

July 14, 2021

TO OUR GOLDEN OAKS FAMILY

We are pleased to provide the following update to the COVID restrictions. We are making great progress and will continue to follow the CDC and CMS guidelines.

HEALTHCARE CENTER RESIDENTS, ASSISTED LIVING, RESIDENTIAL CARE and FAMILY MEMBERS

We continue to witness joyous reunions and a welcome return to some semblance of normalcy in our community. However, we are still obligated to observe very important CMS mandates and felt a need to remind our residents and families of our current visitation policy:

Although outdoor visitation is still preferred, indoor visitation will be allowed at all times with very specific exceptions such as an “uncontained outbreak” of the virus in our community. We thank you in advance to adhering to the following guidelines/boundaries:

- **ALL GUESTS THAT VISIT THE GOV HEALTHCARE CENTER MUST WEAR A MASK AT ALL TIMES DURING BOTH INDOOR AND OUTDOOR VISITATION;**
- Guests are expected to adhere to the core principles of COVID Infection Prevention as outlined in the Revised Visitation grid produced by the Oklahoma State Department of Health
Specifically:
 - Guests are expected to wear a cloth or surgical mask at all times while visiting the healthcare center – those who refuse to do so will not be permitted to remain in our community;
 - Guests must complete the COVID questionnaire at one of the entrances to the facility;
 - Guests must restrict their movement while in our community – arriving at the entrance and walking, without diversion, to either the resident room or the visitation room; and
 - Guests may **NOT** enter the Health Center, Assisted Living, dining areas, participate in resident group activities or meander through these neighborhoods.
- Residents who reside in single-person rooms may entertain guests in their room (maximum of four (4) guests at one time). Guests may visit at any time and for any length of time;
- Residents who reside in our community in a semi-private room must utilize our private visitation room located at the north entrance for all indoor visitations. This guideline is in place to reduce the possibility of infection transmission. All Health Care Center residents residing in semi-private rooms must **SCHEDULE ALL INDOOR VISITATIONS** with Paige Hernandez, our social service director. Please phone her Monday through Friday, 8:30 a.m. to 5:30 p.m. to schedule. Her direct line is 580-249-2662.
- You may schedule the visitation room Monday through Sunday for an amount of time to be determined by the demand of that day
- All residents may entertain guests outdoors at any time
- A fully-vaccinated resident may choose to wear a mask while in our community but also has the choice to forego a mask while in our community;
- Residents who are fully vaccinated may leave and return for day trips without entering quarantine on their return;

The most recent CMS guidance with respect to visitation can be found at [QSO-20-39-NH \(CMS\)](#) and further describes their expectation for all long term care communities. We are excited for this welcome bit of freedom! Please feel free to reach out to Robin Barby, Director of Health Services for inquiries about the Health Care Center on her direct line (580) 249-2623. Please call Jennifer Jackson, ALC/RC Director, for inquiries concerning Assisted Living and Residential Care on her direct line (580) 249-2603. For all other inquiries please call Mark Gray, Executive Director on my direct line at (580) 249-2658.

INDEPENDENT LIVING Residents and Families

Because Garfield County remains at the GREEN COVID Status, we can reduce some restrictions. Should that status change, we will communicate the need to reinstate some restrictions. The COVID status for Garfield County is updated every Tuesday.

For now, the following changes have been approved:

- Guests and Staff will need to continue to sign in and get temp and complete the questionnaire.
- Because Garfield County remains in the GREEN COVID status, independent Living residents and employees who work and live in the independent living areas and common areas will have the choice to wear a mask or not.
- Because Garfield County remains at GREEN COVID status, the seating in the Atrium dining room will no longer have seating restrictions.
- Because Garfield County remains in the GREEN COVID status, independent living residents will be allowed to have guests stay the night with them.
- Because Garfield County remains in the GREEN COVID status, independent living residents can reserve a guest apartment for family members at the welcome center desk.
- The salad bar will remain part of our service for now.

ALL EMPLOYEES THAT WORK IN OR VISIT THE GOV HEALTHCARE CENTER, ASSISTED LIVING, AND RESIDENTIAL CARE COMMUNITIES MUST CONTINUE TO WEAR A MASK AT ALL TIMES WHILE IN THESE AREAS.

Thank you!

Mark

Mark A. Gray
Executive Director