



July 3rd, 2020
SECOND EDITION

The Echo

July 3, 2020
Next Issue July 31st,

HOPE YOU ARE ALL HAVING FUN

We would like to extend a huge THANK YOU! to our amazing guests who are continuing to practice safe social distancing, and are following the COVID-19 restrictions and guidelines. We understand that for some, these times are frustrating, and we ask that you remember that we are all in the same situation, and to treat others with respect. Not being able to do some of our favourite summer activities yet this year is unfortunate for everyone and we hope that we can get back to normal soon. We encourage our guests to take advantage of the things we can do. Go fishing! Go to the beach! Participate in the golf tournament! Take a walk! Play a game of soccer in the sports field! Play Radio Bingo on Thursdays! Have a bonfire! Let's not get caught up in the things we can't do, and be thankful for the things that we can do! We have extended our business hours to better serve our guests. Our store, reception, and pool are now open 7 days per week! We hope everyone had a safe and happy Canada Day, and look forward to all of the fun still ahead!

-Danielle, Eric, and staff



PEOPLE
ARE
DRIVING
TOO
FAST!

Office and Store hours

Monday – 9am – 8pm
Tuesday – 9am – 8pm
Wednesday – 9am – 8pm
Thursday – 9am – 8pm
Friday – 9am – 8pm
Saturday – 9am – 8pm
Sunday – 9am -8pm

**Pool is open 10am – 8pm
Monday through Sunday.**

COVID-19 Phase 3 update!

As of Friday July 17th, at 12:01 am, we are thrilled to announce that some normality will return to Cedar Cove Resort. We know that this summer has been difficult, and we are not out of the woods yet, but this is a huge step forward. • Playgrounds will reopen • Starting July 23rd the pool will be lifeguarded 5 days per week allowing a maximum of 15 people in the pool enclosure. The pool washrooms will be open while the pool is open (10:00 am-8:00 pm daily). Adult swim will be brought back from 12:00pm-1:00pm, and from 7:00pm-8:00pm daily. During adult swim the pool will not be guarded and the 10-bather restriction is in place. • The beach toys are back! please remember to use with caution. • The Lakeside Grill will open for dine in and patio service by reservation only with time allowance of 90 minutes per table. Please remember that you are to physically distance while in the grill or on the patio, and are not to mingle with other tables. Tables dining together should be kept to people in the same family unit or “bubble”. Dogs will not be permitted on the patio at this time. Please note when making patio reservations, that we will not have a spot available inside if bad weather should occur so please check the forecast prior to making patio reservations. Reservations will be staggered in time to accommodate effective service. • The Washhouse laundry facility will re-open. Please respect your fellow campers and staff when using the laundry facility. Try to use only the time necessary to do your laundry and wait outside between loads to allow others to tend to their laundry while still physically distancing. Masks must be worn inside the washhouse as well. • Please remember that face coverings are now mandatory in all indoor areas accessed by the public in our township. This includes The Lakeside Grill. For more information please visit Leeds Lanark and Grenville health unit website. Please remember that with these restrictions lightening, we are still asked to keep our groups to 10 people and to still physically distance from others. We are so thrilled that we are able to return to a different version of normal, and know that with your cooperation, we can keep these much missed luxuries, and continue to move forward. -Happy Camping!



Fresh Queen
Home Cleaning and Organizing

- Serving Ottawa West, Kanata, Mississippi Mills, and Carleton Place
- Eco-friendly product options
- Seasonal property expertise

+1 (613) 795-6661
info@freshqueen.ca

NEW!

Introducing Fresh Queen Home Cleaning Services!
Experienced professional housekeeping staff now offering services to our seasonal guests!

One time Clean: \$125

Monthly \$90

Bi weekly: \$70

Weekly \$65

To sign up, please call or visit reception



Radio Bingo

Cards on sale for the season at the Store,
Game takes place on Thursdays at 7pm.
98.7 Valley Heritage Radio.

We would like to remind our guests once again not to flush anything but 1 ply toilet tissue. We have had some major septic issues recently and were sad to see our pumps ruined by dish rags and wet wipes once again. By continuing to follow these rules, we can minimize the amount of stinky interruptions to the camping season.

