



# BUCKETTS WAY Neighbourhood Group Inc.

August 2024 Newsletter



ADS Senior Support Heather O'Hara.

## WELCOME TO THE TEAM, HEATHER

We have recently welcomed Heather to the BWNG team in the position of Ageing and Disability Services (ADS) Senior Support.

This is a new role created to assist ADS Team Leader Nicole with the leadership of the Ageing and Disability Services team.

As well as supporting Nicole, Heather will provide a link between Support Staff, the Administrative Team and management, helping to streamline communications and aid our front-line staff in providing excellent services and supports to the people we care for.

Having moved to the area fairly recently, Heather brings with her a wealth of experience in the care sector, and we look forward to the positive contributions she will bring to the organisation.

Heather is settling into her new role and looking forward to getting to know our clients and community. Please join us in welcoming her aboard.

## THE ISOLATED PATIENTS TRAVEL AND ACCOMMODATION ASSISTANCE SCHEME (IPTAAS)

The IPTAAS provides financial assistance in the form of subsidies from the NSW Government towards travel and accommodation costs if you need to travel more than 100km one way or 200km within a week for specialised medical treatment that is not available locally.

To be eligible for the IPTAAS, you must:

- Be a resident of NSW including Lord Howe Island
- Be enrolled with Medicare
- Not be receiving, or eligible for, financial assistance for travel and accommodation from third party insurance or other Australian government services
- Be referred for treatment at their nearest health service
- Receive treatment at an approved health service

You can claim or find out more about the IPTAAS by calling 1800 478 227 or visiting the website

[www.iptaas.health.nsw.gov.au](http://www.iptaas.health.nsw.gov.au) or scanning this QR code.



## RESIDUAL CURRENT DEVICES (RCD) EXPLAINED

You may have noticed BWNG Support Workers plugging electrical appliances into a device called a *residual current device* (RCD) when providing services in your home.

An RCD (Pictured above) is an electrical safety device used between the power point and the appliance, which designed to immediately switch off the supply of electricity when electricity leaking to earth is detected, such as in the case of a faulty electrical appliance.

RCD's offer high levels of personal protection from electric shock.

It is a Work Health and Safety requirement that our Support Assistants use these devices.



## AGED CARE WORKERS DAY 2024

Aged Care Workers Day is celebrated on 7 August every year and is a special occasion to recognise the valuable contributions of our aged care professionals.

Please join us in saying thank you to BWNG's Support Workers, Nurses and Administrative staff.

Their commitment to providing high-quality care, their empathy, and their tireless efforts make a profound difference in the lives of the people we care for.

Their role goes beyond just meeting daily needs; they offer companionship, reassurance, and a sense of security to those in their care. The impact of their work is immeasurable and deeply appreciated.

On Aged Care Workers Day, and every day, we want Aged Care workers everywhere to know how much they are valued and appreciated. Their hard work does not go unnoticed, and their kindness and dedication make our community a better place.



Melinda and Amanda with BWNG's newest fleet vehicle.

## NEW VEHICLE ADDED TO BWNG'S FLEET

We're excited to announce we've recently added a new Toyota RAV4 to our lineup of fleet vehicles.

The RAV4 Hybrid GX comes equipped with Toyota's comprehensive *Safety Sense* suite, which includes a range of advanced safety technologies designed to protect both the driver and passengers.

Additionally, the advanced hybrid technology delivers impressive fuel economy and reduced environmental impact.

This investment reflects our dedication to modernizing our fleet, improving operational efficiency, and supporting green initiatives. We're excited to see the positive impact this new vehicle will bring to our operations and the environment.

We chose local business Killer Grafix to add our logo to the vehicle, as pictured here with Melinda and Support Worker Amanda.

## DAFFODIL DAY IN SUPPORT OF CANCER COUNCIL



22 August

Daffodil Day is a chance for Australians to come together and support the great work that the Cancer Council does by purchasing Daffodil Day merchandise or donating to cancer research.

In 2023, Australians gave \$2.5 million to the Daffodil Day campaign – vital funds for lifesaving cancer research. This year, the Cancer Council are asking for your essential support once more.

Tragically, with one in two people being affected by cancer in their lifetimes, we will all be touched by this heartbreaking disease.

To find out more visit [www.daffodilday.com.au](http://www.daffodilday.com.au) or scan this QR code with your smart phone:

