



Hawaiian
Electric

DOWNRIGHT DANGEROUS

DOWNED POWER LINE SAFETY

Downed power lines can be energized and deadly. For your safety, assume fallen lines are live and avoid anything in contact with them.

DOs

30ft.

Stay at least 30 feet or more away from any downed power line.



Move away from a fallen line by keeping both feet on the ground and shuffling with small steps.



Report downed lines immediately. Call your local utility's Trouble Line, which is available 24 hours a day, 7 days a week:

O'AHU: 1-855-304-1212
TOLL FREE

MAUI COUNTY: 1-855-304-8181
TOLL FREE

HAWAI'I ISLAND: 1-855-304-9191
TOLL FREE

Or call: 9-1-1

DON'Ts



Never touch a downed power line – always assume downed power lines are energized and dangerous.



Don't attempt to move the power line – even using items that are not typically conductive.



Don't run! Shuffle away, with both feet on the ground, to a safe distance.



Don't touch fences or guardrails in contact with downed power lines. These structures can be energized for thousands of yards and pose a hazard.

IF YOU SEE AN INJURY

If you see someone injured after touching a downed power line, call 9-1-1 for help.



- Don't try to rescue the individual because electrical current can travel through them to you and you risk becoming a victim yourself.
- Warn others to stay away.

Downed Power Lines and Vehicles

If a power line falls on your car while you are inside, follow these instructions:

- Remain where you are, if possible, and wait for help.
- Do not touch any part of the vehicle's frame or any other metal.
- If you must get out of the car because of a fire or other hazard, jump free of the car, hopping with both feet together so that your body clears the vehicle before touching the ground.
- Once you clear the car, shuffle at least 30 feet or more away, with both feet on the ground.
- Never touch the vehicle and the ground simultaneously because this will increase the risk of electrical shock.