



**Joy A. Bertram,  
B.Comm., CPA, CGA,  
CPA (Vermont)**

---

**“...incredibly hard-working,  
very focused, innovative in her  
approaches...”**

---

**Income Tax  
Consultant**

---

**Former  
CRA Tax  
Professional**

---

*Contact*  
519-969-3959  
[joy@joyabertramcpa.ca](mailto:joy@joyabertramcpa.ca)

---

*Website:*  
<http://joyabertramcpa.ca/>  
*for more information.*

## **JOY A. BERTRAM, CPA PROFESSIONAL CORPORATION**

Joy A. Bertram is a Chartered Professional Accountant, Licensed Certified Public Accountant (USA) and the President of Joy A. Bertram, CPA Professional Corporation, a Tax Consulting Firm. She has completed the CICA Tax In-Depth II Program, the CPA In-Depth Tax Issues for Owner Managed Business Program and the CPA In-Depth Tax Dispute Resolution Program and holds an Honors Bachelor of Commerce Degree majoring in Accounting.

### **Over 25 years Diverse Tax Experience**

Joy has attained significant corporate and personal income tax experience over a diverse 25-year career in Private Industry, Public Practice and at Canada Revenue Agency (CRA).

### **Over 15 years as a CRA Tax Professional**

Joy worked as a Canada Revenue Agency (CRA) Tax Professional for 15 and ½ years in senior income tax audit positions across several departments. During her tenure, roles included Appeals Officer, Income Tax Technical Advisor, Rulings Officer (published technical interpretation letters), Large File Auditor, and most recently, for 8 years as a Senior Aggressive Tax Avoidance Auditor.

### **In-Depth Knowledge of CRA Dispute Resolution, Audit Processes, and Risk Assessment**

Joy has an in-depth knowledge of CRA dispute resolution and audit processes. She is adept at risk-assessing income tax issues of large, basic and small corporate files, useful in identifying and addressing potential compliance risk areas. Joy has developed strong technical tax research capabilities and analytical skills with proven attention to detail. She enjoys mentoring and coaching others and works in a transparent, collaborative and professional manner.

### **Services**

- Business-to-Business and Direct Client Services
- Canadian Income Tax Consulting
- Tax Research, Analysis, and Technical Reviews
- Tax Issue and Dispute Resolution
- CRA Audit, Appeals, and Voluntary Disclosure Assistance
- Foreign Income and Asset reporting
- FBAR Catch Up
- Income Tax Return Preparation