



A collaborative approach to personal and community health through education, prevention, and healthcare services

Hospital Transparency is Lacking in Del Norte County

Here's what you can do...

As a patient, it is important that you choose a hospital that is honest and transparent about their record on safety. [The Leapfrog Group](#) has served as America's voice for patient safety, quality, and transparency. Thousands of hospitals nationwide report to the Leapfrog Hospital Survey to help patients make better health care decisions. Leapfrog recognizes that hospitals should provide patients with complete billing information and access to a representative that can quickly resolve billing issues. In addition to this, hospitals should not sue patients over late or unpaid bills.

Our local **Sutter Coast Hospital has declined to respond** to the Leapfrog Survey. As an active member of the community, you have a right to ask Sutter Coast Hospital why they did not respond. [Go here to obtain the form letter.](#)

Sincerely,

Del Norte Healthcare District Board of Directors
Elizabeth Austen, B.A.
Michael Young
Kevin Caldwell, M.D.
Tonya Pearcey, R.N.
David Mason

Sources:

<https://www.leapfroggroup.org/>

<https://ratings.leapfroggroup.org/facility/details/05-0417/sutter-coast-hospital-crescent-city-ca>



[Like the Del Norte Healthcare District on Facebook](#) to stay up to date with our announcements, newsletters, and board actions.

We love our community partners! In collaboration with the Del Norte Healthcare District, the **City of Crescent City** is now offering FREE Saturday Recreational swims for everyone and monthly swim passes are available to eligible seniors. Call the Aquatic Supervisor at 707-458-8452 for more information.



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