

****SMS Privacy Policy****

****Effective Date:**** October 4, 2025

The Housing Authority of the Birmingham District is committed to protecting your privacy. This SMS Privacy Policy outlines how we handle your personal information when you subscribe to receive SMS messages from us.

****1. Information We Collect:****

When you opt in to receive SMS messages, we collect your phone number and any other information you provide at that time. Your information collected for Housing Authority communications will not be shared with any third parties or affiliate organizations for marketing purposes.

****2. How We Use Your Information:****

If you consent to receive SMS notifications from the Housing Authority of the Birmingham District, you may receive messages related to:

- Maintenance updates or follow-ups
- Inspection reminders
- Appointment reminders with HABD staff
- Important property notices (e.g., water shutoffs, repairs, pest control schedules)
- Rent or account balance notifications
- Emergency community alerts (if applicable)

****3. Consent:****

By providing your phone number, you consent to receive recurring SMS messages from us. Message frequency may vary depending on activity at your property or your ongoing maintenance requests.

****4. SMS Fees:****

Standard message and data rates may apply based on your mobile carrier.

****5. Opt-In Method:****

Residents may opt in by selecting the SMS consent checkbox on Housing Authority forms or through any SMS consent methods listed in our TCR registration.

****6. Opting Out:****

To stop receiving text messages, reply “STOP” to any message from the Housing Authority of the Birmingham District or contact us directly.

****7. Data Security:****

We take reasonable measures to protect your personal information from unauthorized access, loss, or misuse. However, please note that no method of transmission over the internet or electronic storage is 100% secure.

****8. Help:****

Reply “HELP” or contact HABD Resident Services at 205-324-0641 for assistance.

****9. Changes to This Policy:****

We may update this SMS Privacy Policy from time to time. We will notify you of any significant changes via SMS or by posting the updated policy on our website www.habd.org

****10. Contact Us:****

If you have any questions or concerns about this policy or our practices, please contact us at habdcc@habd.net.

Thank you for trusting us with your information. We appreciate your engagement!

Habd.org