Please remember:

Loud noise is not permitted. Sound systems must be controlled and at a reasonable level.
Power tools may only be used for short periods of time and never before 10 am or after 5 pm or on Sundays.

****Cedar Cove does NOT have an RV Tech.. Following is a list of some service companies we recommend:**

- McRae Heating and Cooling: 613-432-9739 (Cottagers only)
- Mike's RV and Marine: 613-444-1200
- RV Technical Services: 343-998-3686, or via email:
kevincharbonneau458@msn.com
- Storm Internet, 1-888-257-8676
- Bell.ca

ALL SERVICE TECHNICIANS MUST BE REGISTERED AT RECEPTION PRIOR TO THEIR ARRIVAL



Trailer Washing Service

Sign up at Reception. Once we have enough trailers on the list the crew will come in and wash your trailer (not the roof) \$125.00 per trailer. Once the cleaning is completed we will charge to your account.

Eligible Family Members,
Visitors & Service Workers

Reminder that you **MUST REGISTER** all Eligible Family members, Visitors and Service Workers with Reception before their arrival. You can do this by emailing or calling Reception. We also require a phone number for everyone that comes into the park for Covid-19 Contact Tracing.

**A MESSAGE FROM SPARKEY
DOWN AT THE LANARK HIGHLANDS
FIRE HALL**

FIRE SAFETY

Sparkey the Fire Dog would like to say that he missed seeing all his friends on the May 24th weekend at Pine Tree Corners and would like all you kids to remind your parents to replace the batteries in the two alarm systems in your trailers that were there all winter long. Sparkey has given his good friend, Volunteer Firefighter Jim (also know as Bingo Jim), three booklets that might be interesting to read.

"Fire Hazards", "Safe Campfires" and "The Firesmart Manual".

They can be picked up at H09 whenever you have a chance. Sparkey would also like to have all you kids and parents to sit down on a rainy afternoon and think out a fire plan to get out of your trailer and where to meet in case of a fire.



**Have a great Canada Birthday weekend and be SAFE!
Sparkey**

THE STORE

PLEASE NOTE: Fishing licenses / Outdoors Cards are no longer available at the Store. They can now be obtained online.

- Cedar Cove apparel and gifts
- Firewood is available for \$10 per bag
- Compost bags
- Propane: 20 & 30 lbs
- Bait & tackle
- Worms
- Candy, Chips, and Chocolate
- Grocery essentials

We ask our seasonal guests to please accompany their kids when coming to the store to ensure that COVID-19 safety precautions are met. We ask that our customers please pay with credit or debit. If you prefer to pre load a gift card, they can be purchased at reception. Maximum of 5 people in the store.

POOP AND SCOOP



It should go without saying, but please clean up after your pet while walking around Cedar Cove, bagging the "business" and taking it either to the dump or to your trailer.

All pets must be on a leash **AT ALL TIMES!**

Please be respectful of others around you when it comes to your pet.

Garbage

We do not have garbage cans around the park. The reason for this is that we want to keep the CRITTERS away! Please dispose of your garbage at the dump or keep it at your site. Please help us to keep the park looking clean and beautiful!

CANNABIS & CEDAR COVE!

Cedar Cove is private property and therefore must establish its own **CANNABIS POLICY**. **BE ADVISED!** **CANNABIS** use is **NOT PERMITTED** in public areas within the resort. Consumption of **CANNABIS** is **RESTRICTED** to your sites. **GROWING** of **CANNABIS** is **STRICLY PROHIBITED** on Cedar Cove property!

FIRE WOOD

We ask that you purchase your firewood from Cedar Cove! This will help ensure that the park will remain free of the **ASH BORER BEETLE!** **Bagged firewood is available at the Store for \$10.00 bag** (taxes included). Totes of firewood are available through reception and can be delivered to your site. **\$100.00 + Tax.**

The Lakeside Grill

The Lakeside Grill will open for dine in and patio service by reservation only with time allowance of 90 minutes per table. We invite our guests that are ordering

TAKE OUT to order food during our operating hours by phone. We ask that you organize payment and pickup at the time of ordering. Please try to pre-order if you can. If you do this please give a time that you would like to pick up your order, this will help with the flow of the orders. When you arrive at the grill for pickup, please call us and let us know and we will bring your order to the pickup spot outside the patio door.

