



Welcome Residents of Hart's Cove

Hart's Cove: Set-Top Boxes Explained

Technology Solutions digital cable system for Hart's Cove requires a television, DVR or other tuner device with a QAM tuner. You must check the specifications from your manufacturer to determine if it includes the required tuner.

If your television, DVR or other tuner device does not include a QAM tuner, you may purchase a television that does or be assigned a set-top box through Technology Solutions. You may purchase your own set-top box but just like the TV, you should ensure that the set-top box includes a QAM tuner, and not just an ATSC tuner. Most tuner boxes available at electronic stores from over-the-air digital TV transition do not include this tuner, so be sure to verify the specifications from the manufacturer.

Please call Technology Solutions at 844-327-9616 or open a support ticket at <https://support.techsolsc.com> to be approved for a set-top box.

Set-Top Box hook up instructions:

1. Unplug the coax cable from your TV and plug it into the Cable In connection on the STB.
2. Plug in the AV cable (HDMI or Composite) into the back of your TV and to the STB.
3. Change your TV source to the appropriate input.
4. Plug in the power cable.
5. The STB will begin to auto search for channels. Let it finish.
6. Use the supplied remote to change TV channels on the STB.

Please contact Technology Solutions for any Internet or TV related issues.

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