



## **TO OUR GOLDEN OAKS RESIDENTS and FAMILY MEMBERS**

Trust in the Lord with all your heart, and do not lean on your own understanding. In all your ways acknowledge him, and he will make straight your paths. Romans 10:17

Although this past year has been incredibly challenging, we are constantly amazed by God's ability to provide us strength, even in the midst the most difficult of circumstances. Throughout this period, each of you have displayed tremendous resolve and we are so grateful for the honor of serving you. Golden Oaks has been working closely with the Oklahoma Department of Health, the CDC, CMS, as well as our friends at Baptist Village Communities, to outline a plan to begin safely re-opening each area of our campus.

### **Limited Indoor Visitation – Health Care Center**

March 15, 2021 in accordance with guidance from the Centers for Medicare & Medicaid Services (CMS) and the Oklahoma State Department of Health (OSDH), Golden Oaks Village will begin to accommodate in-person visitation when it can be safely facilitated. While limited outdoor visitation is preferred, limited indoor visitation will be available per Centers for Medicare and Medicaid Services guidance. A designated indoor visitation area will be offered, but a vaccinated resident may have the visit in their private room during these scheduled hours, by appointment only:

All visitors must adhere to the core principles of COVID-19 infection prevention; which include screening (temperature checks, symptom questionnaire, etc.), proper hand hygiene, use of face covering/mask and physical distancing. Visits may be monitored as needed to ensure compliance. The designated visitation area will be sanitized and disinfected after each scheduled visit.

Visits may be up to 30 minutes in length with a maximum of two visitors per visit and a resident may schedule two visits per week to allow all residents visitation time. However, if scheduling permits visit times may be able to be extended to an hour and additional visits added. Movement in the building will be limited to the designated visitation area. Outside food and beverages are not to be shared during visits. While not required, we encourage visitors to be tested for COVID-19 in advance of weekly visits. We encourage visitors to become vaccinated when they have the opportunity. Limited indoor visitation will be suspended if there is new onset of a positive case confirmed in a resident/team member, until the initial round of testing is complete to determine the specific resident neighborhoods affected. Visitation then will resume in non-affected neighborhoods. However, if one or more cases are found in other neighborhoods, visitation will be suspended for all residents until criteria to discontinue outbreak testing is met.

Residents who are on transmission-based precautions for COVID-19 should only receive visits that are virtual, through windows, or in-person for compassionate care situations, with adherence to transmission-based precautions.

Provision will be made for compassionate care visits as defined and permitted in regulatory guidance.

Golden Oaks Village will continue to support and encourage virtual visitation for families and friends that cannot visit in person or who are not comfortable with the possible risk of transmission of the virus to their loved one(s).

Visitation Times Will be as Follows:

1. *Monday-Friday: 8:00 a.m.-4:00 p.m.*
2. *Saturday: 11:00 a.m.-3:00 p.m.*
3. *As Scheduled through the Leadership team*

To schedule an in-person visit, please call Sarah Hernandez at 580-249-2615 or email her at [SHernandez@goldenoaks.com](mailto:SHernandez@goldenoaks.com) or contact Karen Womack at 580-249-2662 or email her at [KWomack@goldenoaks.com](mailto:KWomack@goldenoaks.com).

We recognize that this has been and extremely challenging year. As we move to safely re-open we know that these guidelines will evolve. It is our commitment to communicate these changes as they take place. Thank you again for the honoring of serving you and your love ones.

Sincerely,



Scott Bushong  
Executive Director