



# \*\*\*\*ECHO\*\*\*\*

April 28<sup>th</sup> 2024 - 1<sup>st</sup> EDITION

(613) 623 3133// [www.cedarcove.ca](http://www.cedarcove.ca) // [vacation@cedarcove.ca](mailto:vacation@cedarcove.ca)



It's Finally here!! May 1st is just around the corner and the park is opening! Although we were certainly spoiled with weather this winter, it sure is nice to see the sun and all of our smiling guests again! We have lot to look forward to this season, and cant wait to share it with you all. We have added some new members to our team as well as welcomed back some of our returning staff. We look forward to hosting again this season, and we look forward to saying hello to you all over the next few weeks. There are lots of updates and helpful info available here in the first edition of the ECHO. Please feel free to reach out to our amazing staff at reception with any questions you may have.

Without further ado, let's get to the good part!

★★  
★ Eric & Danielle & Reese

### Hi everyone!!

My name is Sarah MacIsaac and I'm the new General Manager for Cedar Cove Resort!! I can't even begin to tell you how exciting it has been to be apart of this place and it isn't even open yet!! I'm hoping I can make this summer a great one for you and take a load off of Eric and Danielle, especially as little Miss Reese is Danielle's full-time gig now!!

I totally get it, I'm a mother of an amazing 17-year-old daughter and a "Happy" dog, and as an entrepreneur I've been privileged enough to be able to be at home with them for the last 7 years bonding and travelling and learning. We have travelled all over in our motorhome and have lived in it on and off over the last 5 years!!

When this opportunity arose, it seemed like the perfect chance to continue to support our love of adventure!! Work all summer and take off during the winter!! WIN WIN!! So when I'm not in the office getting guests to sign their license of occupation for 2025(yes that's all of you!!) look for me Cruising in a golf cart, playing on the water toys, or

wallowing in the pool, at the euchre tournaments or enjoying the occasional bingo!!!



### Exciting Changes in 2024

We've been very busy over the winter!! We're super excited to share with you our new spaces .

Come Check out the new GAMES ROOM and the new 24/7 LAUNDRY ROOM

Both spaces are now in the lodge building for ease of access and support!! These new facilities may not be ready for opening day but shouldn't be far behind! The Washhouse will remain open until the new facility is ready.

## Meet your Cove Crew!

There will be many new faces at Cedar Cove this year as well as some familiar ones returning! Most of you will remember Avery from her days in the store or The Lakeside Grill. This Year will be Avery's 6<sup>th</sup> summer here at Cedar Cove and she has moved into a manager role, and will be a familiar face at reception as well as many other areas of the resort! Make sure so say hello! Also returning in a new capacity this year is Anna! Anna is a familiar face from the store in past years, and you will see here heading up our recreation department this year as well as assisting at reception! Also returning is Preston in the kitchen with Chef Jerry, Marin and Grace in the store, and Callie in reception. New to the team this year is Lucas in maintenance alongside Eric and Martin, Leah and Charlee in the store, and Callum and Ava Guarding the pool! We are all looking forward to assisting our guests this season, and can't wait to get started!

## Pool

The pool will open Friday, May 17<sup>th</sup> 2024 at 10am

**HOURS OF OPERATION:** (Until June 28<sup>th</sup>)

**Thursday:** 10am-5pm **No Lifeguard**

**Friday:** 10am-8pm **Lifeguard 4pm-8pm**

**Saturday:** 10am- 8pm **Lifeguarded all day**

**Sunday:** 10am-6pm **Lifeguarded all day**

**Monday:** 10am- 5pm **No lifeguard**

**Tuesday & Wednesday:** **CLOSED**

When there is no lifeguard on duty there is a maximum of 10 bathers in the pool enclosure . Please keep in mind that the lifeguarding schedule is weather dependant and may change without notice.

It is your responsibility to adhere to the capacity rules.

Adult swim times are daily noon-1pm and 5pm-6pm

The pool washrooms will be open and available the same hours as the pool.

## Reception

Reception will be open May 1<sup>st</sup> from 9am-5pm and eager to welcome you all back! Please feel free to stop in and pick up your keys from winterization on your way in.

We will be available to fill out work orders for firewood totes and any other site services you may require. To place an order for firewood delivery, or to register guests, please feel free to call reception, email us, or message us through the new guest portal!

### Reception Hours:

Thursday: 9am-5pm

Friday: 9am-8pm

Saturday: 9am-8pm

Sunday: 9am-6pm

Monday: 9am-5pm

613 623 3133 [vacation@cedarcove.ca](mailto:vacation@cedarcove.ca)

Please come to reception and pick up your keys & Mail!