We thank all of our guests for their continued support and for their patience as we try to do our best in these unprecedented times. You will find a copy of the takeout menu in this edition of the Echo, as well as at www.thelakesidegrill.ca

Hours:

Monday 12 – 8pm

Tuesday - closed

Wednesday - closed

Friday 12pm-8pm

Saturday 12pm-8pm

Sunday 12pm-8pm

Availability of menu items may vary. Please be considerate and patient when ordering as operations are limited during this time.

ECHO

The "ECHO" is the newsletter that is filled with information for all of our guests.

The ECHO is released each Friday of the long weekend.

We also publish the ECHO at www.cedarcove.ca for your convenience. The ECHO is emailed to the Seasonal Guests primary email address that we have on file.

GATES

Please understand that you use the gates at your own risk and responsibility.

CEDAR COVE ASSUMES NO RESPONSIBILITY for any damage resulting from your use of the gate system.

CAN YOU SOLVE THIS RIDDLE?

Can you name three consecutive days without using the words Monday, Tuesday, Wednesday, Thursday, Friday, Saturday, or Sunday?



Camping During COVID-19

Go Outside!



Fresh air, sunshine, and exercise, are crucial to both our physical, and mental well being

Be Safe!



Avoid gatherings of groups larger than 10
wash your hands often,
and practice social distancing

Be flexible, and respectful!



If an area is crowded, choose another activity or area.
Be mindful of your fellow campers, and stay home if unwell.

Let's Do This!

We are thrilled to have been able to open to our seasonal campers! We do understand that this has been a terribly difficult time for many families. We here at Cedar Cove Resort hope that you and all of your loved ones have been able to stay safe and happy during these difficult weeks. We would like to give a HUGE shoutout to everyone working hard in healthcare, first response, essential retail and all other amazing people on the front lines! We need to make ensure that we are all continuing to be safe while here as we do not want to see a spike in cases, as it may effect the future viability of the camping season. Make sure that you are washing your hands frequently and keeping a safe distance from your much missed neighbors. We understand that this may be difficult, but the safety of our guests and employees is our primary concern always. Let's be thankful that we have this beautiful place to take a chance to relax and enjoy nature!

COVID-19 and Camping

Who is at Risk of Coronavirus?

In short, during a global pandemic, everyone is at risk. Those who are more vulnerable are more at risk of serious symptoms. The people who are most at risk are people with underlying illnesses and diseases that make them more vulnerable to respiratory problems, this includes people with diabetes, lung diseases, kidney failure, individuals with suppressed immune systems due to medications that they are taking or undergoing Chemotherapy. People over 50 are also at a higher risk of having serious symptoms.

How is it spread?

Just like the common cold the 2019 Novel Coronavirus is spread by:

Contact with individuals that currently have the virus from exposure to infectious droplets from sneezes and coughing.

If you touch surfaces that have been contaminated by the infectious droplets and then touching, your nose, mouth or eyes.

What are the Symptoms?

The symptoms below can start anywhere from 2 to 14 days after exposure to the 2019 Novel Coronavirus.

- Cough
- Fever
- Shortness of breath or difficulty breathing

Steps to take to prevent getting the virus

1. Wash your hand Thoroughly, and often with soap and water, or use alcohol based hand sanitizers.
2. Disinfect frequently touched items and surfaces
3. Avoid gathering in groups, and continue to social distance
4. Only go out when it is essential. Keeping the public out of grocery stores, and public areas as much as possible, will help to keep everyone safe.
5. Always keep a safe distance from other people and remember to only be in contact with people in “your bubble”

City Residents need to be cautious when entering campgrounds.

Beyond the regular safety precautions necessary, dwellers of large cities need to be mindful of the risk they pose when going to Campgrounds.

People who are travelling outside their cities who may develop symptoms are at a disadvantage when it comes to finding appropriate medical attention, and may be forced to visit smaller community hospitals and clinics. These smaller areas may not have had any cases and putting this stress on smaller healthcare facilities is something to be very cautious of.

Be careful on your way.

Campers travelling from the city should remember that restaurants, rest rooms, and gas stations are some of the highest risk areas to contract the virus, and should be avoided. Remember to come prepared, and shop at your regular neighborhood grocery store before leaving the city to ensure you have everything you may need.

What do the experts say?

