



Introducing Bailey's Bath House! We welcome most household pets, with the exception of chickens and livestock. Every customer is required to read and sign this Policy Agreement prior to using our facility.

I. INTRODUCTION

PREPARATION

Animals react differently to exciting and stressful situations. Please ensure your pet has gone to the bathroom prior to entering our facility.

We want this to be an enjoyable experience for you and your pet(s). We recommend taking steps to encourage calm behavior. Examples include taking a quick walk to release energy or administering CBD/calming products 30 minutes prior to arrival.

SAFETY

Safety is our number one priority!

You must be 18 years or older to use our facility. Unless otherwise instructed, animals must remain with and be under the control of their owners at all times. Animals are not permitted to be left alone with children. Children 15 years or younger must be accompanied by an adult.

ALL Dogs must be on a 4' leash or shorter and ALL Cats must be in a carrier. If you forgot your leash, please ask to borrow one before bringing your animal in the store. Please make sure your companion has a secure collar or harness with identification.

Owners assume all liabilities, financial and otherwise, for the behavior and health of their animal(s). In consideration of services rendered by Bailey's Bath House (d.b.a. The Feed Bin), Customer waives any and all claims, actions, or demands of any nature, foreseen or unforeseen, against Bailey's Bath House relating to the care, control, health, and/or safety of Customer's animal(s) arising during services performed at or by Bailey's Bath House.

AGGRESSIVE DOGS - REFUSAL OF SERVICE

Bailey's Bath House reserves the right to refuse service to anyone, at any time, for any reason. We may also alter or cease services if necessary.

Animals will not be permitted to use our facility if they are disruptive, aggressive or are too large or heavy to control. If your animal(s) display aggressive behavior towards our staff, customers or other animals, they may be asked to leave. If the situation permits, you can try offering a CBD treat or using a muzzle. Both are available for purchase at our facility. We can also offer individual appointments to reserve the room for just your animal(s).

If a bite or injury occurs, it will be reported to the local authorities if required by law.

II. HEALTH

VACCINATIONS

We require a current copy of your animal's vaccination and/or titer records. Washington state rule [WAC 246-100-197](#) requires dogs and cats to be vaccinated against Rabies. Distemper, Parvo and Bordetella (Kennel Cough) vaccines are also required for the protection of all animals using our facility. Proof of vaccination against these diseases must be provided BEFORE using our self-service washing, bathing or grooming services.

MEDICAL CONDITIONS

Our animals are as unique as we are, and they can react differently to bathing products and equipment. Please advise us of any allergies, sensitivities, or pre-existing physical, emotional or medical conditions. We will do our best to avoid aggravating these situations by offering products and equipment to meet the needs of each animal.

FLEAS

We strive to be a flea free facility. Animals with flea infestations must receive a flea treatment 48 hours prior to entering our facility. We have many different products available to help with fleas including pills, collars and topical products.

If your animal enters our facility with fleas and has not been treated within 48 hours, you will have the option to purchase and administer CAPSTAR – an oral pill that will begin killing fleas within 20 minutes for up to 24 hours. We also have a specialty flea shampoo you can add to your self service wash package.

SKUNK

Due to facility limitations, we do not have the ability to accept animals that have been sprayed by a skunk. To ensure a pleasant environment for all customers, animals must be treated prior to coming in. If a pet enters our facility and our staff determines the odor is too strong, you may be asked to leave and re-wash your pet prior to coming back.

CLEANING & SANITIZING

We take the health and safety of all of our customers and their animals very seriously. We clean and sanitize all equipment between every use with an animal friendly disinfectant. Despite these efforts, we cannot guarantee or be held liable for exposure to fleas, illnesses or diseases. Customer understands and accepts the liabilities and risks of bringing pets into public places.

III. SCHEDULE & PRICING

PRICING

Prices vary for each animal and are determined by size, regardless of breed. Our packages include everything you will need to wash your animal. You are welcome to bring your own supplies; however, packages will not be discounted. We also offer additional supplies and services if needed. Please see our pricing sheet for more information.

Our packages allow thirty minutes to an hour to wash your animal depending on their size. If you need additional time, we charge \$5.00 for each additional 10 minutes. Total time between each wash will vary depending on customer needs and cleaning protocols.

New Customers: Please visit our website to download and complete the required registration paperwork prior to your first visit.

WALK INS

We have two self-service wash stations that will have designated walk in hours on a first come, first serve basis. Walk in hours are subject to change and we recommend checking our website, Facebook page or calling for our current walk in schedule. The last walk-in will be accepted one hour before closing and you must be able to finish by closing time. You are welcome to call ahead to see if there is a wait time.

APPOINTMENTS

We will have a special schedule for appointments. This will vary based on need and staff availability. This is a great option if you have multiple animals, an animal that has special needs or doesn't do well with others. We may also be able to accommodate appointments before or after store hours upon request. Due to staffing limitations, appointments must be scheduled 48 hours in advance.

CANCELLATIONS

Special staffing will be arranged to accommodate appointments. As a result, we require all scheduled appointments to be canceled or rescheduled at least 24 hours in advance. This allows us time to try to fill the appointment or adjust staffing if needed. Failure to provide 24 hours' notice to change or cancel an appointment will result in a \$15.00 fee to reschedule.

LATE or "NO SHOWS"

Punctuality plays a key role in ensuring we stay on schedule. If you are late, it could affect others who are scheduled after you. To respect everyone's time, you may be asked to reschedule if you are more than 10 minutes late. If you no show or are too late to utilize your appointment window, you will be charged a \$20.00 fee to reschedule.

We understand things happen and will take extenuating circumstances into consideration. If you cancel or no show too many times, you may be asked to pay a deposit for future appointments.

PAYMENTS

Payment is due at the completion of services rendered. We accept cash and all major credit cards. Checks may be accepted with prior approval.

IV. ACKNOWLEDGEMENT

RELEASE

Customer releases Bailey's Bath House (d.b.a. The Feed Bin), its agents, officers, sub-contractors, and employees from any and all liabilities, financial, and otherwise, for injuries to Customer, Customer's animal(s), or any other property of Customer, which arise in any way from services and/or products provided by or as a consequence of Customer's association with Bailey's Bath House including, but not limited to, veterinarian bills, medical bills and/or legal costs.

CONSENT

I, the undersigned, have read, understand and agree to the above terms and my rights and obligations for the products and services provided by Bailey's Bath House.

I certify that I am the ___legal owner or ___caregiver and accept full responsibility for the following animals:

Animal Name(s)	Breed
_____	_____
_____	_____
_____	_____
_____	_____

Responsible Party Name_____ Date_____

Responsible Party Signature_____

We do not accept electronic signatures. Please print this document and sign prior to your pet's first visit.