



Voice Extension 68XT

User's Manual

PHILIPS
Lifeline

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Philips Lifeline Voice Extension 68XT

Thank you for selecting the Lifeline service

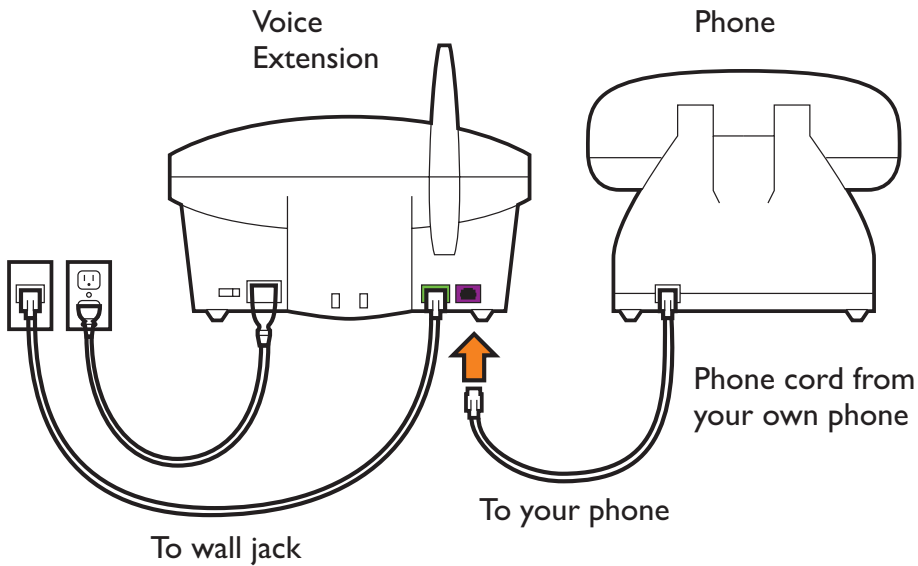
The Lifeline service allows you to summon assistance 24 hours a day by simply pressing your Personal Help Button. The Base Communicator allows you to communicate with the Lifeline Personal Response Associate from your house. The Voice Extension 68XT can help extend the range of voice communication for large and multi-floor homes.

This User Manual will help you set up and use your Voice Extension 68XT. Please refer to your User's Manual for information about the Base Communicator and other aspects of the Lifeline service.

Introduction

The Philips Lifeline Voice Extension is designed to work with the Base Communicator to help you communicate with the Lifeline Personal Response Associate during a check-in call or Help Call. It is not intended for use on regular phone calls and will not operate during any calls other than those with the Lifeline Response Center.

Installation



Before You Begin

- The Voice Extension requires a compatible Base Communicator (CarePartner 6800XT) and will not operate with another Communicator model.
- The Voice Extension requires electrical wall power (not controlled by a wall switch) and an active phone line.
- For best results, refer to the Quick Set-up Guide provided with your Voice Extension.

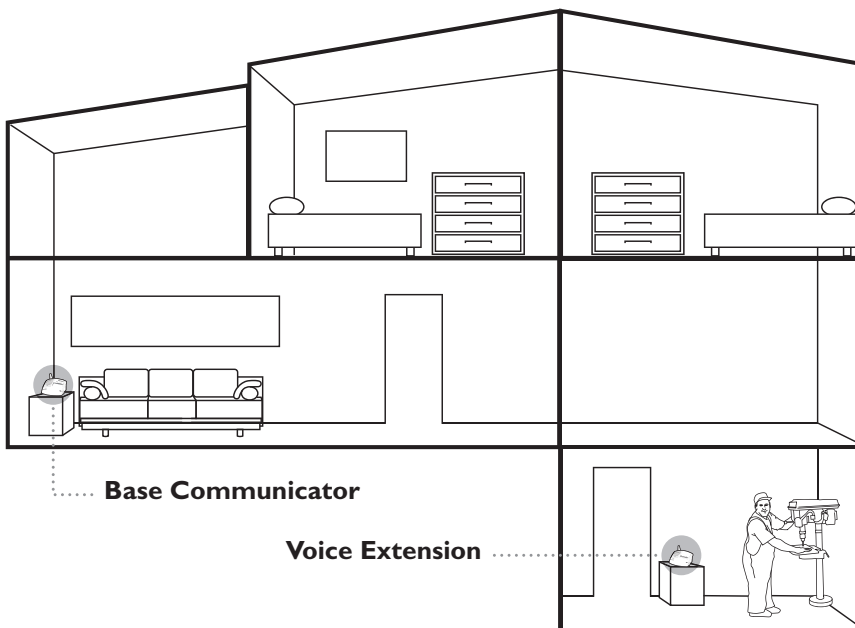
Guidelines for Selecting a Location for the Base Communicator

