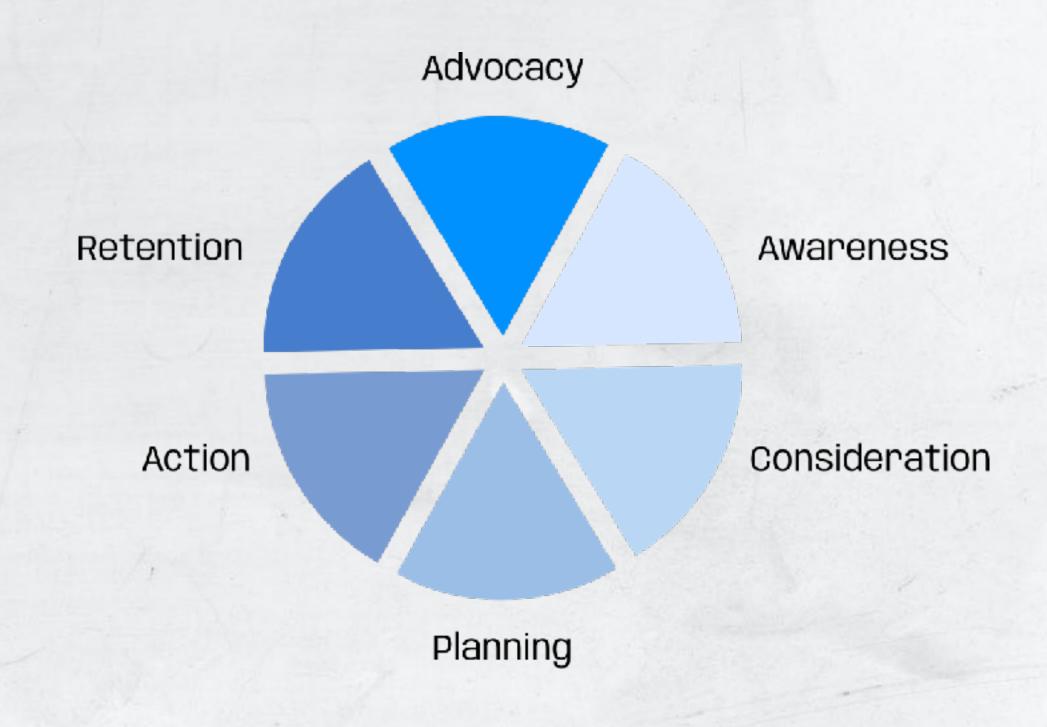


Our Approach

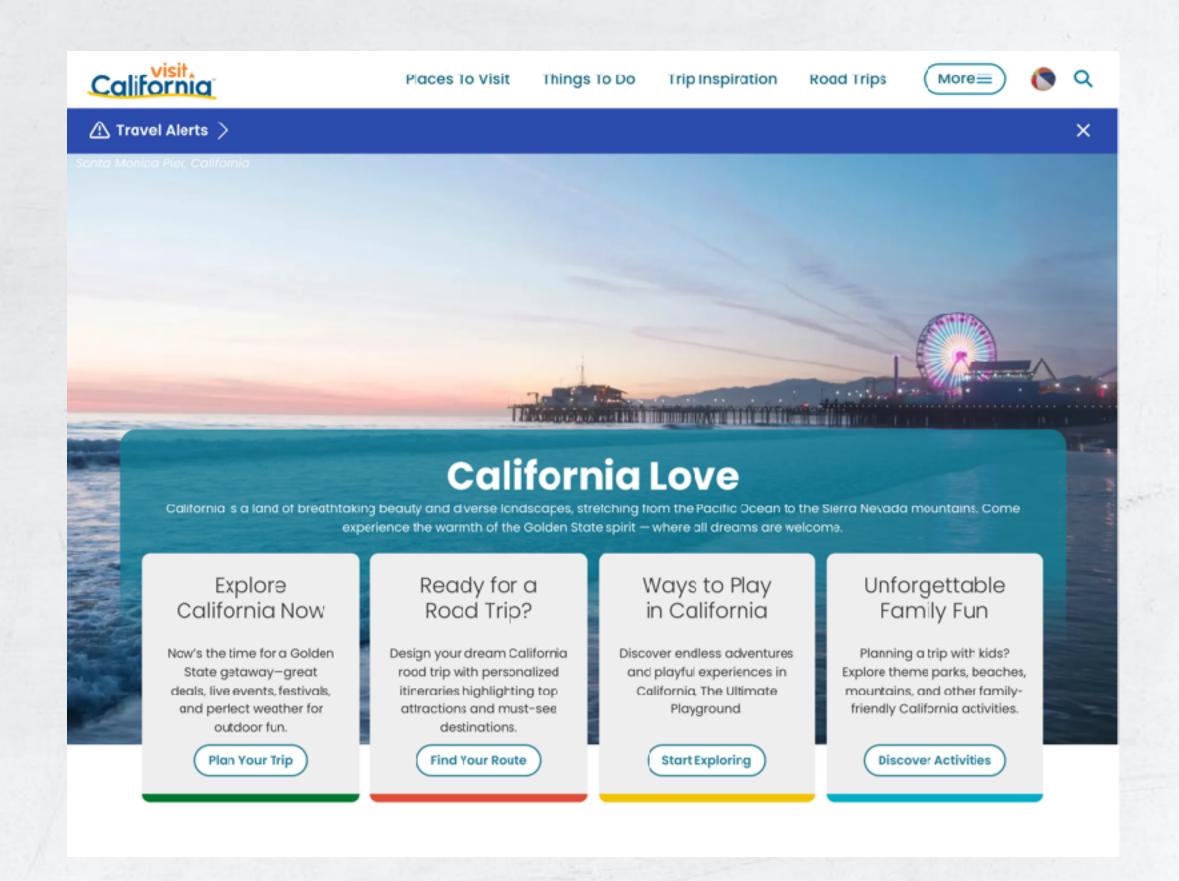
We began by reimagining the visitor journey. The new website was crafted to spark curiosity and cater to different types of travelers—adventurers, foodies, families, road-trippers, and international visitors.

