



# Privacy Policy

**Tapped Out Plumbing and Backflow**

**Effective Date:** March 3, 2025

At **Tapped Out Plumbing and Backflow**, your privacy is very important to us. This Privacy Policy explains how we collect, use, and protect the personal information of our customers, website visitors, and users of our services.

## 1. Information We Collect

We may collect the following types of information when you interact with our website or services:

**Personal Information:** Name, phone number, email address, service address, billing information.

**Website Usage Data:** Pages visited, time spent on pages, clicks, IP address, browser type.

**Communication Data:** Emails, phone calls, or messages you send to us.

## 2. How We Use Your Information

We use the information we collect for the following purposes:

- To provide plumbing services and customer support.
- To communicate with you about appointments, quotes, or service updates.
- To process payments and billing.
- To improve our website, services, and marketing strategies.
- To comply with legal obligations.

### 3. Sharing Your Information

We do **not sell, trade, or rent your personal information**. We may share information only in the following circumstances:

With trusted service providers who help us operate our business (e.g., payment processors, analytics tools).

- When required by law, legal process, or government authorities.
- In the event of a business transfer, merger, or sale of assets.

### 4. Cookies and Tracking

Our website may use **cookies, tracking pixels, and analytics tools** to improve your experience:

- Cookies help us remember your preferences and track website performance.
- Analytics tools like **Google Analytics** help us understand traffic patterns.
- You can manage cookies via your browser settings.

### 5. Security

We take reasonable measures to protect your personal information:

- Use of **secure servers and encryption** for sensitive data.
- Restricted access to personal information for authorized personnel only.
- ⚠ While we strive to protect your data, no online transmission is 100% secure.

### 6. Your Rights

You have the right to:

- Access or request a copy of your personal information.
- Correct inaccurate or incomplete information.
- Request deletion of personal data, where legally permissible.
- Opt out of marketing communications at any time.

### 7. Third-Party Links

Our website may contain links to **external websites**. We are **not responsible for the privacy practices** of these third-party sites. Please review their privacy policies separately.

## 8. Children's Privacy

Our services are **not directed to children under 13**, and we **do not knowingly collect information from children**.

## 9. Changes to This Privacy Policy

We may update this Privacy Policy from time to time. Updates will be posted on this page with a **revised effective date**.

## 10. Contact Us

If you have questions about this Privacy Policy or your personal information, contact us:

**Tapped Out Plumbing and Backflow**

807 Woodland Trail North, Bowie, TX 76230



469-826-3610



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[www.tappedoutplumbingandbackflow.com](http://www.tappedoutplumbingandbackflow.com)