- Choose a spot near where you spend most of your time and near an electrical wall outlet (not controlled by a wall switch) and phone wall jack.
- Place on a flat, hard surface. Avoid tablecloths and padded surfaces because they reduce the ability of the Personal Response Associate to hear you.
- Keep away from objects like televisions, radios and air conditioners, which may generate noise that can make it difficult for you to hear the Personal Response Associate when you make use of the service.
- Avoid placing near a refrigerator or microwave oven.

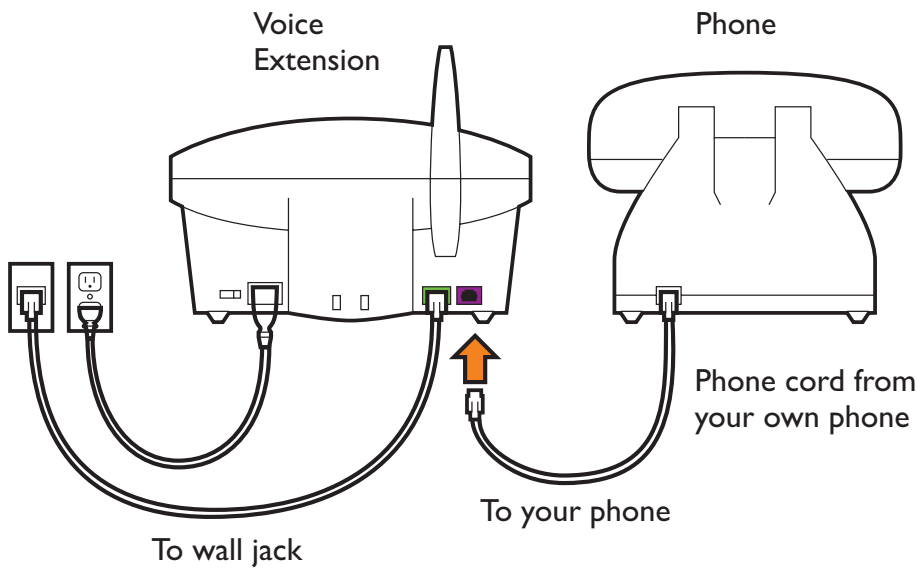
Do not switch the Base Communicator's power on at this time.

Guidelines for Selecting a Location for the Voice Extension

- Place in a part of your house away from the Base Communicator which is either a) more than 50 feet from the Base Communicator, or b) on another floor of the house. Typical locations for the Voice Extension are a second floor bedroom or basement.
- Use a flat, hard surface. Avoid tablecloths and padded surfaces because they reduce the ability of the Personal Response Associate to hear you.
- Place near an electrical wall outlet (not controlled by a wall switch) and phone wall jack.
- Place it away from objects like televisions, radios and air conditioners, which may generate noise that can make it difficult for you to hear the Personal Response Associate when you make use of the service.

