

January 13, 2013

Subject: Reference Letter for Dave Castellanos

To Whom It May Concern:

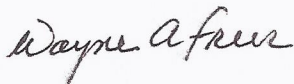
It has been my pleasure to have been David's professor while he has been pursuing his Master's Degree at DeVry Keller Graduate School of Management in 2012.

During his academic endeavors I have come to know David both personally and professionally. His classroom participation has always been attentive and enthusiastic, contagious with other students and helped to facilitate an efficient learning experience for everyone. His attention to detail and ability to grasp complex concepts enabled him to achieve top honors in my courses.

Dave has consistently demonstrated a strong desire to succeed while attending DeVry Keller Graduate School as well as in his professional and personal endeavors. Dave has taken the initiative to pursue excellence outside the classroom and is involved in several volunteer community related services that help to distinguish him as a more informed, positive, and productive member of society.

It is without reservation that I provide this reference for Dave Castellanos recognizing that he would be a positive member of any organization effectively contributing to the overall success of an enterprise's strategic objectives.

Sincerely,

A handwritten signature in cursive script that reads "Wayne A Freer".

Wayne A Freer  
Professor, DeVry Keller Graduate School of Management  
200 West Washington  
Chicago, Illinois 60606

To Whom it May Concern:

Re: David Castellanos

The above student completed my Psychology 305 Motivation and Leadership course during the Summer Session B at DeVry University.

Mr. Castellanos obtained a 97% average for the course, and an "A."

His writing skills were above average, and I have no concerns whatsoever about recommending him for entrance to Graduate School.

Sincerely,

Russ Winterbotham, PhD  
General Education Department  
DeVry University  
Loop Campus  
225 W. Washington  
Chicago, Illinois  
(630) 697-4241  
drrussw@aol.com

*from the desk of Jacci Christopher*

June 19, 2009

Mr. Robert Doody  
Northwestern Hospital

RE: David Castellanos

Dear Mr. Doody,

This letter is being written at the request of David Castellanos. David is a student in the course I instruct at Keller Graduate School of Management.—“Managing Organizational Change”.

He is a good student, prepared when he arrives in class and is engaged during the lecture period. He participates and is willing to share his knowledge with the class. David has strong presentation skills and should continue to do well in the course.

Sincerely,

A handwritten signature in cursive script, appearing to read "Jacci Christopher".

Senior Faculty  
Keller Graduate School of Management

October 2009

To Whom It May Concern:

David Castellanos is one of my classmates and this letter shall serve as a testament to his leadership abilities.

We were team members at Keller Graduate School of Management for the class Leadership & Organizational Behavior.

Meeting David and working with him has been effortless, he is a good listener and allows each team member to express their thoughts. David leads in a manner where you don't feel like you are under a microscope, he is able to get the team refocused if needed.

Following is one of the questions from one of our team activities that I would like to share.

- 1. Which people influenced your group the most? Was this influence based on perceived knowledge related to the solution or on other kinds of control?**

David influenced the group the most. He acted as team leader, set up the chat room and led the discussion easily. His influence on the group was apparent from the time we had our brief team meeting in class.

I hope to have future classes with David.

Respectfully,

Ellen Lando Craft



Dean M. Harrison  
*President and Chief Executive Officer*

January 18, 2011

David Castellanos  
Northwestern Memorial Hospital  
251 East Huron Street  
Chicago, IL 60611

Dear Mr. Castellanos:

The Rev. Dr. Martin Luther King, Jr. nominating committee has informed me of your nomination as a candidate for the 2011 Dr. Martin Luther King, Jr. Humanitarian Award. Although you were not selected as a recipient this year, you deserve much recognition for all the outstanding work that you do both within the community and here at our hospital.

I hope you were able to attend the Dr. King Program on January 14, 2011. The program and the speaker's remarks were inspiring. It is my hope that you will continue your great work to exemplify the ideals of Dr. Martin Luther King, Jr., for the betterment of mankind.

Sincerely,



**Castellanos, David**

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**From:** Gibout, Holly  
**Sent:** Monday, January 14, 2008 6:05 PM  
**To:** Curran, Dan; Doody, Robert  
**Cc:** Castellanos, David  
**Subject:** A Tremendous Thank You to David Castellanos

I am actually delayed in sending a note of thanks to one of your colleagues, David Castellanos, and so I thought that I would share with you what an incredible service recovery job he did with my computer. He was assigned to help me when the hard drive of my lap top became corrupt. He was incredibly diligent and patient and did everything that he could to rebuild my hard drive and to help me capture data that I lost in the process of having my hard drive crash. On Friday, December 28<sup>th</sup> he was good enough to work until 8:30 p.m. to re-install all of my applications and to help me have access to my computer over the weekend. As it turns out, I continued to have issues with my laptop, but David was good enough to persevere the next week and to help me convert to a traditional desk top when that became my preference for a variety of reasons.

