

Room Valet™

Quote Terms and Conditions

General

HARC Mercantile, Ltd. is pleased to quote the following HARC Room Valet Systems, materials and related products and/or services for this project.

Prices Quoted: Firm for sixty days. HARC will honor purchase orders received with deposit during that period calling for scheduled delivery for up to twelve months from the purchase order date.

Note: The prices quoted are for the material listed only and do not include wire, conduit, fittings, device boxes, junction boxes and miscellaneous small hardware such as screws, wire nuts, connectors, or installation of same, etc. Buyer/owner, owner's contractor or subcontractor shall provide all installation labor. Connection to alarm system must be done by the approved alarm contractor. Prices do not include freight or shipping charges unless specified or any sales tax. Payment of any sales tax shall be made to the proper taxing authority and be the responsibility of the purchaser.

Freight/Shipping: All shipments are FOB Kalamazoo/Portage, MI, or component distributor -supplier warehouse. Freight/shipping will be added to invoices for all items shipped UPS, USPS, RPS, FED EX, etc. Common carrier/truck shipments will be shipped freight collect.

Order Acceptance: A purchase order to HARC with required deposit or full prepayment should be issued as soon as the contract has been awarded. The purchase order should indicate a target or requested shipment date.

Delivery Schedule: All components will be shipped at one time. Or the components may be scheduled for shipment in two stages. Stage One: First shipment-Rough-in components, would be shipped against the required 50% deposit

Stage Two: Final Shipment-Trim (Main electronics, components and display panels). However prepayment of the full amount of the quote would be required before ANY "trim" product(s) are shipped.

Customer Requested Changes In Scheduled Delivery: (i.e. push ups or delays) Requests for shipping parts or complete systems before the acknowledged scheduled ship date will be subject to product availability and may incur additional special handling charges. Requests for delay in shipment could result in special handling and/or storage charges.

Payment Terms: Full prepayment CWO required with the order. Additional Labor invoices are due on receipt. Any unpaid invoice or partial paid invoice will be considered past due and subject to finance charges if not paid by the fifteenth of the month following the date of the invoice. Most major credit cards accepted.

Limited Warranty: All ROOM VALET parts and components are warranted for two years from the date of installation. WARRANTY IS LIMITED TO THE REPAIR OR REPLACEMENT of the defective part or component ONLY and does not include consequential damages or any labor. Repair or replacement of a component is at the sole discretion of HARC. Damage due to misuse, abuse, act of God, etc., improper or incorrect installation is not covered by this warranty.

Installing Contractor's Responsibility: Due to the fact that the Room Valet System is part of the ADA requirement for accessibility, it is not just a passive building component. Law requires its proper, dependable performance and availability This would include, but is not necessarily limited to,

providing ready access to user operational instructions and facility staff awareness of the accessible amenity which their property has made available, and familiarity with its operation.

To accomplish this end, the installing contractor shall: 1) Make sure the Room Valet System is properly installed and fully functional for all designated alerting requirements 2) Shall deliver the maintenance kit and review the items in it and procedures for on site repair/replacement with site engineering and /or maintenance department. 3) Review the availability, operation and functions of the Room Valet System with all key property personnel including engineering- maintenance, housekeeping, bell, marketing, and management staffs. Stress the importance of knowing what rooms are equipped with the system, knowing how the system works and that user instructions must always be available in each room equipped. 4) Make sure that the user instruction brochures are placed in each room equipped with a Room Valet System when the room is ready for occupancy. (HARC can assist in requirements 2, 3 & 4. See optional services in quote)

Payment Schedule: A deposit in an amount equal to one half (50%) of the total purchase order including estimated freight and any COD charges shall be submitted with the purchase order. The balance of product costs shall be invoiced and paid before any "trim" or electronic product(s) are shipped or products will be shipped COD at an additional cost. Or to expedite order processing 100% prepayment may accompany order. Any extra labor charges will be billed separately when the service has been provided and be due immediately.

Change Orders: Extras must be paid in full in advance or be shipped COD. Written change orders or separate purchase orders must be issued.

Sales and/or Use Taxes: All prices quoted **do not** include sales or use taxes. It shall be the BUYER'S responsibility to collect any applicable sales or use taxes and remit it to the proper taxing authority. A copy of your sales tax license or a signed statement as to the deposition of sales tax responsibility shall accompany your purchase order.

Bidder Note

Optional Final Installation Inspection: Includes one trip to job site for one person for the number of working day(s) indicated. This person will review all room installations with a buyer/installer's employee(s) to make sure all wiring is correct and will bring each system up. The inspector will physically check each central control panel's wiring and each display's wiring. The inspector will cycle each system, checking all functions except for central fire alarm connection and in room smokes. Any problems that are found would be pointed out to buyer/installer's employee(s) for immediate correction. All rooms would be checked out during this visit. NOTE: During this visit the engineering/maintenance department can be trained in the use of the maintenance kit and performing on-site repair service. This trip must be scheduled at least 30 days in advance and must be when all wall surfaces are finished, i.e. tile in place, paint or wall paper applied.