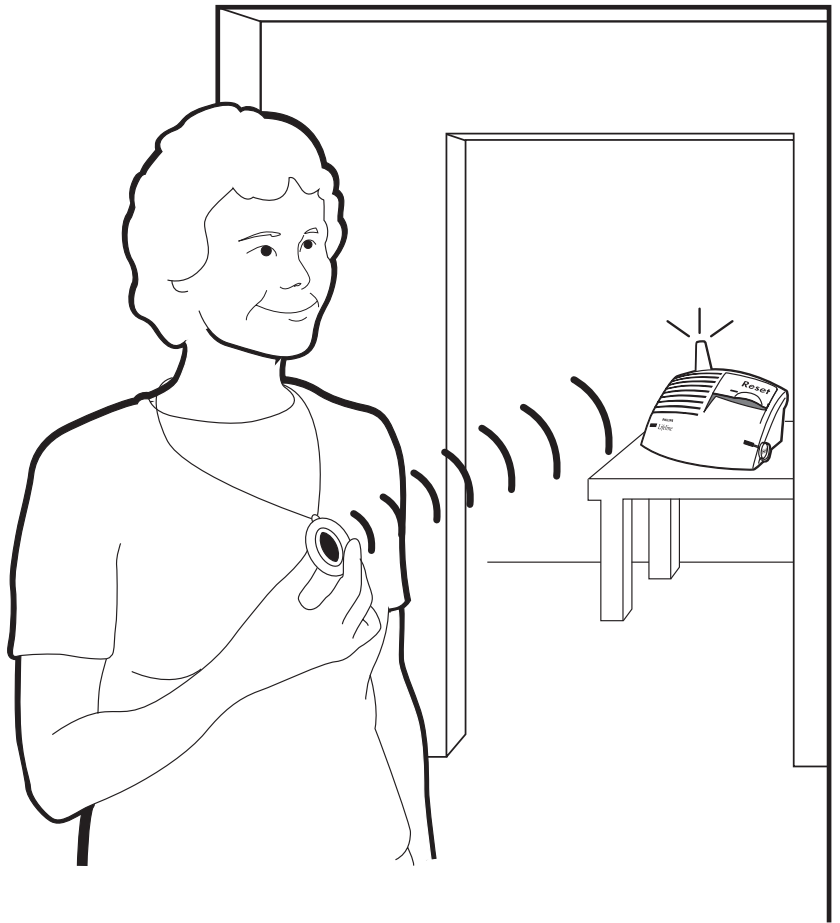


*** A source of loud noise (television, radio, etc.) can interfere with your communication with the Personal Response Associate. In cases when a source of loud noise prevents voice communication with Lifeline, we will still send help when we receive your Help Call.**



Setting Up the Voice Extension

- Plug the black power cord into an electrical outlet not controlled by a wall switch.
- Plug the phone cord into a phone jack on the wall. If a phone is already plugged into the phone jack, plug that phone into the back of the Voice Extension in the purple jack labeled “AUX.”
- Switch on the Voice Extension by sliding the power switch on the back of the unit to the “ON” position.
- Return to the Base Communicator and turn your Base Communicator to “ON”.



Using the Voice Extension

When you press your Personal Help Button, the Base Communicator will **beep** 8 times and will twice announce: “**Your Help Call is in progress; please wait.**” When your call has been connected to Lifeline’s Response Center, the Voice Extension will **beep**, and both the Base Communicator and Voice Extension will announce: “**Your call has been connected. Someone will be right with you.**”

When the Personal Response Associate speaks on the line, his or her voice will be broadcast from both units, and you may speak into either of them.

Safety Information

Steady Green	Power On
Flashing Green	Power On, No Phone Line Connected or Phone Off Hook (Please check phones and phone line)

1. The Communicator and the Voice Extension must be placed in an indoor living area.
2. All phone extensions that are not attached to the Lifeline Communicator must be hung up (on the hook) for the Communicator to send a call to the Lifeline Response Center, unless your telephone company has installed an RJ31X/CA38A jack for you.
3. Care should be taken to not block the microphone hole located at the bottom of the Communicator when selecting the installation location. (For example, do not place it on a tablecloth.)
4. Make sure you do not plug your Communicator or Voice Extension into an electrical outlet that is controlled by a wall switch, because someone could accidentally switch it off and thereby turn off the power to your Communicator or Voice Extension.

5. Make sure your Communicator and Voice Extension are away from any clutter or objects that could block their ability to receive a signal from the Personal Help Button.

The Communicator should not be placed on or near any type of metal cabinet, bookcase or refrigerator, as this may limit the effective range of the Personal Help Button.

6. These products are not to be used on party lines.
7. The Lifeline service is compatible with Voice-over-IP (VoIP) service. But please be prudent with the provider you choose – there are differences in the quality of service from different providers, and not all providers are required to uphold the regulated standards of service. If there are interruptions of your phone service, you may not be able to place a Help Call to Lifeline.
8. To reduce the risk of electrical shock and fire, do not place the Communicator or Voice Extension in or near water or other liquids.
9. Do not abuse the cords. Never carry the Communicator or Voice Extension by the cord or yank the cord to disconnect it from an electrical outlet. Instead, grasp the plug and pull to disconnect.
10. Do not spray cleaners directly on your Communicator or Voice Extension. Excessive moisture could get inside the unit and cause damage.

