



## Terms and Conditions.

At Lancashire Outdoors we recommend booking as far in advance as possible to avoid disappointment. Although we will try and accommodate all requests, we do get very busy and booked up in advance, thus we may not have the staffing and equipment available. If this is the case, we will always aim to offer an alternative date for you and your booking.

Bookings can be taken via our Facebook page or email. But all event confirmation will be via sent via email: [hello@lancashireoutdoors.com](mailto:hello@lancashireoutdoors.com)

Once a booking is confirmed the customer will receive a program for the event along with all relevant paperwork needed to be completed, including an invoice. The invoice will include all payment methods as well as a payment terms with the following information:

- 25% deposit of the total booking required to secure the booking.
- The 75% balance due 1 week (7 days) prior to the event date.

## Cancellation policy

Lancashire Outdoors reserves the right refuse the event if the above payment schedule hasn't been followed, in this case the deposit will not be returned.

If the booking is cancelled by the client (for any reason) the following cancellation policy will arise:

If the event is cancelled 4 weeks (31 Days) 100% of the deposit is payable, but any further payments will be refunded to the client. If an alternative date is requested a 20% administration and rebooking fee will be applied.

If the cancellation is less that 4 weeks (30 days) 100% of the fee is payable, no refund will be given.

By booking with Lancashire Outdoors the client acknowledges that is reasonable for such penalties to arise, as we must prepare for the event substantially in advance.

Group numbers are as stated in the booking from, if numbers within the group go down the charge as stated on the invoice applies and the cancellation policy applies to any unfilled places.

All our activates at Lancashire Outdoors take place in all weather conditions. If in the event of extreme weather (high Wind or heavy snow), Lancashire outdoors will offer an alternative date.

**[hello@lancashireoutdoors.com](mailto:hello@lancashireoutdoors.com)**

**[www.lancashireoutdoors.com](http://www.lancashireoutdoors.com)**