

# Quick Setup Guide

Philips Lifeline  
Medical Alert Service  
HomeSafe Wireless System

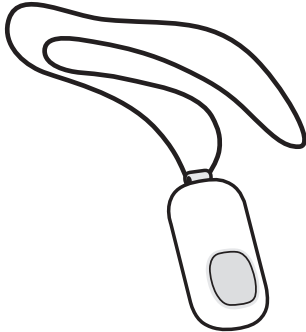


**PHILIPS**  
Lifeline

**PHILIPS**

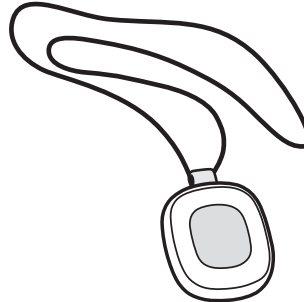
# Learn about your new Lifeline System

AutoAlert  
Help Button



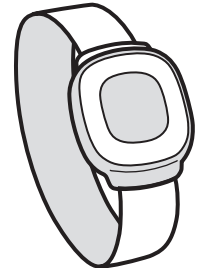
OR

Personal Help  
Button (pendant)



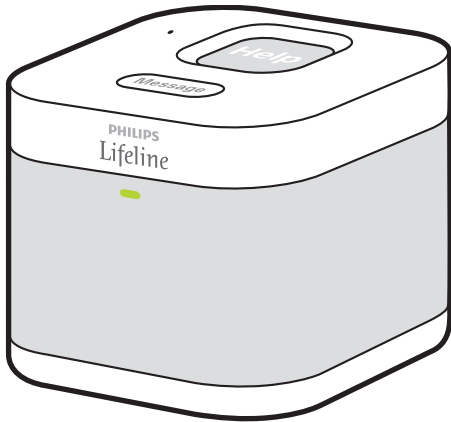
OR

Personal Help  
Button (wristband)



- ✓ Please unpack these items from the box.
- ✓ Please follow along in this Quick Setup Guide as your Home Communicator prompts you through the installation.

## Home Communicator



## All Personal Help Buttons...

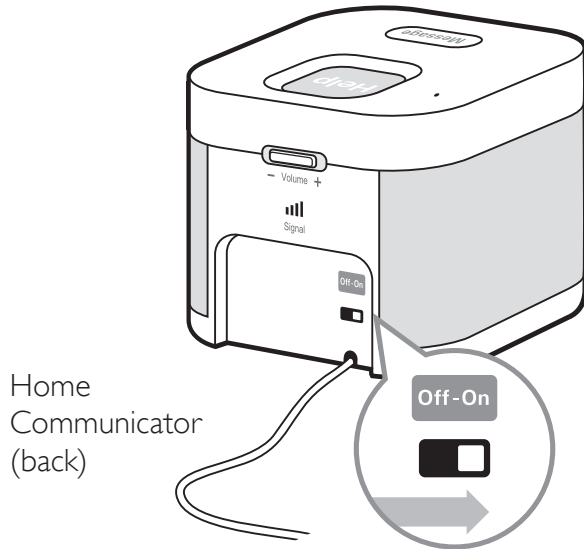
- Are waterproof. They should be worn in the shower and bath.
- Work 24 hours a day, 7 days a week.
- Should be worn at all times.

## Only the AutoAlert Help Button...

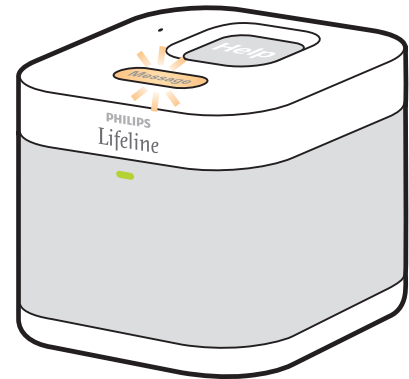
- The AutoAlert Help Button provides an added layer of protection by placing a Help Call if a fall is detected and you can't push the button.

# STEP 1

## Setup your Home Communicator



- ✓ Turn ON the Home Communicator using the switch on the back.

