



B3. Progress Report

Goals and Objectives:

For year ending December 31, 2022, **REAC**: Inspection score of 85 out of a possible 100 for Kiowa Properties I&II. **SEMAP**: The HCV program earned a score of 96%. **OCCUPANCY**: CSHA achieved 99.18% occupancy rate for the Public Housing program. **ANNUAL AUDIT**: The CSHA received an "unmodified clean" audit report, meaning there were no findings and the CSHA is considered a "low-risk" for concerns. This marks the tenth consecutive year the CSHA has received this standing.

Collections:

In 2022, the CSHA continued its partnership with Bushwood Capital collecting \$11,896.34.

Capital Funds:

The CSHA continues to utilize capital funds in a timely manner. The capital fund grants are annually obligated and expended in advance of the time-frame requirements. CSHA provides training to employees to ensure HUD regulations are adhered to, and projects are completed despite reduced funding, reduced staffing and additional HUD regulations. The CSHA is nearing completion of the 504 transition plan after being delayed due to COVID.

REAC/NSPIRE:

The CSHA volunteered to participate in the new HUD inspection protocol called NSPIRE. This provided advanced insight into the methodology that was going to be implemented for the new inspection protocol. The CSHA had (1) NSPIRE inspection in 2022 (unscored).

Technology/Customer Service:

Through continued investment in technology and improving the CSHA website, the ease in which families are able to navigate information, forms, and video's related to the CSHA and the programs that are administered continues to be more user friendly. These investments have also enabled the CSHA staff to operate remotely during inclement weather and other factors that prohibit in-office work which is also a benefit for serving our families.

