitute legal, financial, or professional advice.**

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### 3.2 No Guarantees

We make no guarantees regarding:

- **Business outcomes**
- **Compliance results**
- **Financial improvements**

Results depend on individual business circumstances and implementation.

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### 3.3 Professional Advice

You should seek independent legal, financial, or professional advice before acting on any information.

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### 3.4 Limitation of Liability

We are not liable for:

- **Loss or damage resulting from reliance on website content**
  - **Errors or omissions**
  - **Website interruptions**
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### 3.5 External Links

We are not responsible for the content or accuracy of external websites.

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## 4. COOKIE POLICY

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### 4.1 What Are Cookies

Cookies are small files stored on your device to improve website functionality and user experience.

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### 4.2 Types of Cookies We Use

- **Essential cookies (website functionality)**
  - **Analytics cookies (traffic and behaviour tracking)**
  - **Marketing cookies (if applicable)**
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### 4.3 How We Use Cookies

We use cookies to:

- **Understand website usage**
  - **Improve performance**
  - **Personalise user experience**
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### 4.4 Managing Cookies

You can disable cookies via your browser settings. Some features may not function correctly.

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### 4.5 Third-Party Cookies

We may use tools such as:

- **Google Analytics**
- **CRM or marketing platforms**

These providers may collect data in accordance with their own policies.