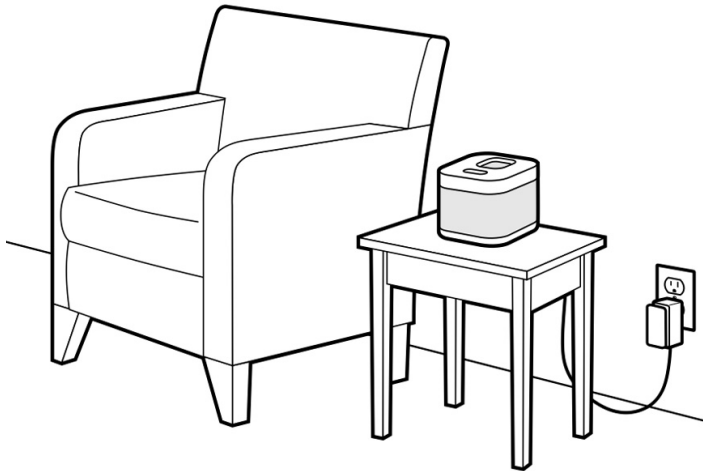


- ✓ Press the flashing, orange **Message** button when you are ready to continue.

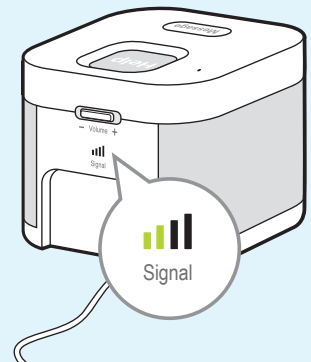


## Find a good location

- Place the Home Communicator in an area of the home where you spend most of your time, such as your bedroom or living room.
- Avoid placing the Home Communicator next to loud objects, such as the TV, radio or air conditioner.
- After plugging in your Communicator, check the signal strength bars.



- ✓ Plug your Home Communicator into a power outlet.
- ✓ Choose a power outlet that can **not** be turned off by a wall switch.
- ✓ Press the flashing, orange **Message** button when you are ready to continue.



# STEP 2

## Practice using your Lifeline System



- ✓ Put on your Personal Help Button.
- ✓ Press your Personal Help Button.



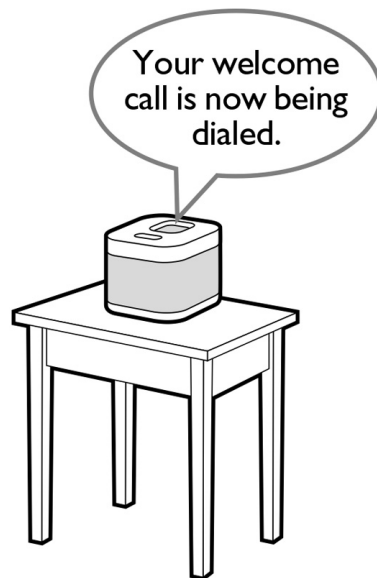
- ✓ Press the help button as you go from room to room
- ✓ When you see the light flashing on your help button you will know you have coverage in that room
- ✓ Return to the Home Communicator and press the flashing, orange **Message** button when you are ready to continue.

# STEP 3

## Connect to Lifeline



✓ Press your Personal Help Button.



✓ Wait while your first call to Lifeline is connected.





✓ **Talk to Lifeline.**

A specially trained Philips Lifeline Personal Response Associate will answer the call and welcome you. If you have any questions, they can answer them for you.

## Wear your Personal Help Button at all times



**Sleep** with your Personal Help Button



**Bathe** with your Personal Help Button (shower or bath)



If you have the AutoAlert Help Button it will automatically call for help if it detects a fall.

## Always push your Help Button whenever you need help

**Note:** Your HomeSafe Wireless System will not work if the wireless network is unavailable.

## Welcome to Philips Lifeline!

We would like to remind you that our Response Center is staffed 24-hours-a-day, 365 days a year by dedicated Lifeline Personal Response Associates whose sole responsibility is your wellbeing and safety. We are confident our services will provide you with peace of mind, security and increased independence.

As a Lifeline subscriber, you should have designated people who have agreed to be “Responders.” These are people whom Lifeline should call in an emergency, when appropriate. Examples include: neighbors, friends, relatives, your current nursing aide, etc. **It’s very important that you keep your Responders and their contact information up to date.** Remember to contact Lifeline if one of your Responders is no longer able to assist you or if they get a new telephone number.

Enclosed, you will find a copy of Lifeline’s Terms and Conditions. Please take the time to carefully review this document. **The first signal we receive from your Lifeline Communicator serves as the customer’s acknowledgement and acceptance of Lifeline’s Terms and Conditions.**

Finally, **the Communicator and Personal Help Button are the property of Philips Lifeline and must be returned when the service is no longer needed.** We encourage you to save the box in which the Lifeline Communicator was shipped to make it easy for you to return.

Thank you for choosing Philips Lifeline!

For further information,  
please refer to the Instructions  
for Use. If you have questions  
about your HomeSafe Wireless  
System, please contact Lifeline  
or your representative at

1.866.757.5772



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Button signal range may vary due to environmental factors.  
P/N 0940835, Rev. 01