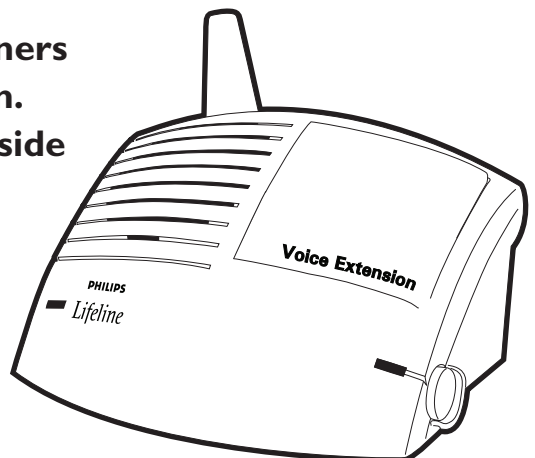
Cleaning Your Voice Extension

Keep the Voice Extension free of dust by wiping with a soft cotton cloth.

If additional cleaning is required:

1. Turn the POWER switch OFF and unplug the power cord from the electrical outlet. Unplug the telephone cord from the wall jack.
2. Slightly dampen a soft cloth with a mild all-purpose cleaner and gently wipe the surfaces clean. Do not use detergent or abrasive cleaners on your Voice Extension.
3. Reconnect the power cord to the electrical outlet, reconnect the telephone cord to the wall jack, and then turn the POWER switch back ON.
4. Test your system by pressing your Personal Help Button and speaking through the Voice Extension with the Response Center.

Warning: Do not use spray cleaners directly on your Voice Extension. Excessive moisture could get inside the unit and cause damage.



FCC and Canadian ACTA Regulations

Your Communicator has been registered with the U.S. Federal Communications Commission and the Canadian Administration Council for Terminal Attachments (ACTA), in accordance with Part 15 and Part 68.

Requirements for the United States

Notice

The FCC requires that you connect your Communicator to the nationwide telephone network through a modular telephone jack (USOC RJ11C, RJ11W or RJ14).

Repair Information

If you experience trouble with this equipment, please contact Philips Lifeline. If the equipment causes harm to your telephone network, your telephone service company may request that you disconnect the equipment until the problem is resolved.

Caution: Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

Rights of the Telephone Company

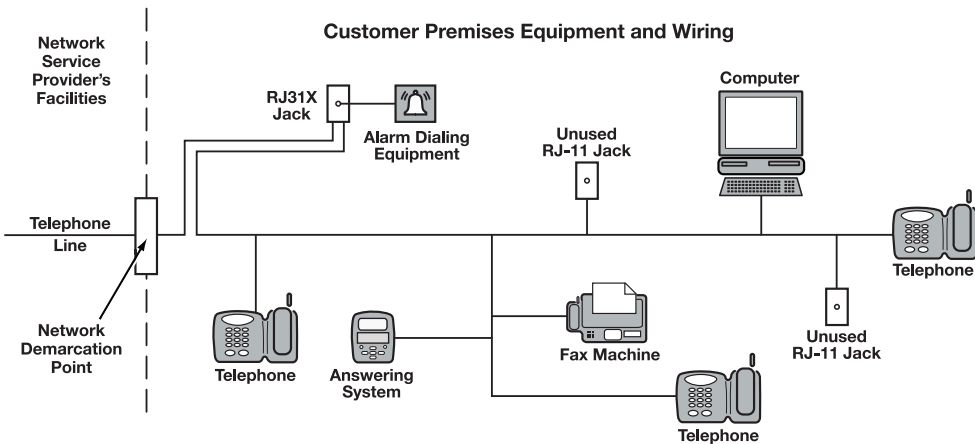
If this equipment causes harm to your telephone network, your telephone service company will notify you in advance that temporary discontinuance of service may be required. But if advance notice isn't practical, the telephone company will notify you as soon as possible. Also, you will be advised of your right to file a complaint with the Federal Communications Commission if you believe it is necessary.

