



Lancashire Outdoors has a strict policy for handling customer information. The information you provide to Lancashire Outdoors is confidential and fully protected. Lancashire Outdoors will not disclose or distribute customer information to third parties without prior written consent by the customer. Lancashire Outdoors hold the relevant insurance and qualifications to carry out all our activities. Details are available upon request. For complete details, please review the following policies:

Terms of Use

Welcome to the Lancashire Outdoors Web site (the "Site"). By accessing this Site, you agree to be bound by the terms and conditions below (the "Terms"). If you do not agree to all of the Terms, please do not use the Site. Lancashire Outdoors may from time to time modify or revise the Terms by updating this Web page. Your use of our Site following any such change constitutes your agreement to follow and be bound by the Terms as changed. If any change is unacceptable to you, your only recourse is to terminate your use of the Site.

Disputes

In the first instance, speak with your Activity Instructor. If you are unable to resolve the issue, all disputes can be referred to the Owner, Jack Murray. However, if a resolution cannot be reached the following policy applies:

The parties shall attempt to resolve any contract through negotiations between senior executives of the parties, who have authority to settle the same.

If the matter is not resolved by negotiation within 30 days of receipt of a written 'invitation to negotiate', the parties will attempt to resolve the dispute in good faith through an agreed Alternative Dispute Resolution (ADR) procedure, or in default of agreement, through an ADR procedure as recommended to the parties by the President or the Vice President, for the time being, of the Chartered Institute of Arbitrators.

If the matter has not been resolved by an ADR procedure within 60 days of the initiation of that procedure, or if any party will not participate in an ADR procedure, the dispute may be referred to arbitration by any party. The seat of the arbitration shall be England and Wales. The arbitration shall be governed by both the Arbitration Act 1996 and Rules as agreed between the parties. Should the parties be unable to agree on an arbitrator or arbitrators, or be unable to agree on the Rules for Arbitration, any party may, upon giving written notice to other parties, apply to the President or the Vice President, for the time being, of the Chartered Institute of Arbitrators for the appointment of

An Arbitrator or Arbitrators and for any decision on rules that may be necessary.

Nothing in this clause shall be construed as prohibiting a party or its affiliate from applying to a court for interim injunctive relief.

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