

Wade Quinton

Contact

In review of my resume you will see that I have spent the majority of my life working with TMA Systems, a Computerized Maintenance Management Software (CMMS) application developed in Tulsa, OK. It will be apparent that I started as a Technical Support Representative and worked up to Director of Operations during my tenure.

Though I was fully committed to TMA Systems for years, I also worked and performed as a Professional Country Music Artist. I also owned and operated various other service businesses such as Computer Consulting, Tree Service, and Music Promotion and Production companies.

I enjoy providing solutions to complex challenges, and “Solving the Problems of the World”. I have the skills, knowledge, experience and attitude required to be a success in any environment.

I adapt quickly to new software and have a working knowledge of the majority of the software programs that a company such as yours uses in its day-to-day operations.

I can offer your business positive, dependable, goal-oriented service. I look forward to meeting you and appreciate your time and consideration.

My Best,

Wade Quinton

EMPLOYMENT HISTORY:

- 01/1995 – Present** **Entrepreneur** **Tulsa, OK**
JAGKid Edge Productions, RedNeck Kid Productions, Wade's Tree Service, Outlaw Son, Samson Services, Quin10 Green Publishing, Recycled Souls, My Buddy Medicinals are a few of the businesses that I own/owned in the last 30 years. I performed as a professional touring country music artist playing large venues and events every weekend for decades while maintaining the following employment history and running the aforementioned businesses.
- 01/2017 - 04/2019** **Special Projects Consultant** **TMA Systems**
Managed the complete rewrite of the system and all connected products, training programs, documentation and implementation processes and procedures. Refresh Project
- 01/2015 - 01/2017** **Director of Operations** **TMA Systems**
Managed all aspects of the business including Sales, Marketing, Engineering, Professional Services, Support Services, Accounting, and Human Resources. 1800+ Clients Worldwide, 100K+ User Base, 108 employees under the umbrella of Operations.
- 01/2005 - 01/2015** **Senior Account Executive** **TMA Systems**
Top sales representative; responsible for the largest sales in TMA history, including sales of extremely large clients such as HCA Healthcare, Indian Health Services, QuikTrip and a multitude of small to medium clients.
- 06/2002 - 01/2005** **Client Services Director** **TMA Systems**
Manage all services and personnel, scheduling, implementation, Customer Service and Professional Services. Ensure Customer Satisfaction with all support deliverables. Developed QA program.
- 01/2001 - 01/2002** **Technical Support Manager** **TMA Systems**
Manage all aspects of a support team including phone, email, web, onsite and remote support services Worldwide.
- 10/1997 - 01/2001** **Implementation Specialist** **TMA Systems**
Install, Setup, and Train onsite and remotely, turnkey CMMS Solution to ensure successful launch and rollout.

12/1996 - 04/1997 **Tier II – Support Tech** **TMA Systems**
Provide support via phone, email and web for a large, complex CMMS solution. Escalate any issues not resolved within 48 hours to Engineering.

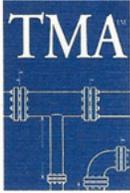
09/1995 - 06/1996 **Tier I – Support Tech** **TMA Systems**
Provide support via phone, email and web for a large, complex CMMS solution. Escalate any issues not resolved within one hour to Tier II.

RECOGNITION:

Quality Performance Award, Key-Player Can-Do-Award, Quality Performance Parking Certificate

EDUCATION:

1995	Bryan Institute:	Tulsa, OK
	Associates Degree - Computer Programming	
1988	Naval Training Center:	Gulfport, MS
	Certification: Diesel and Automotive Repair	
1987	Broken Arrow High School:	Broken Arrow, OK
	Diploma: High School - College Preparation	



TMA Systems, Inc.

Facility Management Software
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Wade Quinton
Client Services

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Facility Maintenance and
Asset Management Software
CMMS Solutions



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Wade Quinton
Director of Operations