



September 4th, 2020
Final Edition

The Echo

Wow! What a year this has been! There is so much to reflect on as we head into the fall season and the kids go back to some sort of normal. We are so very proud of all of our guests for doing their part in keeping everyone safe so that we could still have a camping season amidst the pandemic. It is truly amazing that we were able to work together and make this another amazing summer and you all deserve a pat on the back. Seeing our wonderful guests smiling and enjoying the summer is what motivates and drives us. Although it was a different summer from most, our staff worked so hard to provide the best experience and they did nothing short of amazing. Anne-Marie and Casey did a fantastic job providing great service to all of our restaurant guests, while Mark and Jerry continuously put out incredible food! Great job guys! Although Callie couldn't be in her usual recreation hat this year, we were thrilled to have her smiling (masked) face at reception along with the rest of our incredible reception team. Ingrid, Cassie, Callie and Chelsie made for wonderful hosts to all of our guests at reception. The Store was a success thanks to our awesome team of Alex, Libby, Leah, Alexandra and Avery who were scooping up ice cream and providing our guests with great service. Gabriella did a great job safely guarding the pool in order to allow more people to enjoy. Our absolutely amazing maintenance team did a tremendous job keeping the park in tip top shape and providing wonderful service to our guests. Moe, Grayson and Jake did such a great job keeping the park beautiful again this year and we can't thank them enough. Speaking of beautiful, Carol and Wes knocked it out of the park with the gardens this year! The Park has never looked so good! Thank you to all of our staff who we simply couldn't do it without!

We are very proud to be able to host a summer home away from home for such amazing guests. We were so thrilled to see everyone return this spring as well as welcome some new families to the park this year. We are eager as your new hosts to return to a normal, fun filled camping season and to host for many years to come. We want to thank all of you for your support in our first year as owners and want to express how lucky we are to have such great people in the park. Watching families enjoy their summer year after and seeing all the children grow up is a truly humbling experience that we look forward to each year. We hope you all have a wonderful and safe fall and winter and we can't wait to see you all back in the spring.

-Your hosts, Eric & Danielle

Hours of Operation – Starting September 7, 2020

Reception

Monday, Sept 7th - 9AM-6PM

Monday – 9AM – 5PM
Tuesday - CLOSED
Wednesday - CLOSED
Thursday - 9AM-5PM
Friday - 9AM-8PM
Saturday - 9AM-8PM
Sunday - 9AM-6PM

**Close for the season,
Monday October 12th, 2020**

**Check our website and Facebook
for official winter opening date
and hours of operation**

Store

MONDAY, Sept 7th - 9AM -6PM

Monday - CLOSED
Tuesday - CLOSED
Wednesday - CLOSED
Thursday - CLOSED
Friday - 12PM-8PM
Saturday - 9AM-8PM
Sunday - 9AM-6PM

**Close for the season*

Sunday, September 27th, 2020*

Gas Pump

Same as Store hours
Go to Reception when store is closed.

Lakeside Grill

MONDAY, Sept 7th 12PM – 6PM

Monday CLOSED
Tuesday CLOSED
Wednesday CLOSED
Thursday CLOSED
Friday 12 – 8PM
Saturday 12 – 8PM
Sunday 12 – 6pm

**Close for the season
Sunday October 11th, 2020**

**Check our website and Facebook
for official winter opening date
and hours of operation**

SEASONAL SITE RENEWALS

Radio Bingo

Cards on sale at Reception. Game takes place on Thursdays at 7pm
Last day to buy tickets @ Cedar Cove will be Thursday October 8th

98.7 Valley Heritage Radio

Please check www.valleyheritageradio.ca/bingo for other locations that sell tickets

Lost & Found

There will be a counter set up at the store on September 4th & 5th.
All items that are not claimed, will be donated to charity.

Fall Site clean up

If you are using leaf bags please make sure you take your leaf bags to the compost area.
Do NOT leave them on your site.

Cedar Cove does NOT have an RV Tech.. Following is a list of some service companies we recommend:

- McRae Heating and Cooling: 613-432-9739 (Cottagers only)
- Mike's RV and Marine: 613-444-1200
- RV Technical Services: 343-998-3686, or via email: kevincharbonneau458@msn.com
- Storm Internet, 1-888-257-8676
- Bell.ca

ALL SERVICE TECHNICIANS MUST BE REGISTERED AT RECEPTION PRIOR TO THEIR ARRIVAL

KEY FOBS



The Seasonal blue key fob will expire on November 1st. Please keep this key for next season. All key fobs will be activated on May 1st, 2021. This is when the water will be turned back on. **Any guest that has outstanding invoices/balances will not have their key fob activated for the 2021 season.** Please ensure that your accounts are in order before you leave the park. **All guests will be required to vacate the park on or before November 1st, 2020.**

The DEADLINE for renewals is September 15th

Please call Reception at 613-623-3133, to make an appointment **ASAP!**

LATE FEE OF \$50.00 WILL BE CHARGED AFTER THIS TIME.

