MHV ID - MSBM-49-2091 Basic Account Level as of August 18, 2022
Your My HealtheVet Basic account will no longer have access to VA Prescriptions after September 15, 2022.
After September 15, 2022, you won't be able to use your My HealtheVet Basic account to access VA Prescriptions features such as Refill VA Prescriptions and My Medications List.
As soon as you can, upgrade your My HealtheVet account to Premium to access VA Prescriptions features such as Refill VA Prescriptions after September 15. Here's how to upgrade your account.
Note: You can always refill your prescriptions via phone, mail, or by contacting your local VA pharmacy.
If you have more than one My HealtheVet account, find out which one is affected:

1. Go to https://www.myhealth.va.gov/mhv-portal-web/home and sign in to your My HealtheVet account*
2. Select **Personal Information** near the top of the home page
3. Select **My Account** from the drop-down menu
4. Check that the My HealtheVet ID matches the one listed below
   (On the **My Account** page, your My HealtheVet ID will be near the top)

Note: Your VA benefits will not change if you don't upgrade your My HealtheVet account to Premium.
* Forgot your My HealtheVet User ID and/or Password? You can reset your Password or retrieve your User ID by going to Forgot User ID? or Forgot Password?
If you need assistance, the My HealtheVet Help Desk can help.