And we leveraged this lifecycle model to identify new areas to engage visitors in, and opportunities to build deeper relationships with them across every moment of their experience.



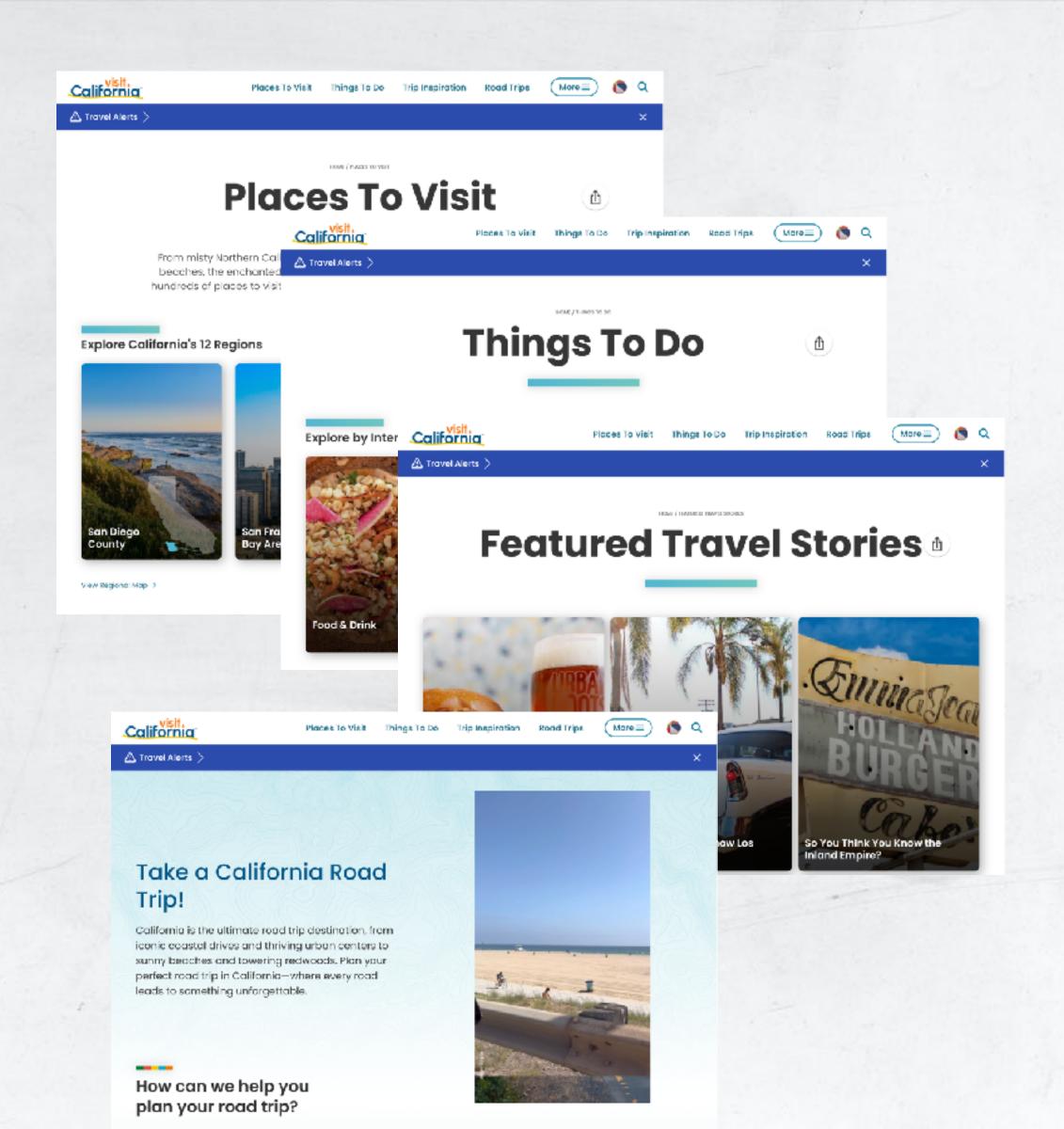
Our Solution

Through stunning visuals, rich storytelling, and intuitive navigation, we highlighted California-exclusive experiences: stargazing in Death Valley, surfing in Malibu, wine tasting in Napa, and standing beneath the giant sequoias of Yosemite.



Their Ambitions

The redesigned VisitCalifornia.com became a destination in itself. The new experience wasn't simply about telling the California story, rather it was about exposing the very best of the things one could see, taste, feel, touch and do on a visit to and through the most magical state in the union.



The Results

To amplify the launch, we also crafted a companion social media ad campaign that brought the magic of California to life through short-form videos, interactive stories, and travel inspiration tailored to user interests.

After the first year, metrics showed the website saw a remarkable 425% increase in traffic.

Visitors engaged longer (an average visit went from ~4 minutes to ~11), explored more deeply (from 2 pages to 6), and shared their own content more frequently (this was a brand new feature)—turning dreamers into travelers and travelers into storytellers.

425%
Increase in unique visitors

Increased in-session page views

5 Social Media Impressions

2.400 Visitor stories shared on the site

