

# GLASS ONLY CLAIM

# WHAT TO DO IF YOUR VEHICLE'S GLASS BREAKS



## 1. Stay Calm & Assess the Damage

CHECK IF THE DAMAGE IS JUST A SMALL CHIP OR A FULL CRACK. MAKE SURE THE GLASS ISN'T COMPROMISING YOUR ABILITY TO

## 2. Document the Damage

TAKE CLEAR, CLOSE-UP PHOTOS OF THE BROKEN OR CRACKED GLASS. INCLUDE DIFFERENT ANGLES AND LIGHTING IF POSSIBLE.

## 3. File a Claim

CONTACT YOUR INSURANCE AGENT OR FILE A CLAIM ONLINE OR THROUGH YOUR INSURER'S APP. MAKE SURE TO SPECIFY IT'S A GLASS-ONLY CLAIM.

## 4. Schedule Repair

YOU MAY BE REFERRED TO A PREFERRED VENDOR LIKE SAFELITE. SCHEDULE A REPAIR OR REPLACEMENT - MOBILE SERVICE MAY BE AVAILABLE.

## 5. Don't Delay Repairs

SMALL CHIPS CAN TURN INTO MAJOR CRACKS QUICKLY. WAITING CAN INCREASE REPAIR COSTS AND POSE A SAFETY RISK.

## 6. After the Repair

INSPECT THE GLASS WORK, KEEP A COPY OF YOUR INVOICE, AND CONFIRM WHETHER A DEDUCTIBLE WAS APPLIED OR WAIVED.