A lot of experts are in agreement, that campgrounds can be one of the most practical areas to re open is all visitors are taking every possible precaution to ensure they are being safe.

What great news! So keep up the hard work and safe social distancing campers! If we continue to do so, we can continue to camp, and even begin to help the problem by staying safely at our trailers!



IMPORTANT INFORMATION PAGE



FIRE BAN IS...

While a Fire Ban is **ON** or **IN EFFECT**, you are **NOT** permitted to have any type of fire, at any time.

This includes fires used for cooking and camp fires. The only exception to this fire ban is the use of a propane fireplace. If any of our guests violate this rule, Cedar Cove Resort will be fined, and in turn the guest who refused to comply with this rule will be fined the same amount by Cedar Cove Resort. **There is zero tolerance for fires during a fire ban.**

Be sure to make yourself aware of any fire ban that is in effect. Cedar Cove Resort is located in Lanark County, and has this information available to you! www.lanarkhighlands.ca When a Fire Ban is in effect we post signs on you way into the parking lot, on the front door of the Lodge, in Reception, in the Store, and at the Gate. This information is also posted on our website www.cedarcove.ca, and to our Facebook page!

WHAT DO I DO IN A POWER OUTAGE?

In the event of a power outage, there are a few things we would like our guests to be aware of!

- 1 - When the power goes out, Reception / The Lakeside Grill / The Store all have access to the generator beside the Lodge. This means that you are able to purchase ice and necessities from the Store, and come in for a meal at The Lakeside Grill!
- 2 - During a power outage, our internet, and debit/credit machines usually go down. If this is the case, we will only be able to accept CASH.
- 3 - **Please use water sparingly!!** This one is very important! Our water system is run by electricity, so please do not be putting a lot of water down your drains or toilets. The water will run into our system, but will not be able to run through the system. This has the potential to cause back ups, and nobody wants that!
- 4 - During a power outage, please do not use **THE WASH HOUSE!** This facility is not connected to the generator at the Lodge, meaning there are no lights, no water and no ability to flush the toilet! **During a power outage, the POOL WASHROOMS will be available during business hour only, until the power returns.**
- 5 - During a power outage, our phone at Reception (613-623-3133) may become unavailable, so you will be unable to reach us at the Lodge by phone. The Emergency number for Cedar Cove is 613-859-COVE(2683), but in extreme emergencies call 911!
- 6 - You may choose to make a "72hr Emergency Preparedness Kit" for your trailer!
 - Water (2L / per person /per day)
 - Non Perishables (canned or other)
 - Hygienic products (face/hands/body)
 - Flash lights and Batteries
 - Unscented candles
 - Matches
 - Cash
 - Portable External Battery for small devices
 - Manual can opener
 - Blankets
 - First Aid Kit
 - Medications (Advil, Tylenol etc)

When a FIRE BAN IS IN EFFECT and the power goes out, you are still NOT PERMITTED to have a fire for any reason, even for cooking. This is very dangerous, as we would have no running water if the worst should happen. We hope that the power stays on all summer long!! However, Mother Nature is in control and you can never be too prepared!!

Answer to the Riddle!

Can you name three consecutive days without using the words Monday, Tuesday, Wednesday, Thursday, Friday, Saturday, or Sunday?

Answer:

Yesterday, today and tomorrow



SEASONAL GUEST INFORMATION

PLEASE READ AS THERE HAVE BEEN SOME CHANGES**



Work Orders

Please call or email reception when possible to inquire about site work. Most times, work orders cannot be completed/delivered the same day or on weekends. When work orders are completed, the appropriate charges will be applied to your account. The balance is due within 30 days or late fees will be applied.

All gravel and top soil loads are sold by the bucket load size of our orange Kubota backhoe. See Long Term Brochure for pricing. Please obtain an **ORANGE FLAG** from Reception! Place this flag on your site where you would like materials to be dropped off. We will do our best to accommodate placement, otherwise materials will be placed on driveway. There are load restrictions in the middle of May!

If you have a problem tree on your site, pick up some yellow ribbon from Reception to mark your tree! Trees will not be automatically taken down. A tree professional will come to inspect it first.

REMINDER

Absolutely **NO** digging allowed. There are water, hydro and septic lines that could be damaged, And hazardous. You **MUST** check with maintenance if any digging is required, and you are not allowed to run any lines.

