

# Apex Data Infrastructure Managed IT Services Pricing Catalog



## Standard Managed IT Package — \$125 per user / month

Pricing guide for managed services, included services, add-ons, and monthly recurring revenue calculations.

*Prepared for client and proposal use*

### Apex Data Infrastructure

Structured Cabling • Managed IT • Cloud • VoIP • Cybersecurity

# Managed IT Services Pricing Catalog

<b>Package Name</b>	Standard Managed IT
<b>Price per User</b>	<b>\$125/month</b>
<b>Minimum Users</b>	10
<b>Billing Model</b>	Monthly Recurring

## Included Services:

- Helpdesk Support (Unlimited Remote)
- Endpoint Management & Monitoring
- Patch Management
- Antivirus / EDR
- Microsoft 365 Administration
- Backup Monitoring
- Network Monitoring
- Basic Cybersecurity

Category	Service	Description	Included
Support	Helpdesk	Unlimited remote support (business hours)	Yes
Support	Onsite Support	Available at discounted rate	No
Endpoint	Monitoring & RMM	24/7 monitoring of devices	Yes
Endpoint	Patch Management	OS and 3rd party patching	Yes
Security	EDR/AV	Endpoint detection and response	Yes
Security	Email Security	Spam filtering (basic)	Yes
Backup	Backup Monitoring	Backup status monitoring only	Yes
Cloud	M365 Admin	User/account management	Yes
Network	Network Monitoring	Basic SNMP monitoring	Yes

Add-On	Price	Description
Onsite Support	<b>\$125/hour</b>	Dispatch technician onsite
Advanced Backup	<b>\$10/user</b>	Full backup solution (cloud/local)
Advanced Email Security	<b>\$5/user</b>	Phishing & advanced filtering
Compliance Package	<b>\$25/user</b>	HIPAA/CJIS controls & reporting
VoIP Management	<b>\$20/user</b>	Phone system support
Network Management	<b>\$2000/month</b>	Full network admin