

# Privacy Policy

**Effective Date:** 4-17-2026

## 1. What Personal Information Is Collected

180Pros may collect personal information when you visit our website, submit a form, or communicate with us. This information may include:

- Name
- Email address
- Phone number (including mobile number for SMS communications)
- Company name
- Any other information you voluntarily provide

## 2. How Personal Information Is Used

Personal information is used only for legitimate business purposes, including:

- Responding to inquiries and service requests
- Providing customer support and services
- Sending informational, transactional, or service-related SMS messages to users who have opted in

- Improving our website, services, and communications
- Complying with applicable laws and regulations

### 3. Who Personal Information Is Shared With

180Pros does **not** sell, rent, or trade personal information.

We may share personal information only with trusted service providers who help us operate our website or communication systems, and only as necessary for legitimate business purposes, or with legal authorities if required by law.

**SMS consent is not shared with third parties or affiliates.**

### 4. SMS Messaging and Consent

By providing your mobile number and opting in, you consent to receive SMS messages from 180Pros. These messages may include service updates, appointment-related information, or other relevant communications.

- Message and data rates may apply
- Message frequency may vary
- You may opt out at any time by replying **STOP**
- You may request help by replying **HELP**

**SMS consent is not shared with third parties or affiliates.**

### 5. Data Security

We implement reasonable administrative, technical, and physical safeguards designed to protect personal information from unauthorized access, disclosure, or misuse.

## 6. Your Choices and Rights

You may request access to or deletion of your personal information, withdraw SMS consent at any time, or contact us with privacy-related questions.

## 7. Contact Information

If you have questions about this Privacy Policy or our data practices, please contact:

### **180Pros**

Phone: (225) 330-2200

Email: [privacy@180pros.com](mailto:privacy@180pros.com)

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This Privacy Policy is intended to comply with applicable carrier, TCPA, and consumer data protection requirements.