****Totes of firewood** may be ordered at Reception before Sunday on any given week. Orders placed on **Sundays before 11am** will ensure delivery of the wood by the following **Friday evening**. A Tote of firewood costs \$100.00 + tax (total \$113.00). Bagged wood is also available at the Store.

Golf Carts

If you are new to Cedar Cove Resort or have purchased a new golf cart, please note that we will not be allowing any GAS golf carts. Going forward, if you are buying a golf cart, only electric carts will be permitted. Cedar Cove Resort will be all electric carts by 2025.

Please come to Reception to sign the **“Golf Cart User Agreement”** and have your golf cart checked out by someone at Reception. Keep in mind, you must provide us with proof of insurance!

Hydro Bills

We will be reading the hydro meters at the end of June and August. Hydro bills are sent by email, so keep you eye on your inbox! If you do not have an email address, please come to Reception to pick up a hard copy of your bill. Hydro bills are to be paid no later than 30 days after they are released, late payments will be charged a late fee.

Water and Septic Reminders

Please be reminded that you are only permitted to use 1-ply toilet tissue and you **CANNOT** flush anything down the toilet except for human waste (no hygiene products, no wet wipes etc.). We have rolls for sale at the Store. Keep your septic system happy! Be sure to pour SEPTO-CLEAN down your toilet! We have some for sale in The Store! Even in these crazy toilet paper buying times, we have LOTS of one ply toilet tissue available in the store! Make sure that you continue to use only one ply toilet tissue. If there is a septic issue due to your negligence, a cost will be incurred.



Renewals 2020-2021!

Please call Reception to schedule an appointment with Danielle

THERE ARE 3 WAYS TO RENEW!

1. You may choose to pay in full by cheque, debit or cash. This method of renewal makes you eligible for an early payment discount.
2. You may wish to pay with 3 equal cheques! The first cheque is dated for the date that you renew, the second for January 1st, and the third for April 30th.
3. You may also choose to pay by pre-authorized debit, where we split total site / dock fees and other renewal charges into 12 equal payments, which will be on the 20th of every month, from October 2019 to September 2020. **You can choose any of these options for your renewal! If you have any questions, please don't hesitate to ask us at reception.**

The **deadline to renew is September 15th** and must be in person, with just one (1) of the Principle Occupants, please try not to leave it this late! Renewals done after September 15th will incur a \$50.00 late registration fee.

KEY FOBs

You may only have one key fob per Principal Occupant. Your Key Fob is for you only, please **DO NOT** use it to let your visitors, friends, family members, other Seasonal Guests, or service workers. Please be reminded that there is a 20 minute time limit on Key Fobs. Registered visitors must check in at Reception and pay a \$5.00 deposit for a Key Fob to gain entrance into the park. This \$5.00 deposit will be returned to the visitor when the Key Fob is returned to Reception during office hours. Seasonal Guests will not be permitted to pay this \$5.00 deposit, as this is the way we keep track of who is in the park. The only way that the visitor would not receive this deposit back, is if they left after Reception closes. In these cases you will have to let your guests or service people in yourself. **THIS IS THE ONLY TIME YOU CAN DO THIS!**

ELIGIBLE FAMILY MEMBERS

SEASONAL GUESTS!!!!

Don't forget that a grand parent can now become a Registered Eligible Grandparent. Please contact Reception for more information!

VISITORS AND SERVICE WORKERS

Due to COVID-19 restrictions set forth by health officials and governments, **ONLY 2 VISITORS ALLOWED PER SITE – MAXIMUM OF 10 PEOPLE ARE PERMITTED TO GATHER.** Service workers are only granted access to the park to work at your site if they are of an essential service, and are registered prior to their arrival.

Colouring Contest

Stop by the store to grab your weekly colouring contest sheet! Make sure to return to the store before Sunday at 10am. The winner will be posted on the store door at 11:00 am on Sunday. Winners must be present in the park to claim their prize!

If you are feeling unwell, or develop symptoms of COVID-19. Contact your healthcare provider as soon as possible. If you develop an emergency warning sign such as trouble breathing, seek medical attention immediately

In case of Emergency

Fire, Paramedic, Police: 911

Poison control: 1 800 268 9017

There is an AED Located at our main lodge.