HYDRO BILLS/INVOICES

Hydro bills will be ready by 4pm, Friday Sept 4th. You can pay at Reception, over the phone by credit card (613-623-3133), or you can send an E-Transfer to vacation@cedarcove.ca. Remember Reception will be closed on Tuesdays and Wednesdays starting next week. Please settle your accounts before vacating the park for the 2020 season. **Past due bills are subject to a monthly late fee.**

Water off / Wash house



Water will be turned off on October 15th. And all services will be unavailable at that time. Water at The Wash House will be turned off on October 15, and will be closed.

ALL TRAILERS MUST BE WINTERIZED

If you have signed up for winterization please make sure that we have a **set of keys on file!**
If you have not signed up and wish to, please contact us

Eligible Family Members, Visitors & Service Workers

Reminder that you MUST REGISTER all Eligible Family members, Visitors and Service Workers with Reception before their arrival. You can do this by emailing or calling Reception. We also require a phone number for everyone that comes into the park for Covid-19 Contact Tracing.

Seasonal Guest Mail

Please check if you have mail before you leave for the season

The Lakeside Grill

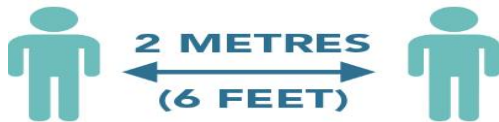
Greetings from The Lakeside Grill! We are coming to the end of the 2020 season and what a season it has been. Due to the pandemic, this has been the most challenging restaurant operation that I have ever seen in my 21 years of cooking. As the guidelines changed, the staff and I tried our very best to give you the best experience possible. Thank you all for understanding and for your outstanding support to the staff and the restaurant, we truly appreciate your patience in this unusual time. As the summer progressed, I got to see which menu items were a hit and some that were not. I will take this knowledge and design a delicious menu for next season. Some menu items will be returning and there will be some exciting new dishes! We will return with the same dedication to delivering you the highest quality food with excellent service and atmosphere. Thank you again for helping make the 2020 season one to remember, be safe and we look forward to seeing you all next year!

Cheers,

Jerry Shuttleworth

Reminder

Parents please remind your children that they are not to have large groups in the parks. Physical distancing and **no large gatherings** still applies.



We hope you enjoyed your time here with us this season. Cedar Cove Resort strives to provide the best service to our guests. Please take a few moments to provide us with feedback so that we can consistently exceed our guest's expectations. Please click on the link to complete our feedback survey or come to reception for a hard copy.

Link:

<https://forms.gle/PuUUrYAKFk4B6GBD9>

Docks / Boats

We will begin taking the docks out on Wednesday September 30th. Please make sure your boats are out of the water prior to this date.

Golf cart storage

Mountain Creek Golf Course, Arnprior Ont.

\$300.00 Pick up in the fall. Maintenance with suggested repair list. Winter storage and return in spring. Contact Jonathan @ 613-623-8919 to make arrangements.

On Site Storage, Cedar Cove Resort.

There will no longer be a charge for storing your golf cart on your site ☺

Winter access to Cedar Cove

The Park will be closed November 1st, 2020 – and will not re-open until May 1st, 2021. We will continue to allow you to walk to your sites when the park is closed. **NO VEHICLES WILL BE ALLOWED.**

IMPORTANT dates to remember!

Sept 15 – Deadline for Renewals

Sept 7 - no more news papers

Sept 7 - Pool closed for season

Sept 7 - *Reception, Store and Lakeside Grill hours change

Guests still have to be registered. On Tuesday/Wednesday, when Reception is closed you will have to let your guests in with your own key fob.....This is the only exception.

Sept 30 – Docks begin to come out

Oct 8 – Last day for Radio Bingo ticket sales at Cedar Cove.

Oct 11 – Lakeside Grill closes at 6pm for the season.

Oct 12 – Reception will close for the season.

Oct 15 – Water off – as soon as water goes off winterization begins

Nov 1 – Key fobs expire, Wash house water off and closes

May 1, 2021 – Park Opens



**THANK YOU
ALL
VERY MUCH**

NOTICE OF COMMUNITY MEETING

- To discuss current issues with Lanark Highlands Township Council
- Hear what decisions have been taken by LHTC and how they affect services in our community.
- Become informed about on-going actions taken to combat Council's disregard of Ward 2 citizens
- Hear what the "next-step" plans are
- Partake in an opportunity to have your concerns and feedback heard and acted upon

When: Sunday September 6th

Time: Meeting starts at 10:00 am – arrive 9:45 am

Where: **Baseball Field at Cedar Cove Resort** (100 Cedar Cove Road)

Bring: Lawn chair/blanket, water

Parking: Park at the Community Center
236 Cedar Cove Road) and walk over

Facilities: Please note that we are unable to provide access to public washrooms for this event

PLEASE NOTE: Local Health authority Covid restrictions are in place. Meeting limited to 100 people. You are required to respect "bubbles" and sit 6 feet away from people not in your party. Thank you for your co-operation. Masks are not required but may be worn.

CITIZEN ACTION WILL MAKE A DIFFERENCE