I have been with the hospital and foundation for almost eight years and truly David is one of the most thoughtful people I have had a chance to work with in that time. He was so good to keep me updated and to share the status of where things were with my computer. Even when the news was not always terrific, he was so helpful to give me an estimate of how much time the repairs would take and that made me feel confident that everything that could be done was being done. In the time that we had a chance to visit while applications re-booted or were re-installed, he talked of his great pride in working for the hospital and on the IS recovery and repair team in particular. He talked of his belief in the mission of Best People and Patients First and that is something that was so appreciated and refreshing.

I have had the good fortune to work with many good people in IS, but truly David is one of the best. I know he has been here just a short while, so I do wish him the greatest success here and wanted to publicly thank him for his great efforts on my behalf. Many thanks again David and best wishes for continued success!

All the best,

Holly Gibout

Holly Gibout  
Director of Philanthropy  
Northwestern Memorial Foundation  
676 North St. Clair Street  
Suite 2050  
Chicago, IL 60611  
312.926.4016 (phone)  
312.926.0332 (fax)  
hgibout@nmh.org

If you would like more information about Northwestern Memorial Hospital, please visit our website at [www.nmh.org](http://www.nmh.org)

## Castellanos, David

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**From:** Kluz, Thomas  
**Sent:** Monday, April 05, 2010 4:06 PM  
**To:** Doody, Robert  
**Cc:** Castellanos, David  
**Subject:** Great Experience

Hello Bob-

I hope all is well.

My name is Thomas Kluz and I am an Associate in NMH's Business Development and Planning department. I was recently experiencing some major inefficiency in my normal work flow due to some computer issues I was having. After reaching out to the help desk, I was quickly put in touch with Mr. David Castellanos. I have worked in several organizations, and have interacted with several computer professionals, but I must profess that Mr. Castellanos' customer service and expertise in information technology is unprecedented. My experience with him is that he is quick, responsive, and has a penchant for problem solving while still being able to maintain his interpersonal acumen. I was so impressed by this associate and encourage that we as an organization continue to value these types of employees, as they are a great manifestation of NMH's "best foot forward." Thank you very much.

Kind regards,

Thomas Kluz



## Castellanos, David

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**From:** Gurgel, Beverly  
**Sent:** Monday, December 27, 2010 1:15 PM  
**To:** Castellanos, David  
**Subject:** Scholarship Application

To: KoldykeScholarship Application Committee

Fr: Beverly B.Gurgel

Date: December 27, 2010

It is my understanding that David Castellanos is applying for the Koldyke Employee Scholarship, and I would like to send this letter of recommendation based on my experience working with David.

I have found him to be especially talented and knowledgeable regarding his position. He is responsive, efficient, and very helpful; explaining in understandable terms what he needs to do to solve the problem as presented to him. In addition, he encourages telephone or e-mail follow up, should there be any further questions or concerns. This is standard procedure for him, and he is sincere in this regard.

There is no doubt he is an asset to NMH at this time, and in furthering his education, he will undoubtedly become even more valuable as his continued experience and education provides more opportunities for NMH management to identify further responsibilities for him in the future.

On behalf of David, may I say thank you for your consideration.

Beverly G. Gurgel



**Castellanos, David**

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**From:** Cristo - MAC  
**Sent:** Friday, May 30, 2008 3:27 PM  
**To:** Castellanos, David  
**Subject:** hey

Hey David!!

I just wanted to tell you thank you! For everything, especially for teaching me how to do new things! I am really glad that I got to work with a person like you that has so much eagerness of being at work! It taught me to show a lot of eagerness into learning and now that I am off to college, well pretty soon ...I am going to put my all into my school work so that later I can LOVE my job!

Well, have fun! Continue doing an awesome job here at Northwestern Memorial Hospital! Hopefully I get to continue working here some how. Oh and thanks! For the Coffee last time!

Oh and be nice to the girls out there! Have fun!

Sincerely, Nancy Ortiz

Email: [nancy052@hotmail.com](mailto:nancy052@hotmail.com)

18 April 2002

System Solutions Inc.  
3630 Commercial Avenue  
Northbrook, Illinois 60062

To Whom it May Concern:

Since I work the afternoon shift as a police dispatch operations supervisor, it was requested by Mr. David Castellanos for me to be a reference for him at his contract location at the Chicago Office of Emergency Management and Communications. Mr. Castellanos has been assigned here for the past two years and there has never been a bad word said about him.

We have daily interaction with Mr. Castellanos on the operations floor since he is the first person from the computer staff here at the communications center to analyze any problem that we may have. Almost always he is able to rectify the situation in short order. If he is unable to repair the situation, he contacts the proper vendor so as our down time is minimal.

Mr. Castellanos is always upbeat and never considers any job too trivial or too difficult. He does have a calming effect on our dispatchers and call takers with his easy-going personality. I have never seen him get angry or have a harsh word for anybody. Even when everything is running smoothly, he comes up on the operations floor and inquires about any problems that we may have had and then does some preventive maintenance.

Hopefully Mr. Castellanos will work here for many years. He is a credit to his family, his employer and the citizens of the city of Chicago are fortunate to have him working here.

Very truly yours.



Frank Rechtien  
Supervisor Police Dispatch,  
Office of Emergency Management and Communications