

Terms and Conditions for Coral's Corner Nutrition

Effective Date: June 22, 2025

Welcome to Coral's Corner Nutrition! These Terms and Conditions ("Terms") govern your access to and use of the virtual nutrition counseling services ("Services") provided by Coral's Corner Nutrition ("we," "us," or "our"). Our services are provided virtually from Texas, and this agreement is governed by the laws of the State of Texas.

By accessing our website coralcornernutrition.com, utilizing our client portal, scheduling an appointment, or engaging in any of our Services, you signify that you have read, understood, and agree to be bound by these Terms and Conditions. If you do not agree with any part of these Terms, you must not use our Services.

1. Services Offered

Coral's Corner Nutrition provides virtual Medical Nutrition Therapy (MNT) and personalized nutrition counseling services conducted via secure telehealth platforms. Our Registered Dietitians offer evidence-based nutrition education, guidance, and support to help you achieve your health and wellness goals. Our services are educational and supportive in nature.

2. Scope of Practice

- **Registered Dietitian vs. Medical Doctor:** Our Registered Dietitians are highly trained nutrition professionals. However, we are **not medical doctors** and do not provide medical diagnosis, treatment, or prescribe medication. Our services are intended to complement, not replace, the advice and care of your primary care physician or other healthcare providers. Always consult your doctor for any medical conditions or before making significant changes to your diet or health regimen, especially if you have existing medical conditions.
- **Nutrition Counseling Only:** We provide nutrition counseling and education. Our services do not include psychotherapy or mental health counseling.
- **No Guarantee of Results:** While we are committed to providing expert guidance and support, individual results may vary. We cannot guarantee specific health outcomes, weight loss, or other results, as these depend on various factors including individual effort, adherence to recommendations, and unique physiological responses.

3. Client Responsibilities

As a client of Coral's Corner Nutrition, you agree to:

- **Provide Accurate Information:** Furnish complete and accurate personal, health, and insurance information as requested for your intake forms, assessments, and billing purposes.
- **Active Participation:** Actively participate in your nutrition counseling sessions, ask questions, and communicate openly about your progress, challenges, and concerns.
- **Virtual Session Environment:** Ensure you have a private, quiet, and secure environment for your virtual sessions to protect your confidentiality. You are responsible for ensuring a stable internet connection and necessary technical equipment (computer, webcam, microphone). We are not responsible for technical issues on your end that disrupt a session.
- **Adherence to Recommendations:** Understand that our recommendations are for your consideration and that you are ultimately responsible for decisions regarding your health and diet.
- **Technical Requirements:** Maintain the necessary technology (reliable internet, compatible device, video conferencing software) to participate in virtual sessions.
- **Emergency Situations:** Understand that our Services are not for emergency situations. In case of a medical emergency, please call 911 or your local emergency services immediately.

4. Payment and Fees

- **Fee Structure:** Information regarding our fees for services will be provided to you prior to your initial appointment.
- **Insurance:** We are an insurance-based practice and accept many major insurance plans. While we offer a complimentary benefit verification service, this is a courtesy and **does not guarantee coverage or payment** by your insurance company. You are responsible for understanding your specific insurance plan's benefits, including deductibles, co-pays, co-insurance, and any referral requirements. Any services not covered by your insurance, or any balance remaining after insurance processing, will be your financial responsibility. Our NPI is 1598330540.
- **Payment Methods:** We accept major credit/debit cards and other payment methods as specified by our secure payment processor. Payments for co-pays, co-insurance, or self-pay sessions are typically due at the time of service.
- **Late Payments:** Unpaid balances may incur late fees or interest charges as permitted by law.
- **Refunds:** Fees for services rendered are non-refundable.

5. Appointment Policies

- **Scheduling:** Appointments can be scheduled online through our client portal or by contacting us directly.
- **Cancellation/Rescheduling:** We require at least **48 hours' notice** for any cancellation or rescheduling of an appointment. This allows us to offer the time slot to other clients.

- **Late Cancellation/No-Show:** Appointments cancelled with less than 48 hours' notice, or missed appointments (no-shows), will be subject to a **full session fee**. This fee is not typically covered by insurance and will be your direct responsibility.
- **Late Arrival:** If you are late for a session, the session will still end at the scheduled time, and you will be charged for the full session. We recommend logging in 5-10 minutes early to ensure a smooth start.

6. Confidentiality and Privacy

Your privacy is extremely important to us.

- **HIPAA Compliance:** We strictly adhere to the privacy and security regulations of the Health Insurance Portability and Accountability Act (HIPAA) concerning your Protected Health Information (PHI).
- **Privacy Policy:** Our comprehensive Privacy Policy, available on our website, details how we collect, use, store, protect, and disclose your personal and health information. By using our Services, you agree to the terms of our Privacy Policy.
- **Limitations to Confidentiality:** While we maintain strict confidentiality, there are legal and ethical exceptions, such as:
 - If there is a reasonable suspicion of child or elder abuse or neglect.
 - If you pose an imminent danger to yourself or others.
 - If ordered by a court of law.
 - For purposes of treatment, payment, or healthcare operations as outlined in our Privacy Policy.

7. Intellectual Property

All content on our website, client portal, and materials provided during our Services (including text, graphics, logos, images, software, and educational handouts) are the property of Coral's Corner Nutrition or its content suppliers and are protected by intellectual property laws. You may not reproduce, distribute, modify, or create derivative works of any content without our express written permission.

8. Limitation of Liability

To the fullest extent permitted by Texas law, Coral's Corner Nutrition and its dietitians shall not be liable for any direct, indirect, incidental, special, consequential, or punitive damages, including but not limited to, damages for loss of profits, goodwill, data, or other intangible losses, resulting from:

- Your use or inability to use the Services.
- Unauthorized access to or alteration of your transmissions or data.
- Statements or conduct of any third party on the Services.
- Any other matter relating to the Services.

We make no warranties or representations regarding the accuracy or completeness of the content on this site or the content of any sites linked to this site.

9. Indemnification

You agree to indemnify, defend, and hold harmless Coral's Corner Nutrition, its officers, directors, employees, and agents from and against any and all claims, liabilities, damages, losses, costs, or expenses (including reasonable attorneys' fees) arising out of or in any way connected with:

- Your access to or use of the Services.
- Your violation of these Terms and Conditions.
- Your violation of any third-party right, including without limitation any intellectual property right, publicity, confidentiality, property, or privacy right.

10. Governing Law

These Terms and Conditions shall be governed by and construed in accordance with the laws of the State of Texas, without regard to its conflict of law principles. Any legal action or proceeding arising under these Terms will be brought exclusively in the state or federal courts located in Texas.

11. Dispute Resolution

In the event of any dispute arising out of or relating to these Terms or our Services, we encourage you to contact us first to seek a resolution. We are committed to working with you in good faith to resolve any issues.

12. Termination of Services

We reserve the right to refuse service, terminate accounts, or cancel orders at our sole discretion, including, without limitation, if we believe that client conduct violates applicable law or is harmful to our interests. You may discontinue your use of our Services at any time.

13. Changes to These Terms and Conditions

We reserve the right to update or modify these Terms and Conditions at any time. We will notify you of any material changes by posting the new Terms on our website and updating the "Effective Date" at the top of this document. Your continued use of the Services after any such changes constitutes your acceptance of the new Terms.

14. Contact Information

If you have any questions about these Terms and Conditions, please contact us:

Coral's Corner Nutrition Email: coralscornernutrition@gmail.com Phone: 903-363-7498