The telephone company may make changes in its facilities, equipment, operations or procedures that could affect the operation of the equipment. If this happens, the telephone company will provide advance notice in order for you to make necessary modifications to maintain uninterrupted service.

FCC and ACTA Information

This equipment complies with Part 68 of the FCC rules and the requirements adopted by the ACTA. On the bottom of this equipment is a label that contains, among other information, a product identifier in the format US:AAAEQ##TXXXX. If requested, this number must be provided to the telephone company.

A plug and jack used to connect this equipment to the premises' wiring and telephone network must comply with the applicable FCC Part 68 rules and requirements adopted by the ACTA. A compliant telephone cord and modular plug is provided with this product. It is designed to be connected to a compatible modular jack that is also compliant. See installation instructions for details.



Patent Information

One or more of the following U.S. Patents may apply to this product: D277,465; 4,524,243; 4,760,593; 4,622,544; 4,908,602; 4,884,059; D313,363; D313,362; 4,064,368; 3,989,900; 5,091,930; 5,128,979. One or more of the following Canadian Patents may apply to this product: 1,274,930; 1,256,613.

NOTICE TO THE USER: Any changes or modifications not expressly approved by Philips Lifeline for compliance could void your authority to operate the equipment.

Requirements for Canada

Department of Communications— Government of Canada Notice

The Canadian Department of Communications label identifies certified equipment. This certification means that the equipment meets certain telecommunications network protective, operational and safety requirements. The Department does not guarantee that the equipment will operate to the user's satisfaction. For their own protection, users should ensure that the electrical ground connections of the power utility, telephone lines and internal metallic water pipe system, if present, are joined together. These precautions may be particularly important in rural areas. The manufacturer requires that you connect your Communicator to the nationwide telephone network through a modular telephone jack (USOC RJ11C, RJ11W or RJ14). This equipment may not be used with coin telephone lines or party lines. Contact the local public utility commission, public service commission or corporation commission for more information.

Notification for the Telephone Company

Upon request of your local telephone company, you are required to provide them with the following information:

- The “Line” to which you will connect your Communicator (that is, your phone number).

Repair Information

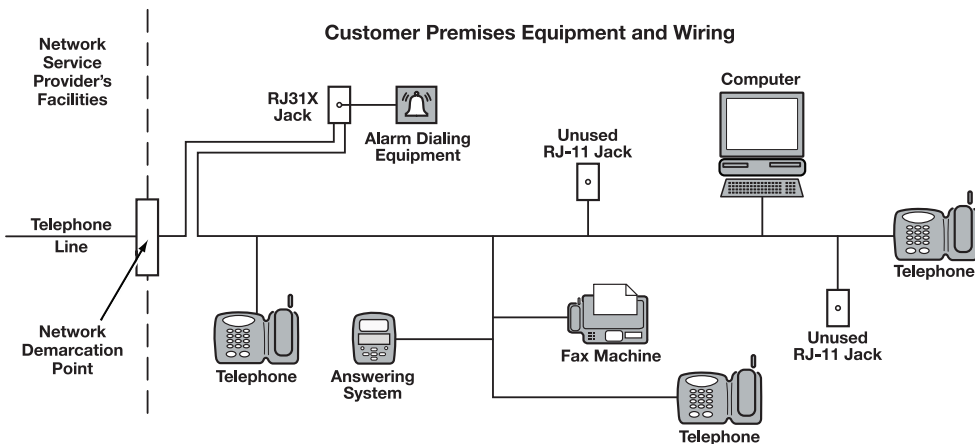
If you experience trouble with this equipment, or for repair or warranty information, please contact Philips Lifeline. If the equipment is causing harm to the telephone network, the telephone company may request that you disconnect the equipment until the problem is resolved.

Caution: Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

Rights of the Telephone Company

If this equipment causes harm to the telephone network, your telephone company will notify you in advance that temporary discontinuance of service may be required. But if advance notice isn't practical, the telephone company will notify you as soon as possible. Also, you will be advised of your right to file a complaint with the Government of Canada if you believe it is necessary.

The telephone company may make changes in its facilities, equipment, operations or procedures that could affect the operation of the equipment. If this happens, the telephone company will provide advance notice in order for you to make necessary modifications to maintain uninterrupted service.



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