

# Customer Comment Card

We value your patronage and appreciate your valuable feedback on our service, food quality and your dining experience.

## 1. Door host, bartender & Wine Steward

	Not Satisfactory	Good	Excellent	Truly Superior
Courtesy & friendliness of door host	1	2	3	4
Accuracy of wait time	1	2	3	4
Service of bartender & wine steward	1	2	3	4

## 2. Server

	Not Satisfactory	Good	Excellent	Truly Superior
Courtesy	1	2	3	4
Attentiveness	1	2	3	4
Timing & promptness	1	2	3	4

## 3. Food

	Not Satisfactory	Good	Excellent	Truly Superior
Appearance	1	2	3	4
Temperature	1	2	3	4
Portion sizes	1	2	3	4
Taste	1	2	3	4
Quality	1	2	3	4

## 4. Overall Meal Experience

	Not Satisfactory	Good	Excellent	Truly Superior
Service	1	2	3	4
Ambiance	1	2	3	4
Food	1	2	3	4
Price	1	2	3	4
Value	1	2	3	4

## 5. Compared to similar restaurants, our restaurant is . . .

- Not as good                       Better  
 About the same                       Much better

## 6. What did you like best about our restaurant?

---



---



---

## 7. Was there anything you didn't like?

---



---



---

## 8. What could we do to make your dining experience better?

---



---



---

Date \_\_\_\_\_ Number in Party \_\_\_\_\_

Server's Name \_\_\_\_\_

Your Name \_\_\_\_\_

Address \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_ Zip \_\_\_\_\_

Telephone \_\_\_\_\_

Thank you! Please give your completed card to the door host or place in the mail.

Your thoughts and comments  
about our service is always  
appreciated.



**BUSINESS REPLY MAIL**

Mr. Martin CJ Mongiello  
PO Box 114, 301 Cleveland Avenue  
Grover, NC  
28073