Brand new Kayak and canoe racks are now available! There will be some by the beach as well as a set near the marina. Please go to or call reception to arrange your new kayak rack! If you already have a kayak rack, please move your kayak or canoe to the corresponding number on the new racks. If you would prefer to choose a different rack, please call reception to reserve it.

We are working hard and doing our best during these difficult times to keep our guests up to date. We will be sending emails so make sure to be checking your inbox. We also are frequently updating our website

www.cedarcove.ca as well as our Facebook page.

Thank you and happy camping!

Just a few **IMPORTANT** reminders.....



- ☺ Be sure to **watch your speed in the park!** The speed limit is 15km/hr Children will be playing outside, biking and running around, and we need to be watchful! Speed limits and speed bumps are there for every ones safety!
- ☺ **BY LAW** every cyclist under the age of 18 must wear a helmet! Riders under 16 years old: A parent or guardian must make sure their child wears a helmet. (Service Ontario Publications.)
- ☺ For safety reasons, please wear shoes or sandals if you are leaving your site. Shoes and shirts **MUST** be worn to enter the Store, Lodge or The Lakeside Grill.
- ☺ While walking your dog in the park be sure to **Stoop and Scoop** and dispose of the waste at the dump or at your site.
- ☺ **REMINDER!** Quiet hours are from 11pm to 9am every night with the exception of Saturdays (12 midnight – 10 am Sundays). Youth under the age of 19 and other persons who are not one of the Principal Occupants are to be under the direct supervision of the Principal Occupant during quiet Hours – see Long Term Brochure.
- ☺ **FIREWORKS, FIRECRACKERS, OR FLOATING LANTERNS** are **NOT** permitted on Cedar Cove Resort property at any time.
- ☺ At this time we are unable to list or show previously enjoyed trailers
- ☺ To make an appointment for more information about our **NEW SEASONAL SITES** please contact Eric Pugh at ericpugh@cedarcove.ca.
- ☺ Please help yourself to free mulch at the other end of the park! Follow Cedar Cove Road (main road) to the boat trailer storage area! You will see our beautiful pile of mulch that is yours to take, free of charge!
- ☺ If you change your address, phone number or email address, please notify Reception so that we can update your file. Please check the Guest Mail Box at Reception! Any mail that is not picked up by June 7th will be returned to sender! (Go paperless) Also, pickup a copy of the "Rules of Cedar Cove Resort so you can stay up to date!
- ☺ **Large item disposal limited time! 1 Large bin until June 1st. ONLY** Items from your sites please! Do **NOT** bring items from your home! After June 1st, you can take your items to the Snye Road Waste Disposal. Hours of operation: May 15th – September 14th, - Thursday 5-7pm, Sunday 12 – 6pm.
- ☺ There is a 20 minute delay on every Key Fob. This is to ensure that Key Fob holders cannot pass their Key Fob down the line. This Key Fob is only for your own personal use.
- ☺ Key Fobs are mass programmed in the spring and automatically expire November 1st.
- ☺ Operating a golf cart while under the influence of **ALCOHOL / CANNIBIS** or with **OPEN ALCOHOL / CANNIBIS** is **STRICTLY PROHIBITED!** Cedar Cove Resort is considering **BANNING** golf carts if this continues to be a problem!

- ☺ **PARK ACCESS CHANGES!!** Over the years we have tried to accommodate our Seasonal Guests by allowing access to the park before **opening date of May 1st** and late **departure date of November 1st**. Even though Cedar Cove Resort operates a longer season than any other park in our area, there still seems to be confusion regarding the dates of operation. Going forward the privilege of **ENTERING the park prior to May 1st, will NO LONGER BE AVAILABLE!** The water is on May 1st and vehicle access is permitted at that time. The water will be turned off on October 15th and all services will be unavailable at that time and the **Wash House will be closed! The Lakeside Grill will close, Sunday, October 11, 2020.** You are welcome to stay until November 1st, but you are left to your own devices. Please adjust your travel plans to reflect these important dates. If anyone comes to the park prior to May 1st, 2020 with the expectation of using the park on a full time basis or wanting to make a quick trip to their site, they will be refused entry. We will continue to allow you to walk to your trailers when the park is closed.

Have a Great 2020 Summer Season!!

