

From: Nokes, David L CIV OSD PA (USA)

Subject: May 20 -- MSO/VSO Update on DoD COVID-19 Response

Good morning, ladies and gentlemen,

1) Attached is the COVID-19 media fact sheet for May 20, 2020, detailing DoD support to the whole-of-government effort to combat the virus.

There are no related media events today.

2) TRICARE Revises Telehealth Policy to Respond to COVID-19. To improve virtual access to health care during COVID-19, TRICARE recently revised its policy on telehealth services. This temporarily allows you access to care more easily during the constraints of the pandemic. These changes will remain for the duration of the stateside public health emergency. They may be in place overseas beyond the U.S. national emergency end date, based on local conditions. For more information please see the article: https://linkprotect.cudasvc.com/url?a=https%3a%2f%2ftricare.mil%2fCoveredServices%2fBenefitUpdates%2fArchives%2f05_18_2020_TRICARE_Revises_Telehealth_Policy_to_Respond_to_COVID_19&c=E,1,rKC0IADXxnhFO9hfHEu3oJULhFaHR9rO-NvEEavewJSiQr-ezSks74UMI-sutoNx4osvjsD_3eD3e5r8g9iBHISH24yw72YDKL8AMBA92AsH2d_o8VQ2lbkY3Ek,&typo=0

As a reminder, the Military Health System has established https://linkprotect.cudasvc.com/url?a=https%3a%2f%2f%2fwww.tricare.mil%2fcoronavirus&c=E,1,u0SQQneSdLn25yxKyaQhG_hjXIRsCOdLDlu4CZbCJxCUayssJrMUE2eXtoOj6E5STJ3xEQG1O9j8ADUACCS3oWlqQZRQR7ghALWXtj5wrRDpvK4NQmRg68OeHpU,&typo=0 as the primary information resource for MHS beneficiaries. We will update this regularly as new information comes available. We also maintain up-to-date information about our Military Health System policies at https://linkprotect.cudasvc.com/url?a=https%3a%2f%2fHealth.mil%2fCoronavirus.&c=E,1,NdDk2fZ4DenEXTFr6DvOt84TWregw2Q2MEFZBZtdHZ0a2Z2PzSjCkp7NLfe2Q8G_7VbQgRNYQZBPcHY38ZSdgOjHBO8BI3P21abiZS4zRd_0Cagd2qAh&typo=0

3) DoD COVID-19 INFORMATION RESOURCES:

- Please continue to visit

<https://www.defense.gov/Explore/Spotlight/Coronavirus/> for the latest updates on DoD's response to COVID-19. This site will post all transcripts of senior leader press briefings in addition to many news stories about DoD COVID-19 response activities and DoD policy and guidance for the force.

- Military OneSource continues to host daily Facebook Live events at noon Mondays through Fridays at: <https://www.facebook.com/military.1source/>.

- Updates on Military Family support programs during the COVID-19 response information is regularly posted to:
https://linkprotect.cudasvc.com/url?a=https%3a%2f%2fwww.militaryonesource.mil%2fcoronavirus&c=E,1,HCVHIRptHWK23cOaY7Ce3vQkp-NtGW45A14cwrYE26WcXjmtxKg8WC-R6ZUtAfmYDvuPlz_1cqoCDalnmLayFdYo95xcZgteT2-6SQMB-KNLtR88vJmo1ZNB2JZON&typo=0

- Information for TRICARE beneficiaries is found at:
https://linkprotect.cudasvc.com/url?a=https%3a%2f%2fwww.tricare.mil%2fcoronavirus&c=E,1,OLsJ1U_Fhe2_kKqVRklbt5Zv-bXq0Q-7iw48PbtFoBi9jFE8YSx5i_b-drU4xmlb-Z23Dy3_cJRhRRVFQdmHMepAkrBkuAPHGTtoV-Oy-9XEb748LztdM,&typo=0

- Commissary resources and information is found at:
<https://linkprotect.cudasvc.com/url?a=https%3a%2f%2fcommissaries.com%2fcoronavirus&c=E,1,USGaNU5wSZhrgtlkA1yH5CpXZH7qsz9qjHi9V-MKu3z0T0I7afVwluKrFrbOZED-cXBdRNRnVabe5e9UAjLJdToVr1dglNcYkPqiXLoES5GgVp2q&typo=0>

- Financial Readiness information and resources are found here:
https://linkprotect.cudasvc.com/url?a=https%3a%2f%2ffinred.usalearning.gov%2fCOVID19-Resources&c=E,1,_019UpYNQDCh7OMzqnTfZhBI9g_d2RPJcDAU_OHFNoIhse3L_NUYRK1FNVwwixfjw7IQ1ICegSMbNUMX5VdPX5f13vy9s6eRFFwZw-D2NilikoELQXn2FchV2Yaf&typo=0

- Information on CAC and USID card issuance and renewal changes related to the COVID-19 outbreak is available at
https://linkprotect.cudasvc.com/url?a=https%3a%2f%2f%2fwww.CAC.mil%2fcoronavirus&c=E,1,QaV6_pU4ASKnRDc0isEXhK42rogvbhCcpNTedIDglvioo2XS0cXhFT5SN2LZru-ecrbxx0GQ9_Rt9jgkN_ivJi6RYmHdITBhxI4Odp8aKcYTdNtlzJ3Zn&typo=0

Finally, as always, please let me know if you have any questions and I will ensure our subject matter experts provide a response.

Best wishes to all -- please stay healthy and thank you for your support for our military and veteran community.

David

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