## The Lakeside Grill



Welcome back Campers!! We're excited to fire up the Lakeside Grill!!! We are moving to a fast casual service to better serve the needs of our guests. Place your pick up order by calling the grill, or by stopping in. Please note that we will no longer take pre orders.

613 623 3133 ext 3

### Hours of Operation

Friday: 12pm-8pm

Saturday: 12pm-8pm

Sunday: 12pm-6pm

[www.thelakesidegrill.ca](http://www.thelakesidegrill.ca)

Please check the website or come to reception to get a **NEW menu**

### THE STORE

The store will continue to offer all of the essentials as well as the treats we all love.

- Ice cream, chips & Candy
- Cedar Cove Apparel
- Firewood & Propane
- Gas
- Grocery essentials
- Worms
- Much more

If there is something we do not have in our store that you would like available, please let our staff know.

### STORE HOURS

The store will open May 17, 2024

Friday – 4pm – 8pm

Saturday – 9am – 8pm

Sunday – 9am – 6pm

**Monday May 20 9am-5pm**

### Message from Chef Jerry

Hello and welcome back to everyone. I hope your winter was filled with happiness and success. I am looking forward to the new environment that we have transitioned to, while still bringing you the same high quality delicious food that you've come to expect. For those of you that are new to Cedar Cove, my personal food philosophy is one of a purist. That means, I prepare as many items in-house as I can, this keeps the quality and consistency at a high level. That philosophy, paired with our exemplary customer service and welcoming environment; provides you with the best experience possible. We have a few new items on the menu, as well as some of our classics. We hope you enjoy them all. This year I have also been exploring some more vegan options. I hope your spring/summer is filled with fun adventures, and long-lasting memories. Please enjoy your time at Cedar Cove.

Jerry Shuttleworth

## The updated Lakeside Grill

As the demands of our customers change, it was time for us to pivot the focus of The Lakeside grill. We wanted to continue to be able to offer its services to our guests, but also to be able to put our best foot forward, and offer the best experience possible. What was previously our dining room, will now be an arcade/ games room. This space will be available the same hours that reception is open. Please note that campers under the age of 10 need to be accompanied by a guardian to use the arcade area. The Bar area will be the order and pickup area for the food. We will still offer the beautiful views from our patio where you can bring your food and have a snack by the lake. We will no longer be a licensed establishment and will not offer alcohol for sale.

We hope that by changing our style of service, we can better serve our guests in a timely manner so that you can get back to doing what you love! We hope that you embrace this exciting addition to the park, and we look forward to seeing you at The Lakeside Grill.

# Good Reminders!

## DUMP

Please keep dump area clean and tidy. If a bin is full, move onto and new one. DO NOT leave garbage on the ground. Also, when driving to the dump, please be mindful of those campers that are on the main road to the dump. KEEP YOUR SPEED DOWN

## Leaf pickup

Please place your leaf bags at the end of your site. Leaf pick up will be available until June 1<sup>st</sup>, after which time you will be responsible to take them to compost pile. Please remember that there is no fall leaf pickup. You must take your leaf bags to the compost in the fall, do not leave them on your site.

## Key Fobs

Seasonal guest key fobs are activated at the opening day of the park and work all year/ season.

If your fob did not work, it could for 1 of 2 reasons:

1. You have an outstanding balance on your account
2. You have 2 or more fobs under your name.

Please go to reception

## Golf Carts

If you have purchased a golf cart, please make sure to go to reception and ensure it is registered. A reminder that any newly purchased carts coming into the park must be electric. Remember that by 2025 all golfs carts at Cedar Cove must be electric.

This is the final year for gas golf carts. They must be removed from the property by October 31<sup>st</sup> 2024.

## Boats

Docks are in. Boats that are on your sites must be in the water no later than June 1. All Boat trailers should be taken to the boat trailer storage (see map).

## Boat/Utility Trailer Storage

Moving forward boat and utility trailers will require storage tags. Boat trailers that do not have a current tag will be towed at the owner's expense. For guests who have already paid for 2024 boat/utility trailer storage please come to reception to get your tag!

## Winterization

As we mentioned in our first email of this year, we will no longer be offering winterization services. We will update you with information as soon as possible.

As we will no longer be offering the winterization service, we will no longer keep your keys on file. If you currently have keys on file with us, please come in and pick them up at your first convenience.

## Registered family, guests, and service workers

All family, friends and service workers **MUST BE REGISTERED** prior to their arrival. If they are not registered and we cannot reach you they will be turned away.

There will be no charge for additional family or friends until Peak Season which is June 28<sup>th</sup> – Sept 3<sup>th</sup> Season passes and coupons books are available through reception

**Maximum 4 guests are permitted at a time above eligible family members.**

## Winter Boat Storage

If you chose to store your boat on your site for the winter, you may. However, you will require a different tag.



