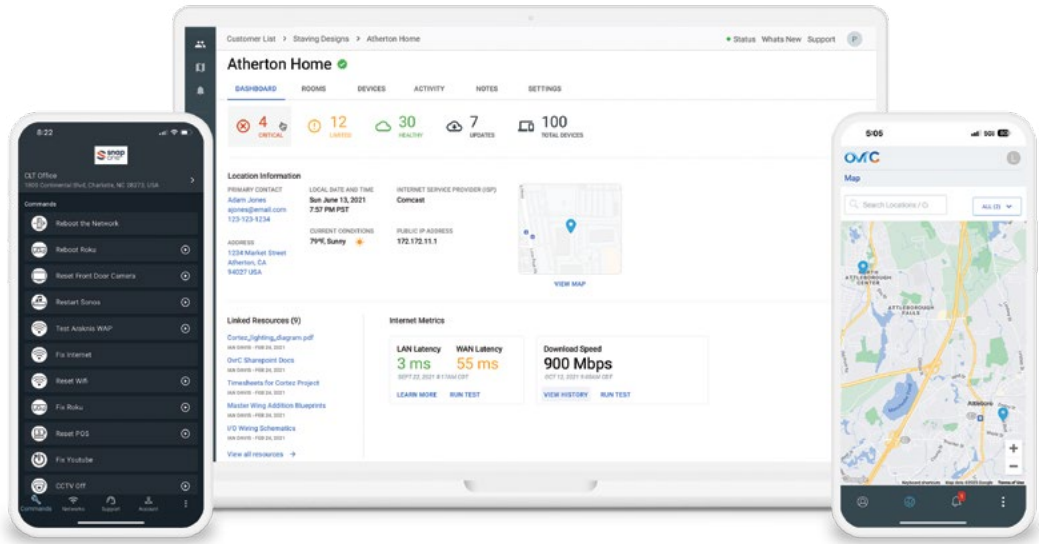# Operationally Essential Cloud Management

OvrC is a free, cloud-based ecosystem that provides integrators with robust remote management and monitoring, efficient product configuration and enhanced service operations to increase system up-time, reduce truck rolls and increase end-customer satisfaction. OvrC Connect, the companion end-user app, empowers end-customers to fix problems on their own using customizable rebooting capabilities that are configured by the integrator.

Remote Management

Real-Time Notifications
Receive alerts and troubleshoot common issues before your customer even realizes there's a problem. Plus, batch notifications provide you with a single offline alert based on location.

Remote Reboots
OvrC allows you to remotely reboot Snap One devices or those powered through a WattBox or Araknis PoE switch, instead of rolling a truck.

Modify Configurations
Through an easy-to-use interface, you can modify the most common configuration settings of a device in OvrC – even after your install is complete.

Firmware Updates
If a firmware update is available, you'll instantly be notified. Then you can update the device remotely with a single click.

Remote Access
Get remote, secure access to a device's local UI with just the click of a button, where you can access advanced configuration settings.

Client-Facing Mobile App
Through OvrC Connect, customers can fix common issues and manage certain Wi-Fi settings on their own time.

OvrC is built into more than 500 network-connected products manufactured by Snap One and trusted by thousands of technology professionals like you. These products connect directly to OvrC cloud servers, providing the power of remote management and monitoring for the individual device without any additional hardware or network configuration.

Snap One Brands with OvrC Built-In

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OvrC Pro

OvrC Pro extends your visibility and access to the entire network of IP devices, including non-Snap One products. For many third-party brands the platform also provides enhanced troubleshooting capabilities and diagnostic data, making remote support even easier and eliminating unnecessary truck rolls.

OvrC Pro Hub
- Dedicated OvrC Pro device

Araknis Routers
- OvrC Pro built-in

Control4 CORE Controllers
- OvrC Pro built-in

OvrC Works with Your Favorite Brands

ACCESS NETWORKS · APC · ATLONA · CRESTRON · DENON · DoorBird · ELK PRODUCTS, INC. · FURMAN · Google · Integra · LIFX · LUTRON · LUXUL · marantz · NUVO · Onvif · PANAMAX · PHILIPS · Pioneer · ROKU · SAMSUNG · SNMP Protocol · SONOS · SONY · SURGEX · UBIQUITI NETWORKS · URC · wemo