

# **Terms & Conditions**

## **Deposits**

To secure an appointment, a deposit fee is required, which will be deducted from the total cost of the service. The deposit fee is non-refundable.

## **Refunds**

All payments are nonrefundable.

## **Cancellations**

Cancellations or rescheduling made less than 48 hours prior to the appointment time will result in forfeiture of the deposit fee. For clients who have purchased a package, a \$50 fee will be charged upon rescheduling.

## **No Call No Show**

Failure to attend the appointment or notify us within a 15-minute window will result in forfeiture of the session, the deposit or service fee will not be refunded, and client will not be eligible to rebook in the future.

## **Promotions**

If rescheduling is necessary for services purchased at a discounted price, the remaining balance must be paid to maintain the sale price and secure the appointment. This option is available for rescheduling twice only.

Promotion deals cannot be combined.

## **Pre Payments In Full**

Clients who opt to prepay for services in full are entitled to redeem their services within one year from the date of purchase. Failure to redeem services within this timeframe will result in forfeiture of the prepaid amount.

For services purchased in full with a promotional deal or discount, clients have a redemption period of six months from the date of purchase. After this period, the promotional deal or discount may expire and will result in forfeiture of prepaid amount.

**Thank you!**