Both of these options are available and payable in full at reception

Boat / utility Trailer TAG	\$75
Boat storage TAG	\$125

## Work orders and firewood totes

Please call or email reception for any of your work order needs. Remember that no digging of any kind is permitted. Work orders will be filled out by staff and given to maintenance. We are usually pretty quick to get to these, but sometimes maintenance has other obligations so please be patient.

## COLOURING CONTEST

The weekly colouring contest will take place starting May 3<sup>rd</sup> weekend! Come to Reception to pick up your colouring page. Do not forget that your page needs to be turned in to the reception before 10am on Sundays. Winners will be posted on the reception door at 11 am on Sundays!

# Looking ahead

## Weekend Recreation

Will start June 29th – September 1st

Every Saturday – Sunday

(Weather permitting)

Just a reminder that children under the age of 6 will need to be accompanied by a guardian

**\*\*Staff are not responsible for administering medications.**

Those with allergies or specific needs should be accompanied by a parent or guardian **\*\***

## Family Bingo in the Pavilion

Jim will be hosting Bingo in the Pavilion Saturday May 18th and Sunday May 19th (May long weekend) at 6:30 sharp! Please bring small bills! Children, make sure you bring your parents! If there is enough interest, Bingo will continue every Saturday until Peak Season!

## Radio Bingo

Cards will be on sale for the season starting May 4th. Game takes place on Thursdays at 7pm. Go to 98.7 Valley Heritage Radio.

## EUCHRE TOURNAMENT

Every second Sunday of the month at the Pavilion at 1:00pm  
Dates will be as follows: **Email [sarah.mcnaught@hotmail.com](mailto:sarah.mcnaught@hotmail.com)**  
June 9th/July 14th / August 11th / September 8th

## Beach toys

The inflatable water park will be installed by Canada Day long weekend. Please remember that lifejackets **MUST** be worn on the beach toys regardless of age or swimming ability. Parents must supervise children.

# RECENT HIGHLIGHTS

## Exciting Upgrades!

### Cedar cove Walking Trails

We have continued to improve our walking trails. We have started the expansion of the trails to connect behind Peters Pond!! We will be working hard to get this completed as soon as we can, feel free to check it out but walk with caution!!

### Beach washhouse

We are working hard to bring you a new and improved beach wash house experience!!  
The Beach wash house will remain closed until the May long weekend for renovations!!

# Renewing for 2025

Renewing your site has never been easier!

We are now offering online renewal. You can review and sign our policies, make a payment, or see scheduled payments online through the guest portal. However, you will need to come in and sign one last time. Please reach out to let us know how you would like to pay for your 2025 season and the rest is as easy as sunbathing!  
Remember that cedar cove offers 3 easy ways to pay:

- 1) Pay in full. You can pay in full and sign paperwork in the month of May and receive a \$150 reservation credit to be used in the future. Credit will be applied by June 10th. You can pay by cash, cheque, E-transfer, credit card, bank transfer, or debit. Please note that credit card payments will be charged 2.4%.
- 2) Pay Monthly. You can pay monthly by bank transfer through the online guest portal. You must have your banking information entered through the guest portal. Your site fees and dock slip will be 2 separate payments.
- 3) Pay in 3 payments. These payments must be done by bank transfer, and also require you to enter your banking information through the guest portal. The payments will be scheduled for October 1st, January 1st, and April 30th. Your dock slips and site fees will be 2 separate payments.

For the 2025 season, we will require both principal Occupants to sign the license of occupation once more. Please pop into the office and get Avery or Sarah to help you out! In future years, you can simply renew this contract year after year through the guest portal. Any changes to occupants (principal occupants, or eligible family members) must be done through Eric. Please make an appointment if you wish to make any changes. Once you have indicated what payment schedule you will be using, and added your banking info online, we will schedule your payments and make the appropriate documents available for acknowledgement and signature. That's it! Once you have paid, or arranged for your payment schedule and you have signed your paperwork online you are renewed! The best part of it all? You can do it from the boat!

## New Trailers for sale!

Join Richard for one or two open houses...

1. Saturday May 4th **F24** Northlander Escape, 2 bedroom, on a wooded site.
2. Sunday May 5th **H17**, Northlander Reflection, 3 bedroom, on a beautiful site.

Both Units are available for immediate occupancy!!

Sign in at the open house for a chance to win a Cedar Cove Swag bag!

## Previously Enjoyed trailer sales

Do you have friends that want to join you at Cedar Cove? Previously enjoyed trailer sales begin the weekend of May 10th. Keep an eye on our website for info, pricing and pictures.

To book an appointment to see any of the preciously enjoyed, or new trailers for sale, please contact Richard at [sales@cedarcove.ca](mailto:sales